

COMMONWEALTH OF PENNSYLVANIA



OFFICE OF CONSUMER ADVOCATE

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March 30, 2017

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street, 2nd Floor North
PO Box 3265
Harrisburg, Pa. 17105-3265

Re: Petition of PPL Electric Utilities
Corporation for Approval of a Default
Service Program and Procurement Plan for
the Period June 1, 2017 through May 31,
2017
Docket No. P-2016-2526627

Dear Secretary Chiavetta,

On March 10, 2017, PPL Electric Company (PPL or Company) filed a Petition for Approval to Amend the Implementation Date of the Customer Assistance Program Standard Offer Referral Program (CAP-SOP) in the above-referenced docket. In its Petition, PPL proposes to amend the implementation date for the CAP-SOP from June 1, 2017 to September 1, 2017. PPL stated the extension is needed in order to develop "significant IT enhancements." Petition at ¶ 21. Based on its evaluation, PPL stated that "it is unable to design, complete, and test the IT and system changes necessary to implement the CAP-SOP by June 1, 2017." Petition at ¶ 21.

Given the technical issues identified in the Company's Petition, the OCA does not oppose the Company's proposal to amend the implementation date for the CAP-SOP at this time. The OCA encourages the Company to begin implementation of CAP-SOP prior to September 1, 2017, if possible.

Sincerely,

A handwritten signature in cursive script that reads "Christy M. Appleby".

Christy M. Appleby
Assistant Consumer Advocate
Pa. Attorney Id. No. 85824

cc: Certificate of Service
Office of Administrative Law Judge
Office of Special Assistants
0231211.docx

CERTIFICATE OF SERVICE

Petition of PPL Electric Utilities Corporation :
For Approval of a Default Service Program : Docket Nos. P-2016-2526627
And Procurement Plan for the Period :
June 1, 2017 through May 31, 2021

I hereby certify that I have this day served a true copy of the foregoing document, the Office of Consumer Advocate's Letter, upon parties of record in this proceeding in accordance with the requirements of 52 Pa. Code § 1.54 (relating to service by a participant), in the manner and upon the persons listed below:

Dated this 30th day of March 2017.

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