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SECRETARY'S BUREAU



2040 Mallard Drive

Lancaster, PA 17601

June 15, 2015

Pennsylvania Public Utility Commission

Attention: Secretary

P.O. Box 3265

Harrisburg, PA 17105-3265

Re: Doc. No. P-2015-2484229

TRS Pilot

I am the state director of the Hearing Loss Association of America Pennsylvania State Office (HLAA-PA). Responses can be sent to me by mail or by email at Kingsnan@aol.com.

This pilot proposal states in both "Phase One, Selection" and "Phase Two, Selection" that "the first 10 individuals who identify as Deaf [and] the first 10 who are hard-of-hearing" will be selected. However, that breakdown doesn't ensure that individuals with hearing loss who are unable to understand a voice phone but do not use ASL will be included (they would use captioned phone services instead of amplification or video relay). I am therefore asking that the selection criteria be revised to ensure that this population is sufficiently represented. As it stands, the individuals selected could all be either amplification users or ASL users.

There is also a typographical error in our organization's name that should be corrected. In both "Phase One, Recruitment" and "Phase Two, Recruitment," HLAA is referred to as the Hearing Loss Association of "American." Our official title is the Hearing Loss Association of America Pennsylvania State Office.

Sincerely,

A handwritten signature in black ink that reads "Nancy Kingsley". The signature is written in a cursive, flowing style.

Nancy Kingsley

NANCY KINGSLEY
2040 Mallard Drive
Lancaster PA 17601

HARRISBURG PA 171

15 JUN 2015 PM 3 L



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