

THE SCRANTON - LACKAWANNA HUMAN DEVELOPMENT AGENCY, INC.

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Phone: (570)963-6836 Fax: (570) 496-7713



May 31, 2017

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Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building, 2nd Floor
400 North Street
Harrisburg PA 17120

Re: Docket Number M-2017-2596907

The Scranton-Lackawanna Human Development Agency, Inc. serves as the Community Action Agency for Lackawanna County. As such, we see the hardships that low-income families, senior citizens and other vulnerable citizens endure to remain in their homes and in some cases allow them to live independently.

Our Customer Assistance Program (CAP) allows our citizens to have controlled utility payments that they can afford to keep their heat generating.

The Low Income Usage Reductions Program (LIURP) save our citizens on energy and result in both lower heating and cooling costs.

Utility hardship programs likewise save individuals from losing any of the vital heating/cooling abilities without jeopardizing the loss of other basic needs.

Programs like CAP, LIURP, and Utility Hardship Programs are so important in our social services network in Lackawanna County during our current economic times. Improving energy efficiency may be the issue that makes the difference between keeping a household and have operating or shutting its doors and forcing a family to move elsewhere.

Respectfully,

Sam Ceccacci
Executive Director

SC/mc

**THE SCRANTON - LACKAWANNA
HUMAN DEVELOPMENT AGENCY, INC.**

321 Spruce Street 1st Floor
Scranton, Pennsylvania 18503

LEHIGH VALLEY

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*Secretary
PA Public Utility Commission
Commonwealth Keystone Building, 2nd Floor
400 North Street
Harrisburg PA 17120*

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