



PENNSYLVANIA PUBLIC UTILITY COMMISSION  
COMMONWEALTH OF PENNSYLVANIA  
HARRISBURG, PENNSYLVANIA

JAMES H. CAWLEY  
CHAIRMAN

September 30, 2009

The Honorable Edward G. Rendell  
Governor of Pennsylvania  
Room 225 Main Capitol Building  
Harrisburg, Pennsylvania 17120

Dear Governor Rendell:

In accordance with 35 P.S. §6701.4(e),<sup>1</sup> the Pennsylvania Public Utility Commission (Commission) respectfully submits this Annual Report pursuant to the Universal Telecommunications and Print Media Access Act, which relates to the Telecommunication Device Distribution Program (TDD Program) and the Print Media Access System Program (PMAS Program, also known as “Newslines”). The TDD Program and PMAS Program are operated by the Office of Vocational Rehabilitation in the Department of Labor and Industry (OVR). The TDD Program is funded from the Telecommunication Relay Service Program (TRS) surcharge. The PMAS Program historically has been funded from special grants; however, starting in the 2006-2007 year, it became funded entirely through the TRS surcharge fund. The Commission administers the TRS surcharge fund.

The attached report summarizes the following aspects of the programs: 1) Calculation and Statement of the TRS surcharge level established pursuant to §6701.4(c); 2) TDD Program including balances, revenues, and disbursements and expenses; 3) PMAS Program including balances, revenues, and disbursements and expenses; 3) OVR reported information; and 4) Public Utility Commission Conclusion. An electronic version of this report is available on the Commission’s website ([www.puc.state.pa.us](http://www.puc.state.pa.us)) located at the “Telecommunications” – “Telecommunications Relay Service” tabs.

Very truly yours,

James H. Cawley  
Chairman

Enclosure

<sup>1</sup> Section 5(e) of Act 34 of 1995, as amended by Act 174 of 2004.



PENNSYLVANIA PUBLIC UTILITY COMMISSION  
COMMONWEALTH OF PENNSYLVANIA  
HARRISBURG, PENNSYLVANIA

JAMES H. CAWLEY  
CHAIRMAN

September 30, 2009

The Honorable Joseph B. Scarnati, III  
Lieutenant Governor of Pennsylvania  
Room 200 Main Capitol Building  
Harrisburg, Pennsylvania 17120

Dear Lieutenant Governor Joseph B. Scarnati, III:

In accordance with 35 P.S. §6701.4(e),<sup>1</sup> the Pennsylvania Public Utility Commission (Commission) respectfully submits this Annual Report pursuant to the Universal Telecommunications and Print Media Access Act, which relates to the Telecommunication Device Distribution Program (TDD Program) and the Print Media Access System Program (PMAS Program, also known as “Newslines”). The TDD Program and PMAS Program are operated by the Office of Vocational Rehabilitation in the Department of Labor and Industry (OVR). The TDD Program is funded from the Telecommunication Relay Service Program (TRS) surcharge. The PMAS Program historically has been funded from special grants; however, starting in the 2006-2007 year, it became funded entirely through the TRS surcharge fund. The Commission administers the TRS surcharge fund.

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Very truly yours,

James H. Cawley  
Chairman

Enclosure

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PENNSYLVANIA PUBLIC UTILITY COMMISSION  
COMMONWEALTH OF PENNSYLVANIA  
HARRISBURG, PENNSYLVANIA

JAMES H. CAWLEY  
CHAIRMAN

September 30, 2009

TO THE MEMBERS OF THE GENERAL ASSEMBLY  
OF THE COMMONWEALTH OF PENNSYLVANIA:

In accordance with 35 P.S. §6701.4(e),<sup>1</sup> the Pennsylvania Public Utility Commission (Commission) respectfully submits this Annual Report pursuant to the Universal Telecommunications and Print Media Access Act, which relates to the Telecommunication Device Distribution Program (TDD Program) and the Print Media Access System Program (PMAS Program, also known as “Newline”). The TDD Program and PMAS Program are operated by the Office of Vocational Rehabilitation in the Department of Labor and Industry (OVR). The TDD Program is funded from the Telecommunication Relay Service Program (TRS) surcharge. The PMAS Program historically has been funded from special grants; however, starting in the 2006-2007 year, it became funded entirely through the TRS surcharge fund. The Commission administers the TRS surcharge fund.

The attached report summarizes the following aspects of the programs: 1) Calculation and Statement of the TRS surcharge level established pursuant to §6701.4(c); 2) TDD Program including balances, revenues, and disbursements and expenses; 3) PMAS Program including balances, revenues, and disbursements and expenses; 3) OVR reported information; and 4) Public Utility Commission Conclusion. An electronic version of this report is available on the Commission’s website ([www.puc.state.pa.us](http://www.puc.state.pa.us)) located at the “Telecommunications” – “Telecommunications Relay Service” tabs.

Very truly yours,

James H. Cawley  
Chairman

Enclosure

<sup>1</sup> Section 5(e) of Act 34 of 1995, as amended by Act 174 of 2004.

**ANNUAL REPORT OF THE  
FISCAL STATUS AND OPERATIONS OF THE  
TELECOMMUNICATIONS DEVICE DISTRIBUTION  
PROGRAM AND  
THE PRINT MEDIA ACCESS SYSTEM PROGRAM**

**SUBMITTED BY  
THE PENNSYLVANIA PUBLIC UTILITY COMMISSION**

**OCTOBER 1, 2009**

In accordance with Section 6701.4(e) of the Universal Telecommunications and Print Media Access Act,<sup>1</sup> the Pennsylvania Public Utility Commission (Commission) respectfully submits this Annual Report relating to the Telecommunication Device Distribution Program (TDD Program) and the Print Media Access System Program (PMAS Program, also known as “Newslines”).<sup>2</sup> The TDD Program is funded from the Telecommunication Relay Service Program (TRS) surcharge. The PMAS Program historically has been funded from special grants; however, beginning in July 2006, it may also be funded entirely through TRS surcharge funds. The Commission administers the TRS Surcharge funds. The TDD Program and the PMAS Program are operated by the Office of Vocational Rehabilitation (OVR) in the Department of Labor and Industry (L&I). Pennsylvania’s Initiative on Assistive Technology (PIAT), Institute on Disabilities at Temple University (IDT) located in Philadelphia, Pennsylvania, is the current TDD Program manager under contract to OVR. The Commission provides assistance to OVR and PIAT in accordance with the UTP MA Act. This is the Commission’s fourteenth Annual Report on the TDD Program, which began distributing equipment in 1997, and its fifth Annual Report on the PMAS Program.

**CALCULATION AND USE OF TRS SURCHARGE FUND FOR TDD PROGRAM  
& PMAS PROGRAM**

The TRS surcharge is based on the number of wireline telephone numbers in service as of December 31, 2008. Local exchange carriers (LECs) report their wireline counts by filing an Annual Access Line Summary Report. Based on the total number of access lines submitted by the LECs and the estimated expenses and financial status of the TRS, TDD Program, and PMAS Program fund accounts, the Commission has set the residential and

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<sup>1</sup> 35 P.S. §§ 6701.1 – 6701.4; Act 34 of 1995, as amended by Act 174 of 2004; (UTPMA Act).

<sup>2</sup> An electronic version of this report is available on the Commission’s website (<http://www.puc.state.pa.us>) under the “Telecommunications” and “Telecommunications Relay” tabs.

business monthly access line TRS surcharge at \$0.08 per access line and \$0.08 per access line, respectively, effective July 1, 2009.

35 P.S. §6701.4(c) provides in pertinent part, that:

(c) Additional use of [TRS] surcharge.--The Telecommunications Device Distribution Program shall be funded and the Print Media Access System program may be funded by the Telecommunication Relay Service Program surcharge, as calculated by the commission on an annual basis under the methodology established by the commission in order entered May 29, 1990, and July 9, 1990, at Docket Number M-00900239...

The Commission calculates the TRS surcharge component for each program separately on a per wireline access line percentage basis. A copy of the Commission's Order entered, May 28, 2009, at Docket No. M-2009-2092963, approving the TRS surcharge and TDD Program and PMAS Program percentage of the surcharge rates, is attached as Public Utility Commission Exhibit A.

## **TDD PROGRAM**

On March 27, 2009, OVR filed a budget with the Commission for the TDD Program for the ensuing year. The TDD Program budget for July 1, 2009, through June 30, 2010, as submitted by OVR, is \$366,450, as compared to last year's budget of \$398,698. OVR's 2009-2010 budget proposal estimated that the costs will be \$231,145 for equipment and \$135,305 for consumer education. In addition, the budget calculation showed the quantity, unit cost, and total cost, by type of telecommunications device. OVR's 2009-2010 budget proposal for the TDD Program is available upon request.

The TDD Program Fund had \$ 1,188,942.90 on hand as of July 1, 2008. Because there were sufficient funds in the TDD Program account from the prior year,<sup>3</sup> the TDD Program did not require a TRS surcharge allocation for July 1, 2008, to June 30, 2009.

The TDD Program Fund earned net investment income of \$12,517.11 for the period of July 1, 2008, through June 30, 2009.

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<sup>3</sup> Historically, the TRS surcharge was set as a whole cent amount, collected, remitted and deposited to each sub-account (TRS, TDDP & PMASP). This approach created a collection of too much or too few dollars in each sub-account. In the event, the surcharge calculated to a partial cent per access line to meet the forecasted budget, the surcharge could only be set as a whole cent. For example, if the annual budget needed was \$100,000, and 25,000 access lines were reported then the surcharge is set at 34 cents per access line per month. The annual actual collection would be \$102,000 ((25,000 \* .34) \* 12) or \$2,000 more than required. Starting with the 2007-2008 surcharge year, the Commission began to use a percentage basis of program fund allocation of the total surcharge to allocate the surcharge to the respective program fund accounts. This method will more accurately match of surcharge collections and program fund requirements.

The TDD Program Fund paid \$215,850.34 in distributed equipment costs for the period of July 1, 2008, through June 30, 2009.

The TDD Program incurred \$98,108.00 for Consumer Education and Outreach for the period July 1, 2008 through June 30, 2009. Of these costs, \$46,600.98 was billed and paid prior to June 30, 2009. The amount not billed by June 30, 2009 is \$51,507.02. This amount is expected to be invoiced and billed to the fund balance during the first three months of the July 1, 2009 through June 30, 2010 report period.

The TDD Program Fund paid \$3,756.50 in fiduciary fees (US Bank Institutional Trust & Custody) for the period of July 1, 2008, through June 30, 2009.

The TDD Program Fund balance at fiscal year ended June 30, 2009, was \$857,404.11.

The TDD Program fund balance of \$857,404.11 as of June 30, 2009, was considered adequate to cover the projected costs of the program of \$366,450 for the future fiscal year 2009-2010 and to allow for the adequate cash flow reserve. Accordingly, none of the 2009-2010 TRS surcharge will be allocated to the TDDP Fund for 2009-2010.

### **PMAS PROGRAM**

On March 27, 2009, OVR filed a budget with the Commission for the PMAS Program for the ensuing year. The PMAS Program budget request for TRS Surcharge funds for July 1, 2009, through June 30, 2010, as submitted by OVR, is \$113,227.00, as compared to last year's \$105,235.20 request. OVR's 2009-2010 budget proposal for the PMAS Program is available upon request.

The PMAS Program Fund balance as of July 1, 2008, was \$282,806.03. The PMAS Program surcharge net revenue received from the TRS surcharge was \$126,943.7 for the period of July 1, 2008, to June 30, 2009.

The PMAS Program Fund earned net investment income of \$1,383.97 for the period of July 1, 2008, through June 30, 2009.

The PMAS Program Fund has not been invoiced for the 2008-2009 newspaper reading fees. The Commission notes that the PMAS program may be funded through the TRS surcharge mechanism as well as grant funding obtained by OVR. The Commission will maintain a balance available for current charges that are submitted by OVR.

The PMAS Program Fund paid \$785.31 in fiduciary fees (U.S. Bank Institutional Trust & Custody) for the period of July 1, 2008, through June 30, 2009.

The PMAS Program Fund balance at fiscal year ended June 30, 2009, was \$282,806.03.

The Commission has allocated to the PMAS Program 2% of the residential business surcharge collections for 2009-2010. The PMAS Program funds are required in advance (generally paid in October) of service provided for invoice payment. The 2009-2010 surcharge allocation includes the assessment and remittance of funds so that an adequate fund balance will exist for the 2010-2011 invoice payment as well as the anticipated deferred billing for the 2008-2009 newspaper subscriptions.

### **OVR INFORMATION**

Pursuant to 35 P.S. §6701.4(e)(2), OVR submitted to the Commission information on the TDD Program and the PMAS Program. The report submitted to the Commission by the OVR is attached as Public Utility Commission Exhibit B.

### **PUBLIC UTILITY COMMISSION CONCLUSION**

The Commission has been responsive to the needs of the residents of Pennsylvania who depend upon the TDD Program and the PMAS Program and is compliant with the directives of the law. The Commission will continue to be attentive to the implementation of the TDD Program and PMAS Program and the Commission's funding oversight.

The Commission conducts an annual audit of the TDD Program and the PMAS Program. The objectives and scope of the audit is to determine that only qualified individuals received TDD equipment; that the consumer educator properly and accurately charged the fund for services provided; that only qualified bidders were awarded contracts through the RFP; that equipment and service contractors properly invoiced the funds; and that all monies withdrawn from the TDD Program account and PMAS Program account were only used for qualifying TDD Program and PMAS Program services and equipment.

The Commission has audited the TDD Program and the PMAS Program for the year ended June 30, 2007. The audit report contained no adverse findings.

### **EXHIBITS**

Following is a list of Public Utility Commission Exhibits attached:

**Public Utility Commission Exhibit A:** Commission's Order Approving New Surcharge Rates

**Public Utility Commission Exhibit B:** TDD Program and PMAS Program Information Submitted By the OVR

PENNSYLVANIA  
PUBLIC UTILITY COMMISSION  
Harrisburg, PA 17105-3265

Public Meeting held May 28, 2009

Commissioners Present:

James H. Cawley, Chairman  
Tyrone J. Christy, Vice Chairman  
Kim Pizzingrilli  
Wayne E. Gardner  
Robert F. Powelson

Recalculation of the Pennsylvania  
Telecommunications Relay Service Surcharge

M-2009-2092963

**ORDER**

**BY THE COMMISSION:**

Pursuant to our May 29, 1990 Order at Docket No. M-00900239 establishing the Pennsylvania Telephone Relay Service (Relay)<sup>1</sup> and surcharge funding mechanism (TRS surcharge) and subsequent legislation,<sup>2</sup> we have completed the annual recalculation of the TRS surcharge as it will apply to residence and business wireline access lines for July 1, 2009, through June 30, 2010. The monthly residential and business monthly wireline access line surcharge will remain set at \$0.08 and \$0.08, respectively.

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<sup>1</sup> Additional information on TRS may be found at [http://www.puc.state.pa.us/telecom/telecom\\_relay\\_service.aspx](http://www.puc.state.pa.us/telecom/telecom_relay_service.aspx)

<sup>2</sup> See Act 34 of 1995, 35 P.S. §§ 6701.1 – 6701.4 (the statutory provisions were amended by Act 181 of 2002 to be more inclusive of persons with disabilities), establishing the Telephone Device Distribution Program (TDDP) to be funded by the TRS surcharge and which codified Relay and use of the TRS surcharge funding mechanism; and Act 174 of 2004, 35 P.S. §6701.3a, which established the Print Media Access System Program (PMASP) to be funded in part by the TRS surcharge. PMASP is a reading service for persons with certain vision and physical disabilities. The law is now called the “Universal Telecommunications and Print Media Access Act.”

## Background

The annual TRS recalculation is dependent on data from several sources. Local Exchange Carriers (LECs)<sup>3</sup> submitted annual wireline access line counts per 52 Pa Code § 63.37. The Relay Provider, AT&T Communications of Pennsylvania, LLC, submitted the estimated minutes of use and charges for July 1, 2009, through June 30, 2010. Hamilton Telecommunications submitted the estimated minutes of use report for the captioned telephone relay service (CTRS). The Executive Director of the Office of Vocational Rehabilitation (OVR) in the Department of Labor and Industry submitted the 2009-2010 TDDP budget and the 2009-2010 PMASP budget. The surcharge also funds the TRS Advisory Board activities and Fund administration costs. U.S. Bank,<sup>4</sup> the Fund Administrator, provided a statement of the financial status of the Fund.<sup>5</sup>

## Calculation for 2009 – 2010

Wireline access lines reported by LECs for 2008 and adjusted for Centrex lines are 6,841,340, (3,758,229 residence and 3,083,111 business). Based upon the number of access lines, projected program costs (Relay, CTRS, TDDP, and PMASP), anticipated Relay Advisory Board expenses, TRS Fund administration costs, and the financial status of the TRS Fund, the 2009-2010 residential and business monthly wireline access line will continue to be set at the surcharge rates of \$0.08 and \$0.08, respectively. All LECs shall continue to remit TRS surcharge revenues to the Fund

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<sup>3</sup> LEC includes both incumbent local exchange carriers and competitive local exchange carriers. Fifty-five (55) LECs had not submitted access line counts as of the date of preparation of this order; therefore, access line counts are estimated for surcharge calculation purposes. Noncompliant LECs are referred to the Commission's Law Bureau prosecutory staff.

<sup>4</sup> As a result of mergers, acquisitions, and name changes, Fund administration has been handled by Hamilton Bank (1990), CoreStates Bank N.A. (1995), First Union National Bank (1999), Wachovia Bank, N.A. (2002), and U.S. Bank Institutional Trust & Custody (2006).

<sup>5</sup> Separate accounts are maintained for the portions of the surcharge allocated to Relay, TDDP, and PMASP. Relay Advisory Board, CTRS, and outreach activities are funded from the Relay account; Fund administration draws from each respective account.

Administrator.<sup>6</sup> Since the 2009-2010 surcharge remains the same as the 2008-2009 rate \$0.08, tariff supplements are not required.

Effective July 1, 2009, the monthly surcharge collected shall be remitted and allocated to each fund account on a percentage basis as follows:<sup>7</sup>

	2008-2009 Monthly Surcharge Percentage	
	<u>Residence %</u>	<u>Business %</u>
Relay	98.0	98.0
TDDP	0.0	0.0
PMASP	<u>2.0</u>	<u>2.0</u>
Total Percentage	100.0	100.0

### **Operations for 2009 – 2010**

We shall continue our active oversight of the operations of the Pennsylvania Relay, (traditional, speech-to-speech, and captioned telephone). Further, in accordance with 35 P.S. §§ 6701.3a & 4, we shall continue to collaborate with OVR and its TDDP administrator<sup>8</sup> to ensure adequate funding for distribution of TDDP equipment to low-income households. Further, we shall continue to assist OVR in its mission to ensure adequate funding for PMASP.

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<sup>6</sup> U.S. Bank Institutional Trust & Custody, Attn: Sue Massey, EX-PA-WBSP, 50 South 16<sup>th</sup> Street, 20<sup>th</sup> Floor, Philadelphia, PA 19102, payable to the "PA Relay Service Fund" and designated for Relay. Wire instructions effective September 11, 2006 can be found on the remittance form.

<sup>7</sup> The TRS surcharge appears as a single line item on customers' bills but actually has three components (Relay, TDDP and PMASP).

<sup>8</sup> As of January 1, 2007, the TDD program is administered by Pennsylvania's Initiative on Assistive Technology (PIAT), Institute on Disabilities, Temple University (IDT).

## Audits

On May 29, 2003, the Commission authorized an audit of the TRS fund. The scope of this audit has expanded to include the fiscal periods 2006-2007 and 2007-2008. On August 7, 2003, a Commission Secretarial Letter required AT&T to file, on or before May 1st of each year, a Statement of Actual Underlying Costs of the PA TRS for the prior completed period of July 1 through June 30. The Bureau of Audits is currently auditing the PA TRS underlying costs for the 12 months ended June 30, 2007. The Bureau of Audits anticipates the start of the fiscal year 2007-2008 TDDP audit activity shortly. When finished, the results of the audits will be reported by Audits under a separate report.

## Conclusion

The Commission has completed the annual recalculation of the TRS Surcharge. The surcharge to be applied beginning July 1, 2009, through June 30, 2010, will remain at \$0.08 for residential and business wireline access lines; **THEREFORE,**

### **IT IS ORDERED:**

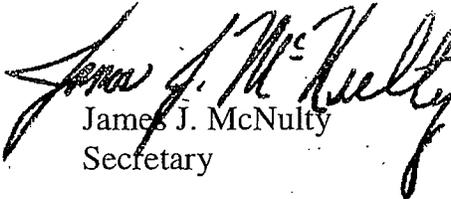
1. That for the period of July 1, 2009, through June 30, 2010, the residence surcharge per wireline access line per month shall be \$0.08 and the business surcharge per wireline access line per month shall be \$0.08, unless we take further action to revise the TRS surcharge prior to June 30, 2010.
  
2. That all local exchange carriers are directed to use the attached form to remit the monthly TRS surcharge collections to U.S. Bank, Institutional Trust & Custody.

3. That a copy of this Order be served upon all local exchange carriers, AT&T Communications Company of Pennsylvania, LLC, Hamilton Telecommunications, U.S. Bank Institutional Trust & Custody, the Office of Vocational Rehabilitation in the Department of Labor and Industry, the Office of Consumer Advocate, the Office of Small Business Advocate, and the Pennsylvania Telephone Association.

4. That a copy of this Order be published in the *Pennsylvania Bulletin*.

5. That a copy of this Order be posted to the Commission's website.

**BY THE COMMISSION**

  
James J. McNulty  
Secretary

(SEAL)

ORDER ADOPTED: May 28, 2009

ORDER ENTERED: May 28, 2009

**REMITTANCE FORM FOR MONTHLY TRS SURCHARGE COLLECTIONS**  
 Effective July 1, 2009 through June 30, 2010 M-2009-2092963 Bp8 Case ID 2092963

All local service providers are required to collect and remit the TRS surcharge revenue monthly, by the 20<sup>th</sup> of each month using the following format for the monthly remittance:

**Pennsylvania TRS Surcharge**

For the Month Ending \_\_\_\_\_

Number of **Residential** access lines \_\_\_\_\_  
 X \$0.08 per line \_\_\_\_\_

Allocated:  
 TRS Relay 98.0 percent \_\_\_\_\_  
 TDDP 0.0 percent \_\_\_\_\_  
 PMASP 2.0 percent \_\_\_\_\_

Number of **Business** access lines \_\_\_\_\_  
 X \$0.08 per line \_\_\_\_\_

Allocated:  
 TRS Relay 98.0 percent \_\_\_\_\_  
 TDDP 0.0 percent \_\_\_\_\_  
 PMASP 2.0 percent \_\_\_\_\_

**Total Remittance** \_\_\_\_\_

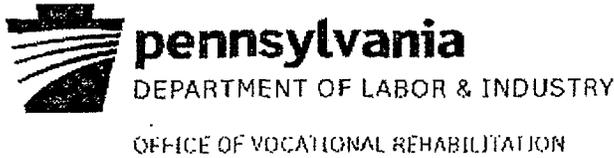
**Make check payable to:** Pennsylvania TRS Fund

<b>Mail Report and payment to:</b>	<b>Wire Instructions:</b>
U.S. Bank Institutional Trust & Custody Sue Massey EX-PA-WBSP 50 South 16 <sup>th</sup> Street, 20 <sup>th</sup> Floor Philadelphia, PA 19102	<b>BANK</b> U.S. Bank N.A <b>ADDRESS</b> 60 Livingston Avenue, St Paul MN 55107-2292 <b>ABA</b> 091 000 022 <b>BNF</b> ITC Depository South & East <b>ACCOUNT</b> 173 103 781 832 <b>OBI</b> PA Relay <b>ATTN:</b> Sue Massey

**Remittance for:** Company Name(s): \_\_\_\_\_  
 Contact Person: \_\_\_\_\_  
 Voice Phone Number: (\_\_\_\_) \_\_\_\_\_ FAX: (\_\_\_\_) \_\_\_\_\_  
 E-mail address \_\_\_\_\_

*Authorized Signature:* \_\_\_\_\_ *Date:* \_\_\_\_\_

Please direct any questions regarding the TRS Surcharge remittance to Eric Jeschke at (717) 783-3850 or ejeschke@state.pa.us.



RECEIVED  
2009 SEP 10 AM 10:33  
PA.P.U.C.  
SECRETARY'S BUREAU

September 3, 2009

James J. McNulty, Secretary  
 Pennsylvania Public Utility Commission  
 P.O. Box 3265  
 Harrisburg, PA 17105-3265  
 Attention: Eric Jeschke  
 Bureau of Fixed Utility Services, Telco Group

Re: Docket Number BP8 Case ID 2127029 Annual Report to the General Assembly

- Telecommunications Device Distribution Program (TDDP) and Consumer Education Program
- Print Media Access System Program

Dear Mr. McNulty:

Attached is the information requested by the Pennsylvania Public Utility Commission from the Office of Vocational Rehabilitation (OVR) for inclusion in the annual report to the General Assembly.

If you have any further questions, please do not hesitate to contact Kelly Allen at (717) 787-8504 or [keallen@state.pa.us](mailto:keallen@state.pa.us).

Sincerely,

William A. Gannon  
Executive Director

WAG:ka:das

Attachments

cc: Eric Van Jeschke, Analyst, PUC  
 Thomas Washic  
 Nesta Livingston  
 David DeNotaris  
 Sharon Behun  
 Don Rullman  
 David Boyle

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Department of Labor & Industry | Office of Vocational Rehabilitation | Executive Office  
 1521 North Sixth Street | Harrisburg, PA 17102  
 717.787.7312 | Fax 717.772.1629  
[www.dli.state.pa.us](http://www.dli.state.pa.us)

*Auxiliary aids and services are available upon request to individuals with disabilities.  
 Equal Opportunity Employer/Program*

September 3, 2009

~~James J. McNulty~~, Secretary  
Pennsylvania Public Utility Commission  
P.O. Box 3265  
Harrisburg, PA 17105-3265  
Attention: Eric Jeschike  
Bureau of Fixed Utility Services, Telco Group

RECEIVED  
2009 SEP 10 AM 10:33  
PA.P.U.C.  
SECRETARY'S BUREAU

Re: Docket Number BP8 Case ID 2127029 Annual Report to the General Assembly

- Telecommunications Device Distribution Program (TDDP) and Consumer Education Program
- Print Media Access System Program

Dear Mr. McNulty:

Attached is the information requested by the Pennsylvania Public Utility Commission from the Office of Vocational Rehabilitation (OVR) for inclusion in the annual report to the General Assembly.

If you have any further questions, please do not hesitate to contact Kelly Allen at (717) 787-8504 or [keallen@state.pa.us](mailto:keallen@state.pa.us).

Sincerely,

William A. Gannon  
Executive Director

WAG:ka

Attachments

Cc: Thomas Washic  
Nesta Livingston  
David DeNotaris  
Sharon Behun  
Don Rullman  
David Boyle  
Eric Van Jeschke, Analyst, PUC

Page 3 of 3

## **Print Media Access System Program (PMASP)**

The NFB-NEWSLINE® offered by the National Federation of the Blind provides The Print Media Access System Program to those who cannot read regular newsprint. Anyone who cannot read conventional newsprint can qualify for this service and is free to those subscribers.

This service is available in 42 states and the District of Columbia providing:

- 300 local and national newspapers
- 5 Spanish-language newspapers available to all subscribers
- 10 magazines including AARP
- Associated Press (National & State) and United Press news wire service updated every hour
- the capability of delivering a newspaper via email directly to a subscribers In-box
- local TV listings
- is available 24 hours a day, 7 days a week with local as well as toll-free access.

Through the Commonwealth's partnership with NFB-NEWSLINE®, a subscriber can choose that day's, the previous days, or the previous Sunday's issue of any newspaper in the service and choose a section and article using a standard touch-tone telephone. Pennsylvania's participating newspapers provide the subscriber with access to all content when traveling throughout the United States.

NFB-NEWSLINE® participating newspapers include:

- Allentown Morning Call
- Bucks County Courier Times
- Centre Daily Times
- Erie Times News
- Hanover Evening Sun
- Lancaster News
- Lebanon Daily News
- Harrisburg Patriot News
- Philadelphia Daily News
- Philadelphia Inquirer
- Pittsburgh Post-Gazette
- Pittsburgh Tribune Review
- Reading Eagle
- Wilkes-Barre Times Leader
- York Dispatch

As of September 3, 2009, there are 1,612 subscribers to this service throughout the Commonwealth. All customers of the Office of Vocational Rehabilitation, Bureau of Blindness & Visual Services are offered the opportunity to subscribe to this service. In addition, individuals are offered the opportunity to subscribe when enrolling in the Books for the Blind and Physically Handicapped Program administered by the Library of Congress and cooperating network libraries.

In March 2009, NFBNEWSLINE added the capability of downloading NEWSLINE content through their website, NFB NEWSLINE Online. With this feature, subscribers can download their desired publications directly to a digital talking book player.

Anticipated in the fourth quarter 2009, NEWSLINE will add "Podable News", allowing subscribers content in an audible format useable on an Ipod or other MP3 player. Also expected in the fourth quarter is "KeyStream", streaming NEWSLINE content on the Internet.

Relevant Contract provisions:

## 2.7 PERIOD OF PERFORMANCE

This agreement is for a period of 24 months beginning July 1, 2008, and ending June 30, 2010.

## 2.8 FEES

NFB-NEWSLINE® annual service fee for 07/01/08 - 06/30/10: \$80,000

- The Newspapers included with the annual service fee are:
  - Philadelphia Inquirer: Knight Ridder paper
  - Philadelphia Daily News: Knight Ridder paper
  - Centre Daily Times: Knight Ridder paper
  - Wilkes-Barre Times Leader: Knight Ridder paper
  - Hanover Evening Sun: Média News Group paper
  - York Dispatch: Media News Group paper
  - Lancaster News: base paper
  - Patriot News: base paper

Annual newspaper maintenance and distribution fee: \$70,000

- This includes 6 newspapers at \$5,000 each for the first contract year and 8 newspapers at \$5,000 each for the second contract year:
  - Allentown Morning Call
  - Bucks County Courier Times
  - Erie Times News
  - Lebanon Daily News
  - Pittsburgh Post-Gazette
  - Pittsburgh Tribune Review
  - Reading Eagle

Annual setup, maintenance, and distribution of new newspapers fee: \$40,000

- This anticipates adding two newspapers at \$10,000 each.

2-year telecommunications subscription fee: \$33,517.44

- A prorated fee assessed to all states for this contract period for NFB-NEWSLINE's® telecommunications service.

Total invoice: \$223,517.44

ANNUAL REPORT TO THE GENERAL ASSEMBLY  
ACT 181-2002:  
TELECOMMUNICATION DEVICE DISTRIBUTION PROGRAM

IN OVERSEEING THE TELECOMMUNICATION DEVICE DISTRIBUTION PROGRAM (TDDP), THE OFFICE OF VOCATIONAL REHABILITATION (OVR) REPORTS THE FOLLOWING FISCAL YEAR ACTIVITIES BEGINNING JULY 1, 2008 TO JUNE 30, 2009:

**Background:**

Act 181-2002 provided for the creation of the Telecommunication Device Distribution Program. The Act authorizes the collection of funds as calculated by the PA Public Utility Commission on an annual basis in order to pay for telecommunication equipment for eligible applicants. The Act identifies the OVR in the Department of Labor and Industry as responsible for the oversight of the TDDP, but does not allow for administrative costs to be levied against the surcharge funds.

The Institute on Disabilities at Temple University, as designated by OVR, continues the administration of the TDDP.

**ELIGIBILITY REQUIREMENTS FOR THE TDDP:**

- Be a resident of Pennsylvania.
- Qualify as a person with a disability or disabilities that prevents him/her from making or receiving telephone calls independently. A licensed physician, audiologist, speech pathologist or a representative of a qualified state agency must certify the disability (e.g. OVR Counselor, Department of Public Welfare or Social Security Case Worker).
- Currently has telephone service and is capable of using the requested device.
- Be six years of age or older.

- Have an individual gross income of 200% of the Federal Poverty level or less (not including family/household income, currently \$21,660 per year for a single individual).

#### OPERATION OF THE PROGRAM:

- During this fiscal year of July 1, 2008 through June 30, 2009 the Institute on Disabilities provided the day-to-day operations of the TDDP. The Institute on Disabilities has a proven track record of providing assistive technology devices and services to Pennsylvanians with disabilities of all ages, as the lead agency for the implementation of the federal Assistive Technology Act in Pennsylvania (Pennsylvania's Initiative on Assistive Technology [PIAT]). The Institute also serves as OVR's contractor for the implementation of the state-funded program, Pennsylvania's Assistive Technology Lending Library.
- The Advisory Council to the Office for the Deaf and Hard of Hearing in the Department of Labor and Industry continues to serve as an advisory body to the TDDP program.

#### APPLICATION FORMS:

- Applications are distributed by request through the US Mail, as well as through email. Applications can also be downloaded from the Institute on Disabilities' website: <http://disabilities.temple.edu/tddp>. Applications are distributed through the statewide network of Assistive Technology Resource Centers (ATRCs) and TDDP Volunteer Centers created under PIAT. During this program year the Institute on Disabilities/PIAT received and reviewed a total of 723 individual applications. Of these, a total of 648 were determined eligible, and 14 were determined ineligible or were withdrawn by applicant. As of June 30, 2009, eligibility determinations were still in process on approximately 36 applications because they were incomplete.

**EQUIPMENT DISTRIBUTED TO APPLICANTS:**

- Equipment distributed to 648 eligible applicants between July 1, 2008 – June 30, 2009 is detailed in Attachment 1.

**FUNDING:**

- The market value of the TDDP fund as of June 30, 2009 was \$860,811.29. The USBank Account Summary for the period ending June 30, 2009 is attached and referenced as Attachment 2.

**VENDORS:**

- The program continued to use the four (4) vendors that were selected to supply equipment for the TDDP. The agreements with these vendors extend until September 30, 2010. The vendors are:
  - Teltex, Inc., Kearney, MO
  - Potomac Technology, Inc., Rockville, MD
  - Hearmore, Farmingdale, NY
  - DynaVox Technologies, Pittsburgh, PA
 An equipment price list is included in this report as Attachment 3.

Fund disbursements to these vendors during the period July 1, 2008 through June 30, 2009 are as follows:

Teltex, Inc.:	\$ 71,837.84
Potomac Technology:	\$ 45,597.75
DynaVox Technologies:	\$ 87,780.00
Hearmore:	<u>\$ 11,000.00</u>
 Total disbursements:	 \$216,215.59

**CONSUMER EDUCATION AND OUTREACH:**

Subcontracts with regional Assistive Technology Resource Centers (ATRCs) to provide "local" activities related to consumer outreach, education and training began on July 1, 2008. In addition to coordinating Consumer Education and Outreach efforts, the Institute/PIAT serves as an ATRC for southeastern Pennsylvania. Between July 2008 and June 2009 the Institute/PIAT (including but

not limited to, the Consumer Educator), and ATRCs participated in 71 outreach activities, reaching over 17,000 Pennsylvanians in 43 counties, including 12 statewide events. The list of activities is included in this report as Attachment 4.

Total fund disbursements to Temple University for Consumer Education and Outreach activities: \$ 124,449.06.

#### ISSUES:

- Continue efforts to seek clarification on the definition of "qualified State agency" and expansion of the types of licensed, certified, or other qualified individuals who can sign the Certification section of the application.

#### ACCOMPLISHMENTS (July 1, 2008 to June 30, 2009):

- 35% increase in number of applications received; 53% increase in the number of recipients receiving equipment from the program.
- A new application form was designed and printed. Applications are available in alternate formats, and on the TDDP website.
- Implemented administrative efficiencies: Contracted with a call center to enhance customer service by responding to inquiries in a more timely and efficient manner; Contracted with an IT company to develop automated solutions for reporting, record-keeping, and communicating with applicants.
- Recruited 19 organizations as Volunteer Centers to assist with consumer outreach and a variety of other activities. A Volunteer Center Guide was developed and distributed to each Volunteer Center.
- Free equipment training was held May 20, 2009 for Volunteer Centers and other organizations interested in learning more about TDDP.

- Submitted a proposed list of updated and new equipment to add to the program at the March 2009 Advisory Council meeting. The updated and new equipment is reflected in the updated Application (attached) and is available through the program as of July 1, 2009.
- Developed program posters and brochures.

#### ATTACHMENTS:

- Referenced Attachment 1 - Equipment Released 2008-2009
- Referenced Attachment 2 - Activity Summary Report (USBank)
- Referenced Attachment 3 - Equipment Price List
- Referenced Attachment 4 - Outreach Events – July 1, 2008 through June 30, 2009
- Referenced Attachment - TDDP Application Form

## Attachment 1 - Equipment Released July 2008 - June 2009

Device Name	Unit Price	Units Released: 7/1/08- 9/30/08	Units Released: 10/1/08- 12/31/08	Units Released: 1/1/09- 3/31/09	Units Released: 4/1/09- 6/30/09	Total Units Since 7/1/08	Value of Equipment Distributed Since 7/1/08
TTY Superprint 4425	\$ 365.00	2	8	5	3	18	\$6,570.00
TTY w/LVD, Blue-Green	\$ 446.00	0	1	6	3	10	\$4,460.00
TTY w/LVD, Rose-Red	\$ 446.00	2	2	0	2	6	\$2,676.00
TTY w/LVD, Amber	\$ 446.00	1	1	0	0	2	\$892.00
Krown vTouch Braille TTY	\$ 5,500.00	1	0	0	1	2	\$11,000.00
Clarity XL50 Amplified Phone	\$ 103.00	30	41	20	40	131	\$13,493.00
RC200 Hands Free Phone	\$ 334.00	4	7	2	13	26	\$8,684.00
Air Switch for RC200	\$ 80.00	2	2	1	6	11	\$880.00
Pillow Switch for RC200	\$ 35.00	1	3	0	1	5	\$175.00
Headset w/Mic for RC200	\$ 40.00	4	4	0	3	11	\$440.00
Lapel Mic for RC200	\$ 40.00	5	4	1	3	13	\$520.00
Headset Phone CT-12*	\$ 89.99	2	0	2	0	4	\$359.96
Headset Phone CT-14**	\$ 103.99	0	0	1	0	1	\$103.99
Telephone Fluency System	\$ 465.00	0	1	1	0	2	\$930.00
DynaWrite	\$ 3,865.00	6	2	6	9	23	\$88,895.00
PhoneIT (goes with DynaWrite)	\$ 315.00	6	2	6	9	23	\$7,245.00
JV35 Talking Telephone	\$ 78.27	17	26	8	16	67	\$5,244.09
Voice Activated Dialer	\$ 172.00	2	4	1	9	16	\$2,752.00
Photo Phone, P300	\$ 40.00	2	3	0	3	8	\$320.00
Big Button Speakerphone (Reizen)	\$ 21.10	1	7	0	2	10	\$211.00
Uniphone 1140 VCO/TTY	\$ 220.00	1	1	5	5	12	\$2,640.00
Hearing Carryover TTY Q90D w/speakers	\$ 186.00	0	0	0	0	0	\$0.00
VCO Amplified Phone VCO76570	\$ 120.00	2	3	1	15	21	\$2,520.00
Clarity CL4205 Cordless Amplified Phone	\$ 100.00	21	56	26	46	149	\$14,900.00
CapTel Phone	\$ 365.25	13	26	37	46	122	\$44,560.50
CapTel USB	\$ 421.25	1	0	2	7	10	\$4,212.50
CrystalTone Ringer	\$ 38.00	20	48	29	46	143	\$5,434.00
Simplicity LT flashing signaler	\$ 42.00	24	29	25	28	106	\$4,452.00
OmniPage Vibrating Signaler Kit	\$ 125.00	2	14	6	7	29	\$3,625.00
In-Line Handset Amplifier HA-40	\$ 32.00	0	1	1	1	3	\$96.00
Clarity Bed Shaker/Lamp Flasher Combo	\$ 36.00	3	7	5	10	25	\$900.00
<b>TOTALS:</b>		<b>175</b>	<b>303</b>	<b>197</b>	<b>334</b>	<b>1009</b>	<b>\$239,191.04</b>
*Discontinued by manufacturer, March 09							
**Newer model, replaces CT-12							



ATTACHMENT 2  
ACTIVITY SUMMARY REPORT

00-0-M -F-TG -184-01  
0011523-00-01111-01

ACCOUNT NUMBER: .  
PA RELAY SERVICE TDD FUND  
DOCKET NO. M-00900239

This statement is for the period from  
June 1, 2009 to June 30, 2009

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INSTITUTE ON DISABILITIES AT TEMPLE  
ATTN SANDRA MCNALLY  
1601 N BROAD ST STE 610  
PHILADELPHIA PA 19122-6024

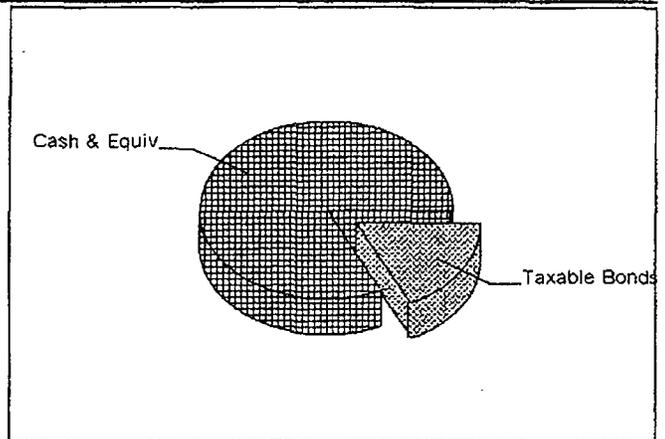
**QUESTIONS?**

If you have any questions regarding  
your account or this statement, please  
contact your Account Manager.

**SUE MASSEY**  
EX-PA-WBSP  
TWO LIBERTY PLACE  
50 SOUTH 16TH STREET, SUITE 2000  
PHILADELPHIA PA 19102  
Phone 215-761-9341  
E-mail sue.massey@usbank.com

**ASSET SUMMARY AS OF 06/30/09**

Assets	Current Period Market Value	% of Total	Est Annual Income
Cash & Equivalents	708,359.19	82.30	1,000.42
Taxable Bonds	152,139.00	17.70	5,250.00
Accrued Income	313.10	.00	.00
<b>Total Market Value</b>	<b>\$860,811.29</b>	<b>100.00</b>	<b>\$6,250.42</b>



**ASSET DETAIL**

Shares or Face Amount	Security Description	Market Value/ Price	Tax Cost/ Unrealized Gain(Loss)	Yield at Market	Est Annual Inc/ Accrued Inc
<b>Cash &amp; Equivalents</b>					
<b>Cash/Money Market</b>					
708,359.190	Evergreen Inst Treas Mmkt Cl In 300250701	708,359.19 1.0000	708,359.19 0.00	0.14	1,000.42 83.59
<b>Total Cash/Money Market</b>		<b>\$708,359.19</b>	<b>\$708,359.19</b> \$0.00		<b>\$1,000.42</b> <b>\$83.59</b>
<b>Total Cash &amp; Equivalents</b>		<b>\$708,359.19</b>	<b>\$708,359.19</b> \$0.00		<b>\$1,000.42</b> <b>\$83.59</b>



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0011523-00-01111-01

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ACCOUNT NUMBER:  
PA RELAY SERVICE TDD FUND  
DOCKET NO. M-00900239

This statement is for the period from  
June 1, 2009 to June 30, 2009

**ASSET DETAIL (continued)**

Shares or Face Amount	Security Description	Market Value/ Price	Tax Cost/ Unrealized Gain(Loss)	Yield at Market	Est Annual Inc/ Accrued Inc
<b>Taxable Bonds</b>					
<b>US Government Issues</b>					
150,000.000	U S Treasury Note 3.500 12/15/2009 912828DE7 Standard & Poors Rating: AAA Moody's Rating: AAA	152,139.00 101.4260	149,044.92 3,094.08	3.45	5,250.00 229.51
<b>Total US Government Issues</b>		<b>\$152,139.00</b>	<b>\$149,044.92</b> <b>\$3,094.08</b>		<b>\$5,250.00</b> <b>\$229.51</b>
<b>Total Taxable Bonds</b>		<b>\$152,139.00</b>	<b>\$149,044.92</b> <b>\$3,094.08</b>		<b>\$5,250.00</b> <b>\$229.51</b>
<b>Total Assets</b>		<b>\$860,498.19</b>	<b>\$857,404.11</b> <b>\$3,094.08</b>		<b>\$6,250.42</b> <b>\$313.10</b>
<b>Accrued Income</b>		<b>\$313.10</b>	<b>\$313.10</b>		
<b>Grand Total</b>		<b>\$860,811.29</b>	<b>\$857,717.21</b>		

**ASSET DETAIL MESSAGES**

Time of trade execution and trading party (if not disclosed) will be provided upon request.

Publicly traded assets are valued in accordance with market quotation or valuation methods from industry accepted services. Assets which are not publicly traded may reflect values from other external sources or special valuations prepared by U. S. Bank. Assets for which a current value is not available may be reflected as not valued, at par value, or at a nominal value of \$1.00. Values shown do not necessarily reflect prices at which assets could have been bought or sold. Values are updated based on internal policy and may be updated less frequently than statement generation.

For further information, please contact your account manager or relationship manager.



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ACCOUNT NUMBER:  
PA RELAY SERVICE TDD FUND  
DOCKET NO. M-00900239

This statement is for the period from  
June 1, 2009 to June 30, 2009

**MARKET VALUE SUMMARY**

	Current Period 06/01/09 to 06/30/09	Year-to-Date 01/01/09 to 06/30/09
Beginning Market Value	\$892,453.38	\$1,026,381.73
Taxable Interest	2,754.50	3,688.72
Paid To/For Beneficiaries	- 31,486.58	- 165,494.81
Fees and Expenses	- 267.03	- 1,707.03
Cash Receipts		365.25
Change in Investment Value	- 403.50	- 2,337.00
Change in Accrued Income	- 2,239.48	- 95.57
<b>Ending Market Value</b>	<b>\$860,811.29</b>	<b>\$860,811.29</b>



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ACCOUNT NUMBER:  
PA RELAY SERVICE TDD FUND  
DOCKET NO. M-00900239

This statement is for the period from  
June 1, 2009 to June 30, 2009

**CASH SUMMARY**

	Cash
<b>Beginning Cash 06/01/2009</b>	<b>\$0.00</b>
Taxable Interest	2,754.50
Paid To/For Beneficiaries	- 31,486.58
Fees and Expenses	- 267.03
Net Money Market Activity	28,999.11
<b>Ending Cash 06/30/2009</b>	<b>\$0.00</b>



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ACCOUNT NUMBER:  
PA RELAY SERVICE TDD FUND  
DOCKET NO. M-00900239

This statement is for the period from  
June 1, 2009 to June 30, 2009

### CASH TRANSACTION DETAIL

Date Posted	Description	Cash
<b>Taxable Interest</b>		
	Evergreen Inst Treas Mmkt CI In 300250701	
06/01/09	Interest From 5/1/09 To 5/31/09	129.50
	U S Treasury Note 3.500 12/15/2009 912828DE7	
06/15/09	Interest Earned 0.0175 USD/\$1 Pv On 150,000 Par Value Due 6/15/09	2,625.00
<b>Total Taxable Interest</b>		<b>\$2,754.50</b>
<b>Paid To/For Beneficiary</b>		
Payment Of Funds As Requested		
06/12/09	Cash Disbursement Paid To Potomac Technology Inc ✓ Inv 073497-073515,520-522	- 8,259.50 ✓
06/12/09	Cash Disbursement Paid To Dynavox Systems LLC ✓ Inv 0038965,994-995,0039104	- 16,720.00 ✓
06/12/09	Cash Disbursement Paid To Teltex Inc ✓ Various Invoices 0033857-0033893 Inv 0033857, 863-844, 867-871,873-876, 878, 880-882, 884-887, 889-891, 893	- 4,019.54 ✓
06/12/09	Cash Disbursement Paid To Teltex Inc ✓ Various Invoices 0033895-0035157 Inv 0033895-907, 0035141, 144-145, 147-148, 150-152, 154-155, 0035157	- 2,487.54 ✓
<b>Total Payment Of Funds As Requested</b>		<b>- \$31,486.58</b>
<b>Total Paid To/For Beneficiary</b>		<b>- \$31,486.58</b>
<b>Fees and Expenses</b>		
Trust Fees		
06/26/09	Collected Charged For Period 05/01/2009 Thru 05/31/2009	- 267.03



ACCOUNT NUMBER:  
PA RELAY SERVICE TDD FUND  
DOCKET NO. M-00900239

This statement is for the period from  
June 1, 2009 to June 30, 2009

**CASH TRANSACTION DETAIL (continued)**

Date Posted	Description	Cash
<b>Total Fees and Expenses</b>		<b>- \$267.03</b>



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ACCOUNT NUMBER:  
PA RELAY SERVICE TDD FUND  
DOCKET NO. M-00900239

This statement is for the period from  
June 1, 2009 to June 30, 2009

**PURCHASE SUMMARY**

Settlement Date	Description	Cash	Tax Cost
<b>Cash and Equivalents</b>			
	<b>Evergreen Inst Treas Mmkt Cl In 300250701</b>		
	Combined Purchases For The Period 6/ 1/09 - 6/30/09	- 2,754.50	2,754.50
	<b>Total Cash and Equivalents</b>	<b>- \$2,754.50</b>	<b>\$2,754.50</b>
	<b>Total Purchases</b>	<b>- \$2,754.50</b>	<b>\$2,754.50</b>



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ACCOUNT NUMBER:  
PA RELAY SERVICE TDD FUND  
DOCKET NO. M-00900239

This statement is for the period from  
June 1, 2009 to June 30, 2009

**SALE/MATURITY SUMMARY**

Settlement Date	Description	Tax Cost	Proceeds	Estimated Gain/Loss
<b>Cash and Equivalents</b>				
	Evergreen Inst Treas Mmkt CI In 300250701			
	Combined Sales For The Period 6/ 1/09 - 6/30/09	- 31,753.61	31,753.61	
	<b>Total Cash and Equivalents</b>	<b>- \$31,753.61</b>	<b>\$31,753.61</b>	<b>\$0.00</b>
	<b>Total Sales &amp; Maturities</b>	<b>- \$31,753.61</b>	<b>\$31,753.61</b>	<b>\$0.00</b>

**SALE/MATURITY SUMMARY MESSAGES**

For information only. Not intended for tax purposes

## Attachment 3 - Equipment Price List

Device Name	Current Vendor	Unit Price
TTY Superprint 4425	Teltex	\$ 365.00
TTY Pro80, Blue-Green display	Teltex	\$ 446.00
TTY Pro 80, Rose-Red display	Teltex	\$ 446.00
TTY Pro80, Amber display	Teltex	\$ 446.00
Krown vTouch Braille TTY	Hearmore	\$ 5,500.00
Clarity XL50 Amplified Phone	Teltex	\$ 103.00
RC200 Hands Free Phone	Teltex	\$ 334.00
Air Switch for RC200	Teltex	\$ 80.00
Pillow Switch for RC200	Teltex	\$ 35.00
Headset w/Mic for RC200	Teltex	\$ 40.00
Lapel Mic for RC200	Teltex	\$ 40.00
Headset Phone CT-12*	Teltex	\$ 89.99
Headset Phone CT-14**	Teltex	\$ 103.99
Telephone Fluency System	Teltex	\$ 465.00
DynaWrite	DynaVox	\$ 3,865.00
PhoneIT (goes with DynaWrite)	DynaVox	\$ 315.00
JV35 Talking Telephone	Teltex	\$ 78.27
Voice Activated Dialer	Teltex	\$ 172.00
Photo Phone, P300	Teltex	\$ 40.00
Big Button Speakerphone (Reizen)	Teltex	\$ 21.10
Uniphone 1140 VCO/TTY	Teltex	\$ 220.00
Hearing Carryover TTY Q90D w/speakers	Teltex	\$ 186.00
VCO Amplified Phone	Teltex	\$ 120.00
Clarity CL4205 Cordless Amplified Phone	Teltex	\$ 100.00
CapTel Phone	Potomac Technology	\$ 365.25
CapTel USB	Potomac Technology	\$ 421.25
Loud Ring Signaler, CrystalTone	Teltex	\$ 38.00
Flashing Light Signaler	Teltex	\$ 42.00
OmniPage Vibrating Signaler Kit	Teltex	\$ 125.00
In-Line Handset Amplifier HA-40	Teltex	\$ 32.00
Clarity Bed Shaker/Lamp Flasher Combo	Teltex	\$ 36.00
*Discontinued by manufacturer, March 09		
**Newer model, replaces CT-12		



**TDDP Consumer Education and Outreach Events  
July 1, 2008 through June 30, 2009**

Type of Consumer Outreach Event (ATRC)	Date(s) Held	Coordinating / Collaborating Sponsor	Estimated Attendance	County of Event / Other Counties Reached
Exhibit (TRCIL)	7/25/08	Greensburg ADA Rally	60	Westmoreland
Exhibit (TRCIL)	7/28/08	Pittsburgh ADA Rally	110	Allegheny
Exhibit (LIFT)	7/30/08	Potter Co. Office of Human Services	110	Potter / Cameron
Exhibit (PIAT)	8/1/08	PA Society for the Advancement of the Deaf	100	Dauphin / statewide
Presentation (CRI)	8/1/08	CRI Consumer Picnic	200	Erie / Crawford, Venango
Exhibit (TRCIL)	8/4/08	Kittanning ADA Rally	102	Armstrong
Exhibit (LIFT)	8/8/08	Martin Causer's Annual Senior Expo	508	McKean / Clearfield
Presentation (TRCIL)	8/12/08	CareNet Conference	30	Allegheny
Presentation (CRI)	8/18/08	Erie OVR/BVS in-service	19	Erie / Crawford, Mercer, Venango, Warren, Forest
Presentation (PIAT)	8/19/08	CIL Bucks County	35	Bucks
Exhibit (TRCIL)	8/21/08	Cheswick Senior Fair	553	Allegheny
Exhibit (CRI)	8/22/08	Crawford County Fair	8,000	Crawford / Mercer, Erie, Venango
Presentation (PIAT)	9/3/08	Associated Services for the Blind	10	Philadelphia
Presentation (UCPNE)	9/8/08	Lackawanna Association for the Blind	15	Lackawanna
Exhibit (CILNCP)	9/9/08	Senior Health Expo	300	Lycoming / Northumberland, Montour, Union, Clinton
Presentation (PIAT)	9/16/08	Bucks Co. Dept. of Mental Health	18	Bucks
Presentation (GSRH)	9/18/08	Lehigh Valley Neurology	2	Lehigh / Northampton, Berks

## Attachment 4



Type of Consumer Outreach Event (ATRC)	Date(s) Held	Coordinating / Collaborating Sponsor	Estimated Attendance	County of Event / Other Counties Reached
Exhibit (CRI)	9/20/08	Warren River Fest	337	Warren / Forest
Presentation (PIAT)	9/24/08	Building Bridges Conference	11	Dauphin / statewide
Presentation (LIFT)	9/25/08	Veteran's Office	2	Elk
Exhibit (PIAT)	9/25, 9/26/08	PA Academy of Audiologists	70	Dauphin / statewide
Presentation (UCPCPA)	9/30/08	Lebanon County MH/MR	37	Lebanon
Exhibit (CILNCPA)	10/2/08	Blind & Visual Services	150	Lycoming
Exhibit/Fair (CRI)	10/03/08	Clarion County October Fest - County	850	Clarion / Warren, Forest, Venango
Exhibit/Fair (CRI)	10/07/08	Warren/Forrest Counties Human Resource Fair - County Services	325	Warren / Forest
Exhibit (CILNCPA)	10/8/08	Riverwoods Asst. Living/Nursing	215	Union / Lycoming
Exhibit/Fair (CRI)	10/10/08	Erie County WIC Health & Safety Fair - UNFHCC	350	Erie / Crawford
Presentation (PIAT)	10/14/08	HLA of Chester County	5	Chester
Presentation (CILNCPA)	10/14/08	Brain Injury Support Group	8	Centre / Lycoming, Clinton
Exhibit/Fair (CRI)	10/22/08	Visiting Nurses Association (VNA) - Health Resource Fair	110	Erie
Exhibit (CILNCPA)	10/25/08	Sullivan County Health Fair	240	Sullivan / Lycoming
Exhibit (TRIPIL)	10/31/08; 11/1/08	Pennsylvania Council of the Blind Convention	32	Cambria / statewide
Exhibit (PIAT)	11/1/08	MS Society	150	Montgomery / statewide
Exhibit (PIAT)	11/2/08	HLA of Pennsylvania	135	Montgomery / statewide
Expo (TRCIL)	11/4/08	PaTTAN	200	Allegheny / Armstrong, Beaver, Butler, Indiana, Lawrence
Expo (LIFT)	11/7/08	Kathy Rapp's Senior Citizen Expo/Kathy Rapp	342	McKean



Type of Consumer Outreach Event (ATRC)	Date(s) Held	Coordinating / Collaborating Sponsor	Estimated Attendance	County of Event / Other Counties Reached
Presentation (TRCIL)	11/15/08	Pittsburgh Hearing Loss Association November meeting	30	Allegheny
Presentation (PIAT)	11/17/08	Feasterville Community Reformed Church	10	Bucks
Expo (TRCIL)	11/18/08	Hilltop Senior Outreach Town Hall Meeting	65	Allegheny
Exhibit (UCPNEPA)	11/22/08	Susquehanna Health Fair	210	Susquehanna
Exhibit/Fair (CRI)	11/25/08	Community Resources - Whirley Industries	406	Warren / Forest
Presentation (CRI)	12/04/08	"Hands-On Exploration" – CRI/BVS	6	Erie / Mercer, Crawford, Lawrence, Elk
Presentation (CRI)	12/10/08	Employment Resources – Oil City Career Link	13	Venango / Forest
Presentation (GSRH)	12/16/08	GS Pediatric Dept. In-service	22	Lehigh / Berks
Presentation (LIFT)	1/14/09	Elk County Career Link	8	Elk
Presentation (PIAT)	2/8/09	Enon Baptist Church	60	Philadelphia
Exhibit (UCP NE)	2/13/09	Elk Lake School Transition Open House	38	Susquehanna
Exhibit (CRI)	3/6/09	Health Fair-PA Attorney General's Office	100	Erie / Crawford
Presentation (PIAT)	3/18/09	Max Association	6	Montgomery / Delaware, Montgomery, Bucks Lehigh
Presentation (CILNCP)	3/23/09	Coal Twp. High Rise Apartments	14	Northumberland
Presentation (PIAT)	3/30/09	Wood River Village	30	Bucks
Presentation (GSRH)	3/30/09	Penn State University	35	Lehigh
Exhibit (PIAT)	4/16-17/09	PA Speech & Hearing Association	200	Montgomery / statewide
Presentation (PIAT)	4/23/09	Penn-Del AER Conference	10	Dauphin / statewide
Exhibit (PIAT)	4/23/09	Penn-Del AER Conference	150	Dauphin / statewide

## Attachment 4

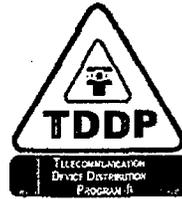


Type of Consumer Outreach Event (ATRC)	Date(s) Held	Coordinating / Collaborating Sponsor	Estimated Attendance	County of Event / Other Counties Reached
Presentation (TRCIL)	4/23/09	Westmoreland HLA	12	Westmoreland
Presentation (TRCIL)	5/5/09	Beyond Hearing Aids	11	Allegheny
Exhibit (CRI)	5/7/09	Senior Expo / Salvation Army Erie County Branch	375	Erie / Crawford, Venango
Presentation (CRI)	5/8/09	Mercer Co. Blind/Low Vision Consumer Group	28	Mercer / Crawford
Presentation (PIAT)	5/8/09	Philadelphia Developmental Disabilities Conference	10	Philadelphia
Presentation (CRI)	5/12/09	Brentwood Senior Apartments	18	Erie
Presentation (GSRH)	5/19/09	PARF	15	Lehigh / statewide
Presentation (TRIPIL)	6/3/09	Speaking for Ourselves	6	Washington
Exhibit (UCP Central)	6/9/09	Blindness Awareness Expo / OVR	100	Dauphin / statewide
Presentation (UCP Central)	6/15/09	Palmyra Senior Center	36	Lebanon
Presentation (CRI)	6/16/09	JFK Senior Center	80	Erie / Crawford
Presentation (TRIPIL)	6/17/09	Crest Avenue Apartments	13	Washington
Exhibit (TRCIL)	6/19/09	Butler Co. Children's Fair / Senator Jane Orié	1000	Butler
Exhibit (UCP Central)	6/22/09	Brain Injury Assoc. of PA	35	Cumberland / statewide
Exhibit (UCP NE PA)	6/26/09	Senior Citizen's Expo	1016	Bradford
Presentation (TRIPIL)	6/28/09	Wounded Warriors Veterans Group	20	Washington / Allegheny, Greene, Westmoreland
71 events		TOTAL:	17,929	



**Commonwealth  
of Pennsylvania's  
Telecommunication  
Device  
Distribution  
Program**

APPLICATION FORM



*It could be the  
answer to your  
telecommunication  
needs!*

**checklist**

*After you have finished the TDDP application, read and check the boxes below to ensure you have completed all components:*

- Answered all of the Applicant Information
- Had the Certification signed by a qualified individual
- Signed the Applicant's Statement
- Selected equipment that is right for you  
*(Your equipment selection is FINAL)*
- ATTACH A COPY OF PROOF FOR EACH OF THE FOLLOWING:**
  - Proof that you live in Pennsylvania
  - Proof of income
  - Proof of home telephone service

**■ Make a copy of your application for your records.**

**■ Return the completed ORIGINAL application** (pages 3 through 6), along with COPIES of required documentation to:

**Telecommunication Device Distribution Program**  
Institute on Disabilities at Temple University/ PIAT  
Lisa Troy, TDDP Program Coordinator  
1601 North Broad Street  
USB Suite 610  
Philadelphia, PA 19122-6024



**Institute on Disabilities**  
TEMPLE UNIVERSITY®  
College of Education

TDDP is implemented by Pennsylvania's Initiative on Assistive Technology (PIAT), a program of the Institute on Disabilities at Temple University, in conjunction with the PA Office of Vocational Rehabilitation (OVR) and the PA Public Utility Commission (PUC).

# Commonwealth of Pennsylvania's Telecommunication Device Distribution Program

The Telecommunication Device Distribution Program (TDDP) established by Act 34-1995 and amended by Act 181-2002 provides telecommunication devices to qualified applicants. These devices enable eligible individuals with disabilities to access telephone services independently. To be eligible, individuals must complete this application and meet all criteria listed below.

## Criteria

### Person with a Disability

A person with a disability or disabilities that prevents him/her from making or receiving telephone calls independently. A licensed physician, audiologist, speech pathologist or a representative of a qualified State agency (e.g. Office of Vocational Rehabilitation Counselor, Department of Public Welfare or Social Security Administration Case Worker) must certify the disability.

### Income Limits

Applicant's gross income of 200% (not including family/household income) of federal poverty level or less.  
(see FINANCIAL ELIGIBILITY CRITERIA)

### Age

Six (6) years or older.

### Residence

A resident of Pennsylvania.

### Resources

Must have access to residential telephone service and possess the ability to learn how to use a telecommunication device.

### Information will be kept confidential

Except as required by law.

## FINANCIAL ELIGIBILITY CRITERIA 2009-2010 GUIDELINES

size of family unit	GROSS INCOME (200% of federal poverty level)
1	\$21,660
2	\$29,140
3	\$36,620
4	\$44,100
5	\$51,580
6	\$59,060
7	\$66,540
8	\$74,020

### Equipment Ownership and Responsibility

Equipment will be delivered to your home. It then becomes YOUR PROPERTY and YOUR responsibility.

**NOTE:** *There is a Limited Manufacturer Defect Warranty on all equipment purchased under this program. If your equipment is defective or if it should fail, it will be your responsibility to contact the Manufacturer for warranty repair. Repairs for damages due to abuse or neglect are not covered under any warranty and are YOUR RESPONSIBILITY. Stolen equipment can only be replaced upon receipt of a copy of the police report of the theft.*

**Make a copy of your application for your records.**

**Return the completed ORIGINAL application** (see mailing address on front page).

*If you need help in completing this application, or need it in an alternate format, please contact us.*

PHONE: 800-204-7428 VOICE / 866-268-0579 TTY  
FAX: 215-204-9371 / EMAIL: [tdd@temple.edu](mailto:tdd@temple.edu)

# TDDP Application /TDDP Eligibility

Your eligibility will be determined when you have submitted a completed application and all documentation. To avoid delay, please type or print clearly and make sure all sections of the application have been completed. If questions do not pertain to you, write "N/A" on the line provided.

## section 1 Applicant Equipment Need

- 1 Do you already own telecommunication equipment similar to what you are applying for?
  - YES
  - NO

If YES, please check the correct answer below:

- My equipment
  - is broken or only works sometimes
  - is borrowed
  - does not meet my needs

**Important NOTE:** If you have working equipment that meets your needs you will NOT be eligible for the program at this time.

## section 2 Certification

**Please note:** This section must be completed by a licensed physician, audiologist, or speech-language pathologist acting within the scope of his/her license, OR representative of a qualified agency, such as an Office of Vocational Rehabilitation (OVR) Counselor, Department of Public Welfare (DPW) or Social Security Administration Case Worker. Make sure all lines are completed and appropriate spaces are marked before submitting this application.

### 1 Applicant being certified

Last name \_\_\_\_\_ First name \_\_\_\_\_ Middle initial \_\_\_\_\_

### 2 Check the type of disability being certified

- cognitive  deaf  deaf blind  hard of hearing  low vision/blind  physical  speech

- I am a:
  - licensed audiologist
  - licensed speech pathologist
  - licensed physician
  - representative of a qualified state agency

### 3 Certifying professional

Name \_\_\_\_\_ Title \_\_\_\_\_

Agency \_\_\_\_\_

PA Professional License Number (if applicable) \_\_\_\_\_

Area code \_\_\_\_\_ Phone \_\_\_\_\_ Fax \_\_\_\_\_

I certify that the applicant named above has the disability indicated, and that s/he requires technology to independently access telecommunications services.

Signature of professional \_\_\_\_\_ Date \_\_\_\_\_

### section 3 TDDP Applicant Information

**1 Person applying for equipment**

Last name \_\_\_\_\_ First name \_\_\_\_\_ Middle initial \_\_\_\_\_

Date of birth (month/day/year) \_\_\_\_\_

Street address \_\_\_\_\_

(Note: Equipment cannot be delivered to a PO Box; you must provide a street address)

City \_\_\_\_\_ State PA Zip \_\_\_\_\_

County (e.g. Allegheny, Snyder) \_\_\_\_\_

Person assisting applicant with this application, if any.

Name \_\_\_\_\_ Phone \_\_\_\_\_

**2 Name of parent or guardian (for applicant under age 18)** \_\_\_\_\_

**3 Telephone number: home ( ) - other ( ) -** \_\_\_\_\_

**4 Annual income:** Applicant's gross income only, including Social Security and/or pension income if applicable. Do not include family/household income. If applicant has no income, please write NONE. \$ \_\_\_\_\_

**5 Total number of members in family unit (including applicant):**  
Applicant ( 1 ) + number of other family members (   ) = TOTAL MEMBERS IN FAMILY UNIT (   )

**6 My primary reason for using the TDDP is (check one):**

- Cannot afford equipment
- Equipment available to me only through TDDP
- I could get the device paid for through other programs, but the system is too complex and the wait is too long

**7 These questions are optional (for reporting purposes only).**

Race:  Caucasian  African-American  Asian  Latino  Other (specify) \_\_\_\_\_  
Gender:  male  female

**8 Please tell us how you heard about the TDDP:** \_\_\_\_\_

**9 Applicant's statement and signature**

(Note: This application should be submitted no later than 30 days after you have signed and dated it.)

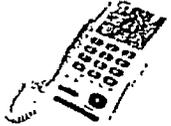
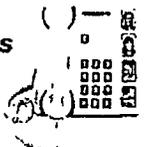
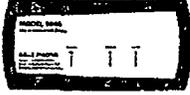
I certify that all information provided on this application is true, complete and correct. I understand that if I purposely provide false information I may be subjected to legal action. Program officials have my permission to verify the information provided. I certify that I have read, understand and accept all conditions set forth in this application and have the ability to learn to use the equipment I selected.

Applicant signature \_\_\_\_\_ Date \_\_\_\_\_

Parent or legal guardian signature \_\_\_\_\_ Date \_\_\_\_\_  
(if applicant is a minor, or has a legal guardian)

# EQUIPMENT SELECTION

**CATEGORY A: Select only ONE device below that best fits your needs.**

<input type="checkbox"/> Amplified Phone <b>Clarity XL50</b> 	<input type="checkbox"/> Amplified Phone <b>Serene Innovations HD-60J</b> 	<input type="checkbox"/> Amplified Phone (cordless) <b>Clarity C4205</b> 	<input type="checkbox"/> Amplified Phone (cordless) <b>Clarity C4220</b> 
<input type="checkbox"/> Amplified Phone (cordless) <b>Clarity C4230</b> 	<input type="checkbox"/> Amplified Talking Phone <b>Ameriphone Dialogue JV35</b> 	<input type="checkbox"/> In-line Handset Amplifier <b>Ameriphone</b> 	<input type="checkbox"/> Amplified Photo Phone <b>Serene Innovations HD-30P</b> 
<input type="checkbox"/> Amplified Photo Phone <b>Serene Innovations HD-40P</b> 	<input type="checkbox"/> Captioned Phone <b>CapTel</b> 	<input type="checkbox"/> Captioned Phone <b>CapTel USB</b> <i>(computer not included)</i> 	<input type="checkbox"/> Photo Phone <b>Doro MemoryPlus 319ph</b> 
<input type="checkbox"/> Big Button Speakerphone <b>Reizen</b> 	<input type="checkbox"/> Voice Activated Dialer <b>AblePhone 5000</b> 	<input type="checkbox"/> Headset Phone <b>Plantronics CT-14</b> 	<input type="checkbox"/> Hands-Free Speakerphone optional accessories: <input type="checkbox"/> lapel mic <input type="checkbox"/> headset mic <input type="checkbox"/> air switch <input type="checkbox"/> pillow switch <b>RC200</b> 
<input type="checkbox"/> Voice Carryover Phone <b>Ameriphone Dialogue VCO</b> 	<input type="checkbox"/> TTY <b>Superprint 4425</b> 	<input type="checkbox"/> TTY with Large Visual Display <input type="checkbox"/> Blue-Green LVD <input type="checkbox"/> Rose-Red LVD <input type="checkbox"/> Amber LVD <b>Superprint Pro80</b> 	<input type="checkbox"/> TTY Hearing Carryover with speakers <b>Ameriphone Q90D</b> 
<input type="checkbox"/> TTY Voice Carryover Phone <b>Uniphone 1140</b> 	<input type="checkbox"/> Talking Keyboard <b>DynaWrite with PhoneIT</b> 	<input type="checkbox"/> Telephone Fluency System <b>Casa Futura</b> 	<input type="checkbox"/> Deaf/Blind Communicator with Braille & TTY <b>Humanware</b> 

**CATEGORY B: Select only ONE signaler below.**

<input type="checkbox"/> Loud Ring Signaler <b>CrystalTone</b> 	<input type="checkbox"/> Flashing Light Signaler <b>Sonic Alert</b> 	<input type="checkbox"/> Vibrating Signaler <b>OmniPage Kit</b> <i>(receiver shown)</i> 	<input type="checkbox"/> Lamp Flasher and Bed Shaker Combo <b>Clarity</b> <i>(only for use with Clarity XL50 and Clarity C4230 phones)</i> 
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NONE (No signaling device from CATEGORY B is needed.)

## Documentation Required for TDDP Application

DO YOU HAVE ALL THE DOCUMENTATION REQUESTED?

To complete the TDDP application, YOU MUST SUBMIT PHOTOCOPIES (since originals cannot be returned) of the documentation listed below.

1. PROOF OF APPLICANT'S (INCLUDING MINORS) RESIDENCE IN PENNSYLVANIA

*Submit ONE of the following:* copy of current driver's license, non-driver I.D., utility bill, dated Social Security correspondence, copies of W-2's, school report card, or other documentation pre-printed with the applicant's name and address.

2. PROOF OF APPLICANT'S INCOME

*Submit a copy of each item that applies to you.* Income statements including W-2's, 1099s or award letters for retirement and/or Social Security income. If you do not have a copy of your Social Security income statement you can call 1-800-772-1213 and request a "Benefits Verification Letter". Bank statements and pay stubs cannot be accepted. If applicant has no income write "NONE". *Note: If the applicant is a minor child, income requirements are based on the child's income only, not family or household income.*

3. PROOF OF TELEPHONE SERVICE

*Submit a copy of ONE page of your most recent telephone bill with your telephone number appearing on it.* If phone service is shared in a residential facility, submit a statement on facility letterhead signed by Administrator or Social Worker and include applicant's name and phone number.

4. CERTIFICATION OF DISABILITY

*Have Section 2 of this application completed by one of the following licensed professionals:* physician, audiologist, speech pathologist, or representative of a qualified state agency (e.g. Office of Vocational Rehabilitation Counselor, Department of Public Welfare or Social Security Administration Case Worker). To avoid delays make sure the entire section is completed before submitting the application.

**IMPORTANT:** If you are unsure of the type of equipment that will meet your needs, the TDDP encourages you to contact PA's Assistive Technology Lending Library. The Lending Library (ATLL) allows you to borrow equipment (at no cost) to help you decide what will work for you. Also, equipment demonstrations can be arranged through one of the regional Assistive Technology Resource Centers (ATRCs) of Pennsylvania's Initiative on Assistive Technology. Please contact the TDDP for more information on the Lending Library, ATRCs, and other resources. If none of the listed equipment will meet your needs, please contact the TDDP:

PHONE: 800-204-7428 VOICE  
866-268-0579 TTY  
EMAIL: tddp@temple.edu