



PENNSYLVANIA PUBLIC UTILITY COMMISSION
COMMONWEALTH OF PENNSYLVANIA
HARRISBURG, PENNSYLVANIA

JAMES H. CAWLEY
CHAIRMAN

September 30, 2008

The Honorable Edward G. Rendell
Governor of Pennsylvania
Room 225 Main Capitol Building
Harrisburg, Pennsylvania 17120

Dear Governor Rendell:

In accordance with 35 P.S. § 6701.4(e), the Pennsylvania Public Utility Commission (Commission) respectfully submits its Annual Report pursuant to the Universal Telecommunications and Print Media Access Act, which relates to the Telecommunication Device Distribution Program (TDD Program) and the Print Media Access System Program (PMAS Program, also known as "Newsline"). This is the Commission's thirteenth Annual Report addressing the TDD Program and fourth year Annual Report on the PMAS Program. Both Programs are operated by the Office of Vocational Rehabilitation in the Department of Labor and Industry (OVR). The TDD Program is funded from the Telecommunication Relay Service Program (TRS) surcharge. The PMAS Program initially was funded from special grants; however, starting in the 2006-2007 year, it became funded entirely through the TRS surcharge fund. The Commission administers the TRS surcharge fund.

The attached report summarizes the revenues and expenditures for both programs for the 2007-2008 fiscal year. The Commission continues to be responsive to the needs of Pennsylvania consumers who depend on these programs. An electronic version of this report is available on the Commission's website (www.puc.state.pa.us) located at the "Telecommunications" – "Telecommunications Relay Service" tabs.

Very truly yours,

James H. Cawley
Chairman

Enclosure



PENNSYLVANIA PUBLIC UTILITY COMMISSION
COMMONWEALTH OF PENNSYLVANIA
HARRISBURG, PENNSYLVANIA

JAMES H. CAWLEY
CHAIRMAN

September 30, 2008

The Honorable Catherine Baker Knoll
Lieutenant Governor of Pennsylvania
Room 200 Main Capitol Building
Harrisburg, Pennsylvania 17120

Dear Lieutenant Governor Baker Knoll:

In accordance with 35 P.S. § 6701.4(e), the Pennsylvania Public Utility Commission (Commission) respectfully submits its Annual Report pursuant to the Universal Telecommunications and Print Media Access Act, which relates to the Telecommunication Device Distribution Program (TDD Program) and the Print Media Access System Program (PMAS Program, also known as "Newsline"). This is the Commission's thirteenth Annual Report addressing the TDD Program and third year Annual Report on the PMAS Program. Both Programs are operated by the Office of Vocational Rehabilitation in the Department of Labor and Industry (OVR). The TDD Program is funded from the Telecommunication Relay Service Program (TRS) surcharge. The PMAS Program initially was funded from special grants; however, starting in the 2006-2007 year, it became funded entirely through the TRS surcharge fund. The Commission administers the TRS surcharge fund.

The attached report summarizes the revenues and expenditures for both programs for the 2007-2008 fiscal year. The Commission continues to be responsive to the needs of Pennsylvania consumers who depend on these programs. An electronic version of this report is available on the Commission's website (www.puc.state.pa.us) located at the "Telecommunications" – "Telecommunications Relay Service" tabs.

Very truly yours,

A handwritten signature in black ink that reads "James H. Cawley".

James H. Cawley
Chairman

Enclosure



PENNSYLVANIA PUBLIC UTILITY COMMISSION
COMMONWEALTH OF PENNSYLVANIA
HARRISBURG, PENNSYLVANIA

JAMES H. CAWLEY
CHAIRMAN

September 30, 2008

TO THE MEMBERS OF THE GENERAL ASSEMBLY
OF THE COMMONWEALTH OF PENNSYLVANIA:

In accordance with 35 P.S. § 6701.4(e), the Pennsylvania Public Utility Commission (Commission) respectfully submits its Annual Report pursuant to the Universal Telecommunications and Print Media Access Act, which relates to the Telecommunication Device Distribution Program (TDD Program) and the Print Media Access System Program (PMAS Program, also known as "Newslines"). This is the Commission's thirteenth Annual Report addressing the TDD Program and fourth year Annual Report on the PMAS Program. Both Programs are operated by the Office of Vocational Rehabilitation in the Department of Labor and Industry (OVR). The TDD Program is funded from the Telecommunication Relay Service Program (TRS) surcharge. The PMAS Program initially was funded from special grants; however, starting in the 2006-2007 year, it became funded entirely through the TRS surcharge fund. The Commission administers the TRS surcharge fund.

The attached report summarizes the revenues and expenditures for both programs for the 2007-2008 fiscal year. The Commission continues to be responsive to the needs of Pennsylvania consumers who depend on these programs. An electronic version of this report is available on the Commission's website (www.puc.state.pa.us) located at the "Telecommunications" – "Telecommunications Relay Service" tabs.

Very truly yours,

A handwritten signature in cursive script that reads "James H. Cawley".

James H. Cawley
Chairman

Enclosure

**ANNUAL REPORT OF THE
FISCAL STATUS AND OPERATIONS OF THE
TELECOMMUNICATIONS
DEVICE DISTRIBUTION PROGRAM AND THE PRINT
MEDIA ACCESS SYSTEM PROGRAM**

**SUBMITTED BY
THE PENNSYLVANIA PUBLIC UTILITY COMMISSION**

OCTOBER 1, 2008

In accordance with 35 P.S. § 6701.4(e),¹ the Pennsylvania Public Utility Commission (Commission) respectfully submits its Annual Report pursuant to the Universal Telecommunications and Print Media Access Act, which relates to the Telecommunication Device Distribution Program (TDD Program) and the Print Media Access System Program (PMAS Program, also known as “Newline”).² The TDD Program is funded from the Telecommunication Relay Service Program (TRS) surcharge. The PMAS Program was initially funded from special grants; however, beginning in July 2006, it is funded entirely through TRS surcharge funds. The Commission administers the TRS Surcharge funds.³ The TDD Program and the PMAS Program are operated by the Office of Vocational Rehabilitation (OVR) in the Department of Labor and Industry (L&I). Pennsylvania’s Initiative on Assistive Technology (PIAT), Institute on Disabilities at Temple University (IDT) located in Philadelphia, Pennsylvania, is the current TDD Program manager. The Commission provides assistance to PIAT in accordance with the directives of the Universal Telecommunications and Print Media Access Act, 35 P.S. §§ 6701.1 – 6701.4(e) (2004). This is the Commission’s thirteenth Annual Report on the TDD Program, which began distributing equipment in 1997, and its fourth report on the PMAS Program.

USE OF TRS SURCHARGE FUND FOR TDD PROGRAM & PMAS PROGRAM

35 P.S. § 6701.4(c) provides, in pertinent part, that:

¹ Section 5(e) of Act 34 of 1995, as amended by Act 174 of 2004.

² An electronic version of this report is available on the Commission’s website (<http://www.puc.state.pa.us>) under the “Telecommunications” and “Telecommunications Relay” tabs.

³ The current TRS surcharge is based on the Annual Access Line Summary Report submitted by wireline local exchange carriers (LECs) operating in Pennsylvania as of December 31, 2007. Based on the total number of access lines submitted by the LECs, estimated expenses and financial status of the TRS, TDD Program and PMAS Program funds, the Commission has set the residential and business monthly access line TRS surcharge at \$0.08 per access line and \$0.08 per access line, respectively, effective July 1, 2008.

(c) Additional use of [TRS] surcharge.--The Telecommunications Device Distribution Program shall be funded and the Print Media Access System program may be funded by the Telecommunication Relay Service Program surcharge, as calculated by the commission on an annual basis under the methodology established by the commission in order entered May 29, 1990, and July 9, 1990, at Docket Number M-00900239....

The Commission calculates the TRS surcharge components for each program separately on a per wireline access line percentage basis. A copy of the Commission's Order entered, May 29, 2008, at Docket No. M-00900239F0017, approving the TRS surcharge and TDD Program and PMAS Program percentage of the surcharge rates, is attached as Public Utility Commission Exhibit A.

TDD PROGRAM

On March 27, 2008, OVR filed a budget with the Commission for the TDD Program for the ensuing year. The TDD Program budget for July 1, 2008, through June 30, 2009, as submitted by the OVR, is \$398,698, as compared to last year's budget of \$411,266. OVR's 2008-2009 budget proposal estimated that the costs will be \$277,456 for equipment and \$121,242 for consumer education. In addition, the budget calculation showed the quantity, unit cost, and total cost, by type of telecommunications device. OVR's 2008-2009 budget proposal for the TDD Program is available upon request.

The TDD Program net revenue received was \$1,280.79 for the period of July 1, 2007, to June 30, 2008, based on receivables from the prior fund year. The 2007-2008 wireline access line surcharge from the TDD Program was \$0.00 per wireline access line per month.

The TDD Program Fund earned net investment income of \$45,218.47 for the period of July 1, 2007, through June 30, 2008.

The TDD Program Fund paid \$168,821.79 in distributed equipment costs for the period of July 1, 2007, through June 30, 2008.

The TDD Program Fund incurred \$77,848.08 for Consumer Education and Outreach for the period July 1, 2007 through June 30, 2008. These costs were not paid until July 2008 and, therefore, the Consumer Education and Outreach expense is not reflected in the fund balance as of June 30, 2008.

The TDD Program Fund paid \$5,097.33 in fiduciary fees (US Bank Institutional Trust & Custody) for the period of July 1, 2007, through June 30, 2008.

The TDD Program Fund balance at fiscal year ended June 30, 2008, was \$1,188,942.90.

The TDD Program fund balance of \$1,188,942.90 as of June 30, 2008, was considered adequate to cover the projected costs of the program of \$398,698.47 for the future fiscal year, and to allow for the adequate cash flow reserve. Accordingly, the TDDP surcharge portion of the overall monthly TRS surcharge remained set at \$0.00⁴.

It should be noted that the Commission has audited the TDD Program for fiscal year ended June 30, 2006. The objectives and scope of the audit were to determine that:

- only qualified individuals received program equipment;
- the consumer educator properly and accurately charged the fund for services provided;
- only qualified bidders were awarded contracts through the RFP process;
- equipment contractors properly invoiced the fund; and
- all monies withdrawn from the TDD program account were used only for qualifying TDD Program services and equipment.

OVR has indicated its agreement with the Commission's Audit Report. Since the OVR agrees with the Commission's audit report, OVR is encouraged to implement the recommendations referenced below, as soon as possible. The recommendations for the audit period are that:

- OVR follow established control procedures to ensure that Program Administrators adhere to all applicable laws, contracts, policies and procedures relating to the TDD Program.
- OVR revise the language in the "Useful Life of Equipment" section of future Budget filings to reflect the policy actually being followed.

PMAS PROGRAM

On March 27, 2008, OVR filed a budget with the Commission for the PMAS Program for the ensuing year. The PMAS Program budget request for TRS Surcharge funds for July 1, 2008, through June 30, 2009, as submitted by the OVR, is \$105,235.20, as compared to last year's \$90,000 dollar request. OVR's 2008-2009 budget proposal for the PMAS Program is available upon request.

⁴ Historically, the TRS surcharge was set as a whole cent amount, collected, remitted and deposited to each sub-account (TRS, TDDP & PMASP). This approach created a collection of too much or too few dollars in each sub-account. In the event that the surcharge calculated to a quarter or half of a cent per access line to meet the forecasted budget, the surcharge could only be set as a whole cent. For example, if the annual budget needed was \$100,000, and 25,000 access lines were reported then the surcharge is set at 34 cents per access line per month. The annual actual collection will be \$102,000 $((25,000 * .34) * 12)$; \$2,000 more than required. Therefore, the Commission has employed starting in the 2007-2008 surcharge year a percentage basis of program fund allocation of the total surcharge to allocate the surcharge to the respective program fund accounts. This method allows the most accurate matching of surcharge and program fund requirements.

The PMAS Program has a set surcharge rate of 2.0 percent of the residential rate of \$0.08 and 2.0 percent of the business rate of \$0.08. The PMAS Program funds are required in advance (generally paid in October) of service provided for invoice payment. The 2008-2009 surcharge recalculation includes the assessment and remittance of funds so that an adequate fund balance will exist for the 2009-2010 invoice payment.

The PMAS Program Fund earned net investment income of \$4,467.55 for the period of July 1, 2007, through June 30, 2008.

The PMAS Program Fund paid \$99,196.00 in November 2007 for newspaper reading fees. This accounts for the entire distribution for the period July 1, 2007 through June 30, 2008.

The PMAS Program Fund paid \$511.17 in fiduciary fees (U.S. Bank Institutional Trust & Custody) for the period of July 1, 2007, through June 30, 2008.

The PMAS Program Fund balance at fiscal year ended June 30, 2008, was \$155,263.67.

The PMAS Program surcharge was set at 2.0 percent of the residential \$0.08 per access line rate and 2.0 percent of the business \$0.08 per access line rate.

OVR INFORMATION

Pursuant to 35 P.S. §6701.4(e)(2), the OVR submitted to the Commission information on the TDD Program and the PMAS Program. The report submitted to the Commission by the OVR is attached as Public Utility Commission Exhibit B.

PUBLIC UTILITY COMMISSION CONCLUSION

The Commission has been responsive to the needs of the residents of Pennsylvania who depend upon the TDD Program and the PMAS Program and is compliant with the directives of the law. The Commission will continue to be attentive to the implementation of the TDD Program and PMAS Program and the Commission's funding oversight.

EXHIBITS

Following is a list of Public Utility Commission Exhibits attached to the Annual Report:

Public Utility Commission Exhibit A: Commission's Order Approving New Surcharge Rates

Public Utility Commission Exhibit B: TDD Program and PMAS Program Information Submitted By the OVR

PENNSYLVANIA
PUBLIC UTILITY COMMISSION
Harrisburg, PA 17105-3265

Public Meeting held May 22, 2008

Commissioners Present:

Wendell F. Holland, Chairman
James H. Cawley, Vice Chairman
Tyrone J. Christy
Kim Pizzingrilli

Recalculation of the Pennsylvania
Telecommunications Relay Service Surcharge

M-00900239F0017
2037418

ORDER

BY THE COMMISSION:

In accordance with our May 29, 1990 Order at Docket No. M-00900239, which established the Pennsylvania Telephone Relay Service (Relay)¹ and a surcharge funding mechanism (TRS surcharge); and with Act 34 of 1995, 35 P.S. §§ 6701.1 – 6701.4,² which established the Telephone Device Distribution Program (TDDP) to be funded by the TRS surcharge and which codified Relay and use of the TRS surcharge funding mechanism; and with Act 174 of 2004, 35 P.S. §6701.3a, which established the Print Media Access System Program (PMASP) to be funded in part by the TRS surcharge,³ we have completed the 18th annual recalculation of the TRS surcharge as it applies to residence and business wireline access lines for July 1, 2008, through June 30, 2009. The monthly residential and business monthly wireline access line surcharge will be set at \$0.08 and \$0.08, respectively.

¹ Additional information on TRS may be found at http://www.puc.state.pa.us/telecom/telecom_relay_service.aspx

² The statutory provisions were also amended by Act 181 of 2002 to be more inclusive of persons with disabilities.

³ PMASP is a reading service for persons with certain vision and physical disabilities. The law is now called the "Universal Telecommunications and Print Media Access Act."

Background

As part of their continuing obligations under the TRS surcharge recalculation process, the local exchange carriers (LECs)⁴ have submitted their wireline access line counts. The total number of wireline access lines, adjusted for Centrex lines, is 6,701,695, which includes 4,246,821 residence wireline access lines and 2,454,874 business wireline access lines. The Relay Provider, AT&T Communications of Pennsylvania, LLC, has submitted the estimated minutes of use and charges for July 1, 2008, through June 30, 2009. Hamilton Telecommunications has submitted the estimated minutes of use report for the captioned telephone relay service (CTRS). The Executive Director of the Office of Vocational Rehabilitation (OVR) in the Department of Labor and Industry has submitted the 2008-2009 TDDP budget and the 2008-2009 PMASP budget. The surcharge also funds the TRS Advisory Board activities and Fund administration costs. U.S. Bank,⁵ the Fund Administrator, has provided a statement of the financial status of the Fund.⁶

Calculation for 2008 – 2009

Based upon the number of wireline access lines, the projected costs of the programs (Relay, CTRS, TDDP, and PMASP), anticipated Relay Advisory Board

⁴ LEC includes both incumbent local exchange carriers (ILECs) and competitive local exchange carriers (CLECs). This total is further adjusted under a Centrex equivalency formula. One-hundred-forty-eight (148) LECs submitted their current wireline access line counts to the Commission by April 30, 2008. Eighty-three (83) LECs had not submitted their access line counts as of the date of preparation of this order; access line counts for them were estimated for surcharge calculation purposes. If these LECs remain non-compliant, they will be referred to the Commission's Law Bureau prosecutory staff. For the 2007-2008 surcharge year, the Commission's Law Bureau prosecutory staff has issued twenty-eight (28) complaints that are still pending alleging failure to file access line counts.

⁵ As a result of mergers, acquisitions, and name changes, Fund administration has been handled by Hamilton Bank (1990), CoreStates Bank N.A. (1995), First Union National Bank (1999), Wachovia Bank, N.A. (2002), and U.S. Bank Institutional Trust & Custody (2006).

⁶ Separate accounts are maintained for the portions of the surcharge allocated to Relay, TDDP, and PMASP. Relay Advisory Board, CTRS, and outreach activities are funded from the Relay account; Fund administration draws from each respective account.

expenses and TRS Fund administration costs, and the financial status of the TRS Fund, the 2008-2009 residential and business monthly wireline access line will be set at the surcharge rates of \$0.08 and \$0.08, respectively.⁷ All TRS surcharge revenues shall continue to be remitted to the Fund Administrator.⁸ Since the 2008-2009 surcharge has changed (business rate changed from \$0.09 to \$0.08) from the 2007-2008 surcharge, tariff supplements are required at this time.

Effective July 1, 2008, the monthly surcharge collected shall be remitted and allocated to each fund account on a percentage basis as follows:⁹

	2008-2009 Monthly Surcharge Percentage	
	<u>Residence %</u>	<u>Business %</u>
Relay	98.0	98.0
TDDP	0.0	0.0
PMASP	<u>2.0</u>	<u>2.0</u>
Total Percentage	100.0	100.0

We shall continue our active oversight of the operations of the Pennsylvania Relay, (traditional and captioned telephone) and shall continue to collaborate with OVR and its TDDP administrator¹⁰ to ensure adequate funding for distribution of TDDP equipment to low-income households in accordance with 35 P.S. §§ 6701.3 & 4. We shall also work with OVR to ensure adequate funding for PMASP in accordance with 35 P.S. §§ 6701.3a & 4.

⁷ The annual expense is based on the estimated annual charges submitted by AT&T Relay, estimated annual TRS Advisory Board expenses, estimated annual compensation to the Fund Administrator, estimated annual charges for CTRS use submitted by Hamilton; and the estimated annual budget for the TDDP and PMASP submitted by OVR.

⁸ LECS shall remit surcharge revenues to U.S. Bank Institutional Trust & Custody, Attn: Sue Massey, EX-PA-WBSP, 50 South 16th Street, 20th Floor, Philadelphia, PA 19102, payable to the "PA Relay Service Fund" and designated for Relay. Wire instructions effective September 11, 2006 can be found on the remittance form.

⁹ The TRS surcharge appears as a single line item on customers' bills but actually has three components (Relay TDDP and PMASP).

¹⁰ As of January 1, 2007, the TDD program is administered by Pennsylvania's Initiative on Assistive Technology (PIAT), Institute on Disabilities, Temple University (IDT).

Audits

On May 29, 2003, the Commission authorized an audit of the TRS fund. The scope of this audit has expanded to include the fiscal period ending June 30, 2006. The audit currently includes the 36 months ended April 30, 2006. On August 7, 2003, a Commission Secretarial Letter required AT&T to file, on or before May 1st of each year, a Statement of Actual Underlying Costs of the PA TRS for the period of July 1 of the previous year through June 30 of the current year. The Bureau of Audits is currently auditing the PA TRS underlying costs for the 24 months ended June 30, 2007. The Commission's Bureau of Audits is currently conducting an audit of the TDDP for the 12 months ended June 30, 2007. The results of the audits are reported by Audits.

Conclusion

The Commission has completed the 18th annual recalculation of the TRS Surcharge. The surcharge to be applied beginning July 1, 2008, through June 30, 2009, will be set at \$0.08 for residential and business wireline access lines. This surcharge recalculation factors in costs estimates for TRS, TDDP, and PMASP operations;
THEREFORE,

IT IS ORDERED:

1. That for the period of July 1, 2008, through June 30, 2009, the residence surcharge per wireline access line per month shall be \$0.08 and the business surcharge per wireline access line per month shall be \$0.08, unless we take further action to revise the TRS surcharge prior to June 30, 2009.
2. That all local exchange carriers are directed to use the attached form to remit the monthly TRS surcharge collections to U.S. Bank, Institutional Trust & Custody.

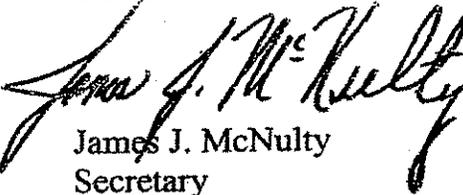
3. That all incumbent local exchange carriers and competitive local exchange carriers are directed to file revised tariff supplements to become effective July 1, 2008, on at least one day's notice, which reflect the residence and business surcharge in accordance with Ordering Paragraph No. 1, above.

4. That a copy of this Order be served upon all local exchange carriers, AT&T Communications Company of Pennsylvania, LLC, U.S. Bank Institutional Trust & Custody, the Office of Vocational Rehabilitation in the Department of Labor and Industry, the Office of Consumer Advocate, the Office of Small Business Advocate, and the Pennsylvania Telephone Association.

5. That a copy of this Order be published in the *Pennsylvania Bulletin*.

6. That a copy of this Order be posted to the Commission's website.

BY THE COMMISSION

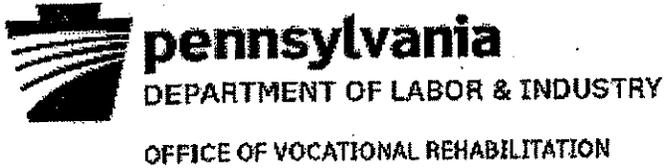


James J. McNulty
Secretary

(SEAL)

ORDER ADOPTED: May 22, 2008

ORDER ENTERED: MAY 29 2008



September 4, 2008

James J. McNulty, Secretary
Pennsylvania Public Utility Commission
P. O. Box 3265
Harrisburg PA 17105-3265
Attention: Eric Jeschke
Bureau of Fixed Utility Services, Telco Group

Re: Docket Number BP8 Case ID 2052681 Annual Report to the General Assembly

- Telecommunications Device Distribution Program (TDDP) and Consumer Education Program
- Print Media Access System Program

Dear Mr. McNulty:

Attached is the information requested by the Pennsylvania Public Utility Commission from the Office of Vocational Rehabilitation (OVR) for inclusion in the annual report to the General Assembly.

If you have any further questions, please do not hesitate to contact Joyce Wilson at (717) 783-2314 or joywilson@state.pa.us.

Sincerely,



William A. Gannon
Executive Director

WAG: jw

Attachments

cc: Thomas Washic
Nesta Livingston
David De Notaris
Sharon Behun
Joyce Wilson
Don Rullman
David Boyle
Eric Van Jeschke, Analyst, PUC

Department of Labor & Industry | Office of Vocational Rehabilitation | Executive Office
1521 North Sixth Street | Harrisburg, PA 17102
717.787.7312 | Fax 717.772.1629
www.dli.state.pa.us

*Auxiliary aids and services are available upon request to individuals with disabilities.
Equal Opportunity Employer/Program*

**ANNUAL REPORT TO THE GENERAL ASSEMBLY
ACT 181-2002:
TELECOMMUNICATION DEVICE DISTRIBUTION PROGRAM**

IN OVERSEEING THE TELECOMMUNICATION DEVICE DISTRIBUTION PROGRAM (TDDP), THE OFFICE OF VOCATIONAL REHABILITATION (OVR) REPORTS THE FOLLOWING FISCAL YEAR ACTIVITIES BEGINNING JULY 1, 2007 TO JUNE 30, 2008:

Background:

Act 181-2002 provided for the creation of the Telecommunication Device Distribution Program. The Act authorizes the collection of funds as calculated by the PA Public Utility Commission on an annual basis in order to pay for telecommunication equipment for eligible applicants. The Act identifies the OVR in the Department of Labor and Industry as responsible for the oversight of the TDDP, but does not allow for administrative costs to be levied against the surcharge funds.

As of January 2, 2007, the OVR designated the Institute on Disabilities at Temple University to administer the TDDP. The Institute on Disabilities continues to satisfactorily administer the program.

ELIGIBILITY REQUIREMENTS FOR THE TDDP:

- Be a resident of Pennsylvania.
- Qualify as a person with a disability or disabilities that prevents him/her from making or receiving telephone calls independently. A licensed physician, audiologist, speech pathologist or a representative of a qualified state agency must certify the disability (e.g. OVR Counselor, Department of Public Welfare or Social Security Case Worker).
- Currently has telephone service and is capable of using the requested device.

- Be six years of age or older.
- Have an individual gross income of 200% of the Federal Poverty level or less (not including family/household income, currently \$20,800 per year for a single individual).

OPERATION OF THE PROGRAM:

- During this fiscal year of July 1, 2007 through June 30, 2008 the Institute on Disabilities provided the day-to-day operations of the TDDP. The Institute on Disabilities has a proven track record of providing assistive technology devices and services to Pennsylvanians with disabilities of all ages, as the lead agency for the implementation of the federal Assistive Technology Act in Pennsylvania (Pennsylvania's Initiative on Assistive Technology [PIAT]). The Institute also serves as OVR's contractor for the implementation of the state-funded program, Pennsylvania's Assistive Technology Lending Library.
- The Advisory Council to the Office for the Deaf and Hard of Hearing in the Department of Labor and Industry continues to serve as an advisory body to the TDDP program.

APPLICATION FORMS:

- Applications are distributed by request through the US Mail, as well as through email. Applications can also be downloaded from the Institute on Disabilities' website: <http://disabilities.temple.edu/programs/assistive/tddp>. Applications are distributed through the statewide network of Assistive Technology Resource Centers (ATRCs) created under PIAT. During this program year the Institute on Disabilities/PIAT received and reviewed a total of 542 individual applications. Of these, a total of 424 were determined eligible, 13 determined ineligible or were withdrawn by applicant, 63 inactive (non-responsive to missing required documentation), and 42 were in-process (as of June 30, 2008).

EQUIPMENT DISTRIBUTED TO APPLICANTS:

- Equipment distributed to 424 eligible applicants between July 1, 2007 – June 30, 2008 is detailed in Attachment 1.

FUNDING:

- The market value of the TDDP fund as of June 30, 2008 was \$1,193,987.23. The USBank Account Summary for the period ending June 30, 2008 is attached and referenced as Attachment 2.

VENDORS:

- The program continued to use the four (4) vendors that were selected during the previous program year to supply equipment for the TDDP. The agreements with these vendors extend until September 30, 2009. The vendors are:
 - Teltex, Inc., Kearney, MO
 - Potomac Technology, Inc., Rockville, MD
 - Hearmore, Farmingdale, NY
 - Assistive Technology, Inc., Dedham, MA

An equipment price list is included in this report as Attachment 3.

Fund disbursements to these vendors during the period July 1, 2007 through June 30, 2008 are as follows:

Teltex, Inc.:	\$86,591.95
Potomac Technology:	\$25,202.25
Assistive Technology, Inc.:	\$52,440.00
Hearmore:	<u>\$ 0.00</u>
Total disbursements:	\$164,234.20

CONSUMER EDUCATION AND OUTREACH:

Subcontracts with regional Assistive Technology Resource Centers (ATRCs) to provide "local" activities related to consumer outreach, education and training began on July 1, 2007. Between July 2007 and June 2008 the Institute/PIAT (including but not limited to, the Consumer Educator), and ATRCs participated in 62 outreach

activities, reaching over 2,000 Pennsylvanians in 35 counties, including 9 statewide events. The list of activities is included in this report as Attachment 4.

ISSUES:

- Need to develop and implement a process for procuring devices that may be approved under the exceptions process (e.g. equipment that is an exception to the standard equipment list).
- Continue efforts to seek clarification on the definition of "qualified State agency" and expansion of the types of licensed, certified, or other qualified individuals who can sign the Certification section of the application.

ACCOMPLISHMENTS (July 1, 2007 to June 30, 2008):

- A checklist was developed and distributed as part of the current application, in order to reduce the number of incomplete applications and expedite the application process. The current application was updated to reflect 2008-2009 income guidelines.
- The accessible website was updated to include a resource page and ASL videos consisting of an introduction to the program and the four most frequently asked questions. The Office for the Deaf and Hard of Hearing and the Public Utility Commission have added a link to the TDDP on their websites, and a link to the TDDP is also found on the website of the Telecommunications Equipment Distribution Association (TEDPA).
- Recruitment and training has begun for a statewide network of Volunteer Centers, organizations willing to help people learn about and apply to the program and support TDDP device recipients who need additional instruction in using their new equipment. A Volunteer Center application was developed and widely distributed. To date, twenty-one (21) agencies and organizations have submitted applications to become Volunteer Centers. Three equipment trainings were held in the fall of 2007 to acquaint

interested organizations with the TDDP application process and equipment available through the program.

- At the March 2008 Advisory Council meeting, we proposed policy changes regarding an Exceptions Policy and an appeals process, which were approved by the Advisory Council. The Exceptions Policy and appeals process are included as Attachment 5.
- Consumer satisfaction surveys were developed and are being distributed to both equipment recipients and non-recipients.
- Device support (when requested by the TDDP device recipient) is arranged for or provided by the TDDP Consumer Educator or the ATRC serving the individual's county. A device support satisfaction survey was also developed and is distributed to individuals who receive device support.
- Submitted a proposed list of updated and new equipment to add to the program at the March 2008 Advisory Council meeting. The updated and new equipment will be available through the program as of July 1, 2008.
- Obtained bid for new equipment from Dynavox Technologies, replacing a device on the standard equipment list that has been discontinued.

ATTACHMENTS:

- Referenced Attachment 1 - Equipment Released 2007-2008
- Referenced Attachment 2 - Activity Summary Report (USBank)
- Referenced Attachment 3 - Equipment Price List
- Referenced Attachment 4 - Outreach Events – July 1, 2007 through June 30, 2008
- Referenced Attachment 5 – Exceptions Process Policies and Procedures
- Attachment - TDDP Application Form and Instructions

Attachment 1. TDDP - Equipment Released 2007-2008

Device Name	Unit Price	Total Units Released	Total Value
TTY Superprint 4425	\$ 365.00	36	\$13,140.00
TTY w/LVD, Blue-Green	\$ 446.00	25	\$11,150.00
TTY w/LVD, Rose-Red	\$ 446.00	5	\$2,230.00
TTY w/LVD, Amber	\$ 446.00	3	\$1,338.00
Braillephone	\$ 5,999.00	0	\$0.00
Braille Lite M20 w/Comm Lite	\$ 4,245.00	0	\$0.00
Crystal Tone Plus	\$ 160.00	120	\$19,200.00
RC200 Hands Free Phone	\$ 334.00	26	\$8,684.00
Air Switch for RC200	\$ 80.00	9	\$720.00
Pillow Switch for RC200	\$ 35.00	5	\$175.00
Headset w/Mic for RC200	\$ 40.00	12	\$480.00
Lapel Mic for RC200	\$ 40.00	11	\$440.00
Headset Phone CT-12	\$ 89.99	3	\$269.97
Telephone Fluency System	\$ 465.00	0	\$0.00
LinkPLUS Kit	\$ 2,280.00	13	\$29,640.00
JV35 Talking Telephone	\$ 78.27	18	\$1,408.86
Voice Activated Dialer	\$ 172.00	18	\$3,096.00
Photo Phone, P300	\$ 40.00	6	\$240.00
Big Button Speakerphone	\$ 21.10	8	\$168.80
Uniphone 1140 VCO/TTY	\$ 220.00	9	\$1,980.00
Hearing Carryover TTY Q90D w/speakers	\$ 186.00	2	\$372.00
VCO Amplified Phone VCO76570	\$ 120.00	11	\$1,320.00
Amplified Cordless Phone C4105	\$ 81.00	90	\$7,290.00
CapTel Phone	\$ 365.25	52	\$18,993.00
CrystalTone Ringer	\$ 38.00	149	\$5,662.00
Simplicity LT flashing signaler	\$ 42.00	108	\$4,536.00
OmniPage Vibrating Signaler Kit	\$ 125.00	35	\$4,375.00
In-Line Handset Amplifier HA-40	\$ 32.00	4	\$128.00
TOTALS:		778	\$137,036.63



Attachment 2

00-D-M -F-TG -185-01
0011523-00-00688-01

ACCOUNT NUMBER:
PA RELAY SERVICE TDD.FUND
DOCKET NO. M-00900239

This statement is for the period from
June 1, 2008 to June 30, 2008

935L1

INSTITUTE ON DISABILITIES AT TEMPLE
ATTN SANDRA MCNALLY
1601 N BROAD ST STE 610
PHILADELPHIA PA 19122-6024



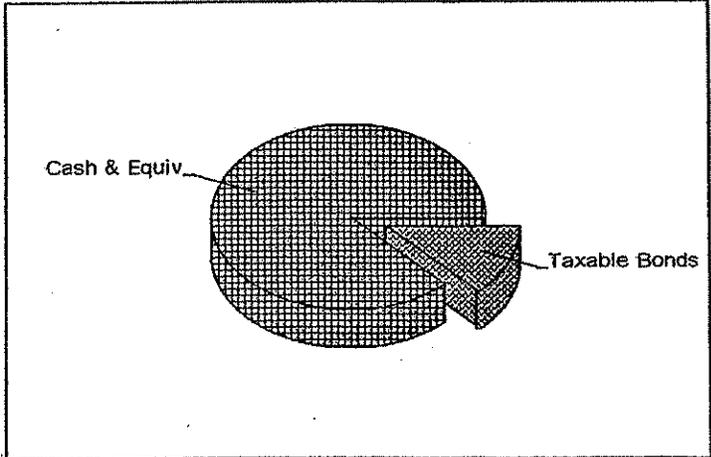
QUESTIONS?

If you have any questions regarding
your account or this statement, please
contact your Account Manager.

GENE IUCCI
EX-PA-WBSP
TWO LIBERTY PLACE
50 SOUTH 16TH STREET, SUITE 2000
PHILADELPHIA PA 19102
Phone 215-761-9338
E-mail gene.j.iucci@usbank.com

ASSET SUMMARY AS OF 06/30/08

Assets	Current Period Market Value	% of Total	Est Annual Income
Cash & Equivalents	1,039,897.98	87.10	19,292.95
Taxable Bonds	152,379.00	12.80	5,250.00
Accrued Income	1,710.25	.10	.00
Total Market Value	\$1,193,987.23	100.00	\$24,542.95



ASSET DETAIL

Shares or Face Amount	Security Description	Market Value/ Price	Tax Cost/ Unrealized Gain(Loss)	Yield at Market	Est Annual Inc/ Accrued Inc
Cash & Equivalents					
Cash/Money Market					
1,039,897.980	Evergreen Inst Treas Mmkt Cl In 300250701	1,039,897.98 1.0000	1,039,897.98 0.00	1.85	19,292.95 1,480.74
Total Cash/Money Market		\$1,039,897.98	\$1,039,897.98 \$.00		\$19,292.95 \$1,480.74
Total Cash & Equivalents		\$1,039,897.98	\$1,039,897.98 \$.00		\$19,292.95 \$1,480.74



ACCOUNT NUMBER:
PA RELAY SERVICE TDD FUND
DOCKET NO. M-00900239

This statement is for the period from
June 1, 2008 to June 30, 2008

ASSET DETAIL (continued)

Shares or Face Amount	Security Description	Market Value/ Price	Tax Cost/ Unrealized Gain(Loss)	Yield at Market	Est Annual Inc/ Accrued Inc
Taxable Bonds					
US Government Issues					
150,000.000	U S Treasury Note 3.500 12/15/2009 912828DE7 Standard & Poors Rating: AAA Moody's Rating: AAA	152,379.00 101.5860	149,044.92 3,334.08	3.44	5,250.00 229.51
Total US Government Issues		\$152,379.00	\$149,044.92 \$3,334.08		\$5,250.00 \$229.51
Total Taxable Bonds		\$152,379.00	\$149,044.92 \$3,334.08		\$5,250.00 \$229.51
Total Assets		\$1,192,276.98	\$1,188,942.90 \$3,334.08		\$24,542.95 \$1,710.25
Accrued Income		\$1,710.25	\$1,710.25		
Grand Total		\$1,193,987.23	\$1,190,653.15		

ASSET DETAIL MESSAGES

Publicly traded assets are valued in accordance with market quotation or valuation methods from industry accepted services. Assets which are not publicly traded may reflect values from other external sources or special valuations prepared by U. S. Bank. Assets for which a current value is not available may be reflected as not valued, at par value, or at a nominal value of \$1.00. Values shown do not necessarily reflect prices at which assets could have been bought or sold. Values are updated based on internal policy and may be updated less frequently than statement generation.

For further information, please contact your account manager or relationship manager.



ACCOUNT NUMBER:
PA RELAY SERVICE TDD FUND
DOCKET NO. M-00900239

This statement is for the period from
June 1, 2008 to June 30, 2008

MARKET VALUE SUMMARY

	Current Period 06/01/08 to 06/30/08	Year-to-Date 01/01/08 to 06/30/08
Beginning Market Value	\$1,205,708.75	\$1,256,976.45
Taxable Interest	4,253.95	15,988.65
Paid To/For Beneficiaries	- 13,442.96	- 75,807.32
Fees and Expenses	- 391.13	- 2,442.92
Change in Investment Value	105.00	1,113.00
Change in Accrued Income	- 2,246.38	- 1,840.63
Ending Market Value	\$1,193,987.23	\$1,193,987.23



ACCOUNT NUMBER:
PA RELAY SERVICE TDD FUND
DOCKET NO. M-00900239

This statement is for the period from
June 1, 2008 to June 30, 2008

CASH SUMMARY

	Cash
Beginning Cash 06/01/2008	\$0.00
Taxable Interest	4,253.95
Paid To/For Beneficiaries	- 13,442.96
Fees and Expenses	- 391.13
Net Money Market Activity	9,580.14
Ending Cash 06/30/2008	\$0.00



ACCOUNT NUMBER:
PA RELAY SERVICE TDD FUND
DOCKET NO. M-00900239

This statement is for the period from
June 1, 2008 to June 30, 2008

CASH TRANSACTION DETAIL

Date Posted	Description	Cash
Taxable Interest		
Evergreen Inst Treas Mmkt Cl In		
06/02/08	Interest From 5/1/08 To 5/31/08 300250701	1,628.95
U S Treasury Note		
3.500 12/15/2009		
06/16/08	Interest Earned 0.0175 USD/\$1 Pv On 150,000 Par Value Due 6/15/08 912828DE7	2,625.00
Total Taxable Interest		\$4,253.95
Paid To/For Beneficiary		
Payment Of Funds As Requested		
06/04/08	Cash Disbursement Paid To Potomac Technology Inc Inv 072823 - 072827	- 1,826.25
06/18/08	Cash Disbursement Paid To Teltex Inc Inv 128868-128910, 128914-128915, 128946	- 9,790.46
06/30/08	Cash Disbursement Paid To Potomac Technology Inc Inv 072895-072899	- 1,826.25
Total		- \$13,442.96
Total Paid To/For Beneficiary		- \$13,442.96
Fees and Expenses		
Trust Fees		
06/26/08	Collected Charged For Period 05/01/2008 Thru 05/31/2008	- 391.13
Total Fees and Expenses		- \$391.13



ACCOUNT NUMBER:
PA RELAY SERVICE TDD FUND
DOCKET NO. M-00900239

This statement is for the period from
June 1, 2008 to June 30, 2008

PURCHASE SUMMARY

Settlement Date	Description	Cash	Tax Cost
Cash and Equivalents			
Evergreen Inst Treas Mmkt Cl In			
	Combined Purchases For The Period 6/ 1/08 - 6/30/08 300250701	- 4,253.95	4,253.95
Total Cash and Equivalents		- \$4,253.95	\$4,253.95
Total Purchases		- \$4,253.95	\$4,253.95



ACCOUNT NUMBER:
PA RELAY SERVICE TDD FUND
DOCKET NO. M-00900239

This statement is for the period from
June 1, 2008 to June 30, 2008

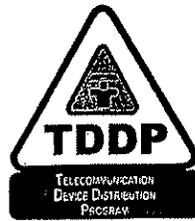
SALE/MATURITY SUMMARY

Settlement Date	Description	Tax Cost	Proceeds	Estimated Gain/Loss
Cash and Equivalents				
	Evergreen Inst Treas Mmkt Cl In			
	Combined Sales For The Period 6/ 1/08 - 6/30/08 300250701	- 13,834.09	13,834.09	
	Total Cash and Equivalents	- \$13,834.09	\$13,834.09	\$0.00
	Total Sales & Maturities	- \$13,834.09	\$13,834.09	\$0.00

SALE/MATURITY SUMMARY MESSAGES

For information only. Not intended for tax purposes

Attachment 3 Equipment Price List 2007-2008	
Device Name (Vendor)	Unit Price
TTY Superprint 4425 (Teltex)	\$ 365.00
TTY w/LVD, Blue-Green (Teltex)	\$ 446.00
TTY w/LVD, Rose-Red (Teltex)	\$ 446.00
TTY w/LVD, Amber (Teltex)	\$ 446.00
Braillephone (Hearmore)	\$ 5,999.00
Braille Lite M20 w/Comm Lite (Hearmore)	\$ 4,245.00
Crystal Tone Plus (Teltex)	\$ 160.00
RC200 Hands Free Phone (w/accessories) (Teltex)	\$ 529.00
Headset Phone CT-12 (Teltex)	\$ 89.99
Telephone Fluency System (Teltex)	\$ 465.00
LinkPLUS Kit (Assistive Technology, Inc.)	\$ 2,280.00
JV35 Talking Telephone (Teltex)	\$ 78.27
Voice Activated Dialer (Teltex)	\$ 172.00
Photo Phone, P300 (Teltex)	\$ 40.00
Big Button Speakerphone (Teltex)	\$ 21.10
Uniphone 1140 VCO/TTY (Teltex)	\$ 220.00
Hearing Carryover TTY Q90D w/speakers (Teltex)	\$ 186.00
VCO Amplified Phone VCO76570 (Teltex)	\$ 120.00
Amplified Cordless Phone C4105 (Teltex)	\$ 81.00
CapTel Phone (Potomac Technology)	\$ 365.25
CrystalTone Ringer (Teltex)	\$ 38.00
Simplicity LT flashing signaler (Teltex)	\$ 42.00
OmniPage Vibrating Signaler Kit (Teltex)	\$ 125.00
In-Line Handset Amplifier HA-40 (Teltex)	\$ 32.00

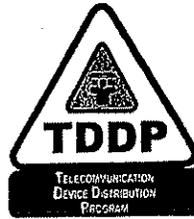


**TDDP Consumer Education and Outreach Events
July 1, 2007 through June 30, 2008**

Type of Consumer Outreach Event (ATRC)	Date(s) Held	Coordinating / Collaborating Sponsor	Estimated Attendance	County
Exhibit (PIAT)	7/14/07	Mayor's Commission on Disabilities Expo	50	Philadelphia
Exhibit (PIAT)	7/19-20/07	PA Dept of Education	85	Dauphin (reaches statewide)
Exhibit (CILNCPA)	7/20/07	Lycoming County Fair	300	Lycoming (also reaches Clinton, Northumberland, Sullivan)
Exhibit (LIFT)	8/1/07	Potter County Human Services Senior Day at the Fair	200	Potter
Exhibit (LIFT)	8/10/07	State Rep. Martin Causer Senior Citizens Expo	290	McKean
Exhibit (PIAT)	8/23/07	Temple University	25	Philadelphia
Exhibit (PIAT)	9/6-7/07	AAIDD Regional Conference	60	Lancaster (reaches statewide)
Presentation (LIFT)	9/10/07	Elk County Career Link	11	Elk, Cameron
Presentation (UCP NE PA)	9/12/07	Forest City Senior Center	15	Susquehanna
Exhibit (UCP CPA)	9/12/07	Perry County Senior Picnic/Expo	450	Perry
Exhibit (PIAT)	9/13/07	Senior Expo sponsored by State Rep. Louise Williams Bishop	425	Philadelphia
Presentation (LIFT)	9/13/07	McKean County Career Link	14	McKean
Presentation (UCP CPA)	9/18/07	Hustontown Senior Center	16	Fulton
Exhibit (TRIPIL)	9/20/07	Washington Senior Fair	90	Washington
Exhibit (TRCIL)	9/20/07	Senior Expo sponsored by Rep. Frank Dermody	500	Allegheny
Exhibit (UCP CPA)	9/28/07	Hearing Loss Expo (OVR, PA ODHH)	78	Dauphin (reaches statewide)
Exhibit (PIAT)	10/4/07	State Senator Connie Williams Sr. Fair	150	Montgomery



Type of Consumer Outreach Event (ATRC)	Date(s) Held	Coordinating / Collaborating Sponsor	Estimated Attendance	County
Exhibit (PIAT)	10/4/07	State Senator Christine Tartaglione Sr. Fair	295	Philadelphia
Exhibit (TRIPIL)	10/5/07	Greene Co. Senior Expo	19	Greene
Exhibit (LIFT)	10/5/07	State Rep. Martin Causer Senior Citizens Expo	185	Potter
Exhibit (CRI)	10/6/07	Booker T. Washington Center Health Fair	359	Erie
Exhibit (CIL NC PA)	10/10/07	River Woods Nursing Home Health Fair	225	Union
Exhibit (UCP NE PA)	10/17/07	Bradford County Library	11	Bradford
Exhibit (UCP Central PA)	10/17/07	Dept. of Labor and Industry, Disability Awareness	100	Dauphin (serves statewide)
Exhibit (CIL NC PA)	10/20/07	Towanda Memorial Hospital Health Fair.	172	Sullivan
Exhibit (CIL NC PA)	10/25/07	CMSU Health Fair	230	Montour
Exhibit (CRI)	10/26/07	Warren/Forest County Eldercare Senior Expo	875	Warren/Forest
Exhibit (PIAT)	10/31/07	Coatesville VA	60	Chester
Exhibit (TRCIL)	11/2/07	PaTTAN AT Expo	255	Allegheny
Exhibit (TRIPIL)	11/14/07	National Telerehabilitation Service System AT Expo	40	Cambria
Presentation (TRCIL)	11/15/07	PIAT – TDDP Training	30	Allegheny
Exhibit (TRCIL)	11/20/07	TRCIL Demo Center Open House	20	Allegheny
Exhibit (PIAT)	11/27/07	MS Society Conference	250	Montgomery
Presentation (LIFT)	12/18/07	OVR – DuBois District Office	18	Clearfield
Exhibit (CRI)	12/18/07	ECCPD Meeting and Holiday Gathering	38	Erie
Presentation (CRI)	1/14/08	Experience, Inc. (AAA) Senior Center, Endeavor, PA	25	Forest
Presentation (CRI)	2/21/08	Experience, Inc. (AAA) Senior Center, Tidioute, PA	35	Warren/Forest
Presentation (TRCIL)	2/22/08	TRCIL CSPPPD staff	17	Allegheny
Presentation (CRI)	2/26/08	CRI Clarion County Workshop	7	Clarion
Exhibit (PIAT)	2/29-3/1/08	Swarthmore College: Around the Deaf World in Two Days	150	Delaware



Type of Consumer Outreach Event (ATRC)	Date(s) Held	Coordinating / Collaborating Sponsor	Estimated Attendance	County
Presentation (TRCIL)	3/7/08	University of Pittsburgh	18	Allegheny
Presentation (UCP NE PA)	3/11/08	Bradford County Human Services	16	Bradford
Exhibit (PIAT)	3/19/08	Senior Expo sponsored by Senator Vince Fumo	125	Philadelphia
Exhibit (PIAT)	4/4/08	Senator Fumo Senior Fair	175	Philadelphia
Exhibit (PIAT)	4/10-4/11/08	PA Speech-Language-Hearing Association Conference	600	Allegheny (serves statewide)
Presentation (PIAT)	4/15/08	Bryn Athyn	60	Montgomery
Presentation (PIAT)	4/16/08	Dept. of Human Services	11	Philadelphia
Exhibit (PIAT)	4/18/08	Senior Expo	250	Philadelphia
Exhibit (PIAT)	4/24/08	Pen-Del AER	300	Dauphin (statewide)
Presentation (TRCIL)	4/24/08	Westmoreland SHHH	20	Westmoreland
Exhibit (PIAT)	4/28/08	IOD Expo at the State Capitol	300	Dauphin (statewide)
Exhibit (PIAT)	5/7-5/8/08	PA Partners	350	Dauphin (statewide)
Presentation (GSRH)	5/8/08	Northampton Co. MH/MR	7	Northampton
Exhibit (GSRH)	5/10/08	Lupus Foundation Health Fair	250	Luzerne
Exhibit (PIAT and UCP Central PA)	5/14-5/15/08	PA Home Care Association Annual Meeting	250	Dauphin (statewide)
Presentation (GSRH)	5/20/08	Lancaster Co. Hearing Association	15	Lancaster
Exhibit (CRI)	5/29/08	Passage to Recovery Conference	110	Mercer
Presentation (PIAT)	6/17/08	Associated Services for the Blind	20	Philadelphia
Exhibit (UCP NE PA)	6/20/08	PA Rep. Tina Pickett	950	Bradford
Presentation (TRIPIL)	6/24/08	Fayette County Career Link	16	Fayette
Presentation (UCP Central PA)	6/26/08	Shade Gap Senior Center	14	Huntingdon
Presentation (CRI)	6/26/08	Forest County Transportation Disability Round Table.	75	Forest, Warren
62 events		TOTAL:	10,107	

Attachment 5

Exceptions Process Policies and Procedures

Purpose:

The purpose of this policy is to provide a process by which Pennsylvanians with disabilities who are eligible for Pennsylvania's Telecommunication Device Distribution Program can request an exception to a program policy or procedure, including but not limited to the availability of specific equipment to meet their telecommunication needs. This policy also establishes the process for appealing decisions made regarding a requested exception.

Effective: April 1, 2008

Review Date: April 1, 2009

General:

1. TDDP staff will determine the Applicant's eligibility based on disability, income, age, PA residency, residential telephone service, and the ability to learn how to use a telecommunication device.
NO EXCEPTIONS TO THE ELIGIBILITY CRITERIA SET FORTH BY ACT 181-2002 ARE POSSIBLE. The exceptions process will be available only to Applicants who meet these basic eligibility criteria.
2. The Program Manager will prepare a written summary of the Applicant's request for an exception, documenting the circumstances necessitating the exception, and provide a recommendation to the Program Director. The Program Director will approve or disapprove the exception, in writing. The Program Manager will inform the Applicant of the outcome of the request for exception. Upon denial, the Applicant will be provided with written information regarding the appeals process.
3. All exceptions related to the need for equipment not on the pre-approved equipment list shall include additional information, as specified in the "Equipment Exceptions" section of this policy.

Appeals:

1. Any eligible Applicant whose request for exception has been denied may appeal the decision of the Program. Appeals must be made within 90 days of the denial of the request.
2. The appeal shall be in writing, or, as an accommodation, in an alternate format such as audio or videotape.
3. The appeal shall first go to the Program Director, who shall reconsider the initial decision. The outcome of this appeal shall be provided to the Applicant, in writing, within 30 days. The Applicant shall be advised that s/he may continue the appeal process by requesting a review by the Director of the Office for the Deaf and Hard of Hearing (ODHH), who shall review the appeal and render his/her decision in a timely way. The Applicant shall be informed of the ODHH Director's decision in writing, with a copy to the Program Director.

Equipment Exceptions

This procedure covers requests for telecommunication devices not on the "pre-approved" equipment list, including accessories that are needed to use those devices.

All requests for exceptions related to equipment **MUST** include a letter from a qualified service provider that

- (1) describes why the equipment on the pre-approved list will not meet the eligible consumer's needs **FOR TELECOMMUNICATION ACCESS**;
- (2) provides a recommendation and rationale for appropriate alternative or additional equipment;
- (3) substantiates the applicant's ability to learn how to use the equipment for telecommunication;
- (4) includes specific information on the item requested, including manufacturer/vendor, make/model, and price; and
- (5) describes the service provider's qualification to recommend assistive devices. Include a statement of the service provider's credentials (e.g. Assistive Technology Provider [ATP]), education and experience with the kind of assistive technology that is being recommended (a resume may be attached). For devices for applicants with speech disabilities, the "qualified service provider" *must* be a licensed speech-language pathologist. **The service provider may NOT be an individual who has a financial interest in the provision of the requested equipment.**

For devices (or a "package" of devices and/or accessories) exceeding \$3000:

- A trial period with the identified "exceptional" equipment must be conducted. A report of the findings of the trial period must be included with the request for exception.
- The request for exception must include a statement of other funding sources for which the Applicant is eligible and proof of denial of coverage. The TDDP is the "payer of last resort".

No exceptions are possible for cellular technologies

- At this point, cellular telecommunication technologies will NOT be considered.

COMMONWEALTH OF PENNSYLVANIA
TELECOMMUNICATION DEVICE DISTRIBUTION PROGRAM
APPLICATION

Do you already own telecommunication equipment similar to what you are applying for?

YES

NO

If YES, please check the correct answer below:

My equipment is broken or only works sometimes

My equipment is borrowed

My equipment does not meet my needs

NOTE: If you have working equipment that meets your needs you will be ineligible for the program at this time.

Your eligibility will be determined when you have submitted a **completed application and documentation** requested in the Application checklist. To avoid delay, please **type or print clearly** and make sure all sections of the application have been completed. If questions do not pertain to you, write "N/A" on the line provided.

Make a copy of your application for your records!

Return the completed ORIGINAL application (4 pages), along with copies of required documentation to:

Telecommunication Device Distribution Program
Institute on Disabilities at Temple University - PIAT
Lisa Troy, TDDP Program Coordinator
1601 N. Broad Street, USB Suite 610
Philadelphia, PA 19122

**Pennsylvania's
Telecommunication Device Distribution Program (TDDP)
Application Checklist**

PLEASE COMPLETE THIS LIST BEFORE YOU SEND IN YOUR APPLICATION. IF YOU HAVE ANY QUESTIONS, PLEASE CONTACT THE TDDP.

800-204-7428 (V) ● 866-268-0579 (TTY) ● TDDP@TEMPLE.EDU

- I answered all of the Applicant Information (#1 through #8)
- The Certification of Disability was signed by a qualified individual (see page 4 of the Application Information for details)
- I signed the Applicant's Statement (#10)
- I selected equipment that is right for me (#11)
(Remember – your equipment selection is FINAL)

I ATTACHED A COPY OF PROOF FOR EACH OF THE FOLLOWING (See page 4 of the Application Information for details)

- Proof that I live in Pennsylvania
- Proof of income
- Proof of home telephone service

**YOUR APPLICATION CANNOT BE PROCESSED
UNLESS ALL ITEMS ARE COMPLETED**

APPLICANT INFORMATION

1. Name of person applying for equipment:
(Last name, First name, Middle name)

Date of Birth (Month/Day/Year)

_____/_____/_____

Street Address: _____

(Note: Equipment will not be delivered to a PO Box; you must provide your street address)

City/State/Zip: _____ / PA / _____

County: _____

Person assisting applicant with this application, if any:

Name: _____ Phone: _____ - _____ - _____

2. Complete the following if applicant is under age 18:

Name of Parent or Guardian: _____

3. Area Code and Telephone Numbers:

Home: _____ - _____ - _____

Other: _____ - _____ - _____

4. Annual Income. (List Applicant's income only. Please include Social Security and/or pension income if applicable. Do not include family/household income. If applicant has no income, please write NONE.)

\$ _____

5. Number of Dependents (including Applicant): _____

6. This equipment will be used primarily (CHECK ONE):

___ at Home ___ at School ___ at Work

7. My primary reason for using the TDDP is (CHECK ONE):

___ Cannot afford equipment ___ Equipment only available to me through TDDP

___ I could get the device paid for through other programs, but the system is too complex and the wait is too long

8. This question is optional and for reporting purposes only:

Race: ___ Caucasian ___ African-American ___ Asian ___ Latino
___ Other (specify) _____

Gender: ___ Male ___ Female

9. **CERTIFICATION OF DISABILITY** - Please note: This section must be completed by a licensed physician, audiologist, speech pathologist acting within the scope of his/her license, OR representative of a qualified state agency, such as an Office of Vocational Rehabilitation (OVR) Counselor, Department of Public Welfare (DPW) or Social Security Administration Case Worker. Make sure all lines are completed and appropriate spaces are marked before submitting this application.

Applicant being certified: _____
Last name, First name, Middle name

Check the type of disability being certified:

___ Cognitive ___ Deaf ___ Deaf Blind ___ Hard of Hearing
___ Low Vision/Blind ___ Physical ___ Speech

I certify that I am a:

___ Licensed Audiologist ___ Licensed Physician ___ Licensed Speech Pathologist
___ Representative of a Qualified State Agency

Name of Professional _____

Title _____

Name of Agency _____

State License Number _____
(if applicable)

Area Code & Phone _____ Fax _____

Signature of Professional _____

Date _____

10. APPLICANT'S STATEMENT

Note: This application should be submitted no later than 30 days after you have signed and dated it.

I certify that all information provided on this application is true, complete and correct. I understand that if I purposely provide false information I may be subjected to legal action. Program officials have my permission to verify the information provided. I certify that I have read, understand and accept all conditions set forth in this application and have the ability to learn to use the equipment chosen in section 11.

Signature of Applicant (regardless of age)

Date

Signature of Parent or Guardian
(if applicant is a Minor)

Date

COMMONWEALTH OF PENNSYLVANIA TELECOMMUNICATION DEVICE DISTRIBUTION PROGRAM

Application Information

The Telecommunication Device Distribution Program (TDDP) established by Act 34-1995 and amended by Act 181-2002 provides telecommunication devices to qualified applicants. These devices enable eligible individuals to access telephone services independently. To be eligible, individuals must complete the enclosed application and meet all criteria listed below.

Persons with a Disability: A person with a disability or disabilities that prevents him/her from making or receiving telephone calls independently. A licensed physician, audiologist, speech pathologist or a representative of a qualified State agency must certify the disability. (e.g. Office of Vocational Rehabilitation Counselor, Department of Public Welfare or Social Security Administration Case Worker).

Income Limits: Individual gross income of 200% of Federal Poverty level or less. (Not including family/household income)

Age: Six (6) years or older.

Residence: A resident of Pennsylvania.

Resources: Must have access to residential telephone service and possess the ability to learn how to use a telecommunications device.

Information will be kept confidential, except as required by law. If you need help in completing this application, or need it in an alternate format, please contact us.

Return the completed application and required documentation to:

Telecommunication Device Distribution Program
Institute on Disabilities - PIAT
Attention: Lisa Troy, TDDP Program Coordinator
1601 N. Broad Street, USB Suite 610
Philadelphia, PA 19122

Voice: 800-204-7428

TTY: 866-268-0579 Fax: 215-204-9371 Email: TDDP@temple.edu

11. EQUIPMENT SELECTION

You may choose only one (1) device from Category A and one (1) signaler from Category B that best meet your needs.

Category A (Select only ONE of the following):

- TTY Superprint 4425
- TTY with Large Visual Display, Blue-Green LVD
- TTY with Large Visual Display, Rose-Red LVD
- TTY with Large Visual Display, Amber LVD
- TTY with Braille Display, Braille Lite M20
- Amplified Large Button Speaker Phone, Crystal Tone+
- In-line Handset Amplifier, 40dB
- Hands-Free Speaker Phone, RC200
- Optional accessories for RC200 – check only if needed
 Air switch Pillow switch Lapel microphone Headset mic
- Cordless Phone with Amplification, CL-C4105
- Cordless Headset Phone, CT-12
- Telephone Fluency System, Case Futura
- Talking Keyboard, LinkPlus Kit
- Talking Telephone, Amplified, JV35
- Voice Activated Dialer, AblePhone 5000
- Photo Phone, Amplified, P300
- Big Button Phone

The following items will require use with a Relay Service:

- Voice Carryover TTY, Uniphone 1140
- Hearing Carryover TTY, Q90D with speakers
- Voice Carryover Amplified Phone, VCO76570
- Captioned Telephone, amplified, CapTel

- NONE -- No equipment is needed from Category A

Category B (Select only ONE of the following):

- Loud Ring Signaler, CrystalTone Ringer
- Flashing Light Signaler, Simplicity LT
- Vibrating Signaler, OmniPage Kit

- NONE – No signaling device from Category B is needed

Please check your order carefully.
THE TDDP HAS A "NO EXCHANGE" POLICY

DISABILITY CATEGORIES

Deaf: A person with a severe to profound hearing loss, who is usually unable to use the telephone effectively without the assistance of a TTY or Voice Carryover TTY.

Hard of Hearing: A person with hearing loss, who is usually unable to use the telephone effectively without the assistance of sound amplification equipment.

Speech Impaired: A person with a speech impairment who is usually unable to use the telephone effectively without the assistance of specialized telephone equipment.

Deaf-Blind: A person with a hearing loss combined with a visual disability requiring a large visual display or Braille output TTY to communicate effectively on the telephone.

Physical Disability: A person with a physical disability that impedes his/her ability to lift, hold, dial or even reach the phone in time to answer an incoming call.

Low Vision/Blind: A person with low vision or blindness that impedes his/her ability to dial a standard telephone independently.

Cognitive Disability: A person who is unable to read, look up, or recall telephone numbers in order to dial independently on a standard telephone.

EQUIPMENT OWNERSHIP AND RESPONSIBILITY

Equipment will be delivered to your home. It then becomes YOUR PROPERTY and YOUR responsibility.

NOTE: There is a Limited Manufacturer Defect Warranty on all equipment purchased under this program. If your equipment is defective or if it should fail, it will be your responsibility as the consumer to contact the Manufacturer for warranty repair. Repairs for damages due to abuse or neglect are not covered under any warranty and are the SOLE RESPONSIBILITY of the applicant. Stolen equipment can only be replaced upon receipt of a copy of the police report.

TELECOMMUNICATION DEVICE DISTRIBUTION PROGRAM

**FINANCIAL ELIGIBILITY CRITERIA:
APPLICANT'S ANNUAL GROSS INCOME MUST BE
BELOW 200% OF THE POVERTY LEVEL**

2008 POVERTY GUIDELINES

Size of Family Unit	Poverty Guidelines	200% of Poverty Level
1	\$10,400	\$20,800
2	\$14,000	\$28,000
3	\$17,600	\$35,200
4	\$21,200	\$42,400
5	\$24,800	\$49,600
6	\$28,400	\$56,800
7	\$32,000	\$64,000
8	\$35,600 *	\$71,200

* For Family Units with more than 8 members, add \$3,600 for each additional member.

Checklist for TDDP Application

Be sure to submit **photocopies** of the following documentation with your completed application since originals cannot be returned.

1. **Proof of Applicant's Residence in Pennsylvania (including minors):** Submit **ONE** of the following: copy of current driver's license, non-driver I.D., utility bill, dated social security correspondence, copies of W-2's, prescription receipt, school I.D., report card, library card, or something pre-printed with the applicant's name and address.
2. **Proof of Applicant's Income:** Submit a copy of each item that applies to you: Income statements including W-2's, 1099s or award letters for retirement and/or social security income. If you do not have a copy of your social security income statement you can call 1-800-772-1213 and request a "Benefits Verification Letter". **Bank statements and pay stubs cannot be accepted.** If **APPLICANT** has no income write **NONE**. Note: If the applicant is a minor child, income requirements are based on the child's income only, not family or household income.
3. **Proof of Telephone Service:** Submit a copy of **ONE** page of your most recent telephone bill with your telephone number appearing on it. If phone service is shared in a residential facility, a signed statement on letterhead including applicant's name and phone number from the Admissions Director or Social Worker will be accepted.
4. **Certification of Disability:** Have section 9 completed by a licensed Physician, Audiologist, Speech Pathologist, or Representative of a Qualified State Agency (e.g. Office of Vocational Rehabilitation Counselor, Department of Public Welfare or Social Security Administration Case Worker, Department of Aging, Department of Education, Department of Health, Office for the Deaf and Hard of Hearing). To avoid delays make sure the entire section is completed **before** submitting the application.
5. **Applicant's Statement:** Applicant must sign and date section 10 of the application regardless of age. If applicant is a minor, a parent or guardian must also sign and date section 10.
6. **Equipment Selection Section*:** Mark **ONE** item from section "11A" and **ONE** item from section "11B". To avoid delays **DO NOT** leave these sections blank. If you do not need an item from one of the categories please check "NONE" in that section.

* If you are unsure of what type of equipment meets your needs, the TDDP encourages you to contact PA's Assistive Technology Lending Library. The Lending Library (ATLL) allows you to borrow equipment (at no cost) to help you decide what will work for you. Also, equipment demonstrations can be arranged through one of the regional Assistive Technology Resource Centers (ATRCs) of Pennsylvania's Initiative on Assistive Technology. Please contact the TDDP for more information on the ATLL and ATRCs.

Make a copy of your application for your records!

Print Media Access System Program (PMASP)

The NFB-NEWSLINE® offered by the National Federation of the Blind provides The Print Media Access System Program to those who cannot read regular newsprint. Anyone who cannot read conventional newsprint can qualify for this service and is free to those subscribers.

This service is available in 42 states and the District of Columbia providing:

- 260 local and national newspapers
- 6 Spanish-language newspapers available to all subscribers
- 6 magazines including AARP
- Associated Press (National & State) and United Press news wire service updated every 2 hours
- the capability of delivering a newspaper via email directly to a subscribers In-box
- local TV listings
- is available 24 hours a day, 7 days a week with local as well as toll-free access.

Through the Commonwealth's partnership with NFB-NEWSLINE®, a subscriber can choose that day's, the previous days, or the previous Sunday's issue of any newspaper in the service and choose a section and article using a standard touch-tone telephone. Pennsylvania's participating newspapers provide the subscriber with access to all content when traveling throughout the United States.

NFB-NEWSLINE® participating newspapers include:

- Allentown Morning Call
- Bucks County Courier Times
- Centre Daily Times
- Erie Times News
- Hanover Evening Sun
- Lancaster News
- Lebanon Daily News
- Harrisburg Patriot News
- Philadelphia Daily News
- Philadelphia Inquirer
- Pittsburgh Post-Gazette
- Pittsburgh Tribune Review
- Reading Eagle
- Wilkes-Barre Times Leader
- York Dispatch

As of August 21, 2008, there are 1,346 subscribers to this service throughout the Commonwealth. All customers of the Office of Vocational Rehabilitation, Bureau of Blindness & Visual Services are offered the opportunity to subscribe to this service. Also, individuals are offered the opportunity to subscribe when enrolling in the Books for the

Blind and Physically Handicapped Program administered by the Library of Congress and cooperating network libraries.

Relevant Contract provisions:

2.7 PERIOD OF PERFORMANCE

This agreement is for a period of 24 months beginning July 1, 2008, and ending June 30, 2010.

2.8 FEES

NFB-NEWSLINE® annual service fee for 07/01/08 - 06/30/10: \$80,000

- The Newspapers included with the annual service fee are:
 - Philadelphia Inquirer: Knight Ridder paper
 - Philadelphia Daily News: Knight Ridder paper
 - Centre Daily Times: Knight Ridder paper
 - Wilkes-Barre Times Leader: Knight Ridder paper
 - Hanover Evening Sun: Media News Group paper
 - York Dispatch: Media News Group paper
 - Lancaster News: base paper
 - Patriot News: base paper

Annual newspaper maintenance and distribution fee for 07/01/08-06/30/10: \$70,000

- This includes 6 newspapers at \$5,000 each for the first contract year and 8 newspapers at \$5,000 each for the second contract year:
 - Allentown Morning Call
 - Bucks County Courier Times
 - Erie Times News
 - Pittsburgh Post-Gazette
 - Pittsburgh Tribune Review
 - Reading Eagle

Annual setup, maintenance, and distribution of new newspapers fee for 07/01/08-06/30/10: \$40,000

- This anticipates adding two newspapers per year at \$10,000 each.

2-year telecommunications subscription fee: \$33,517.44

- A prorated fee assessed to all states for this contract period for NFB-NEWSLINE's® telecommunications service.

Total invoice: \$223,517.44