

Two North Ninth St., Allentown, PA 18101-1179
Tel. 610-774-5151
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March 9, 2015

RECEIVED

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
400 North Street
Harrisburg, PA 17120

MAR 11 2015

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

Re: Account Number Access Mechanism Data

Dear Ms. Chiavetta,

Enclosed please find the response to Docket No. M-2015-2468991 Account Number Access Mechanism Data Request.

Sincerely,

A handwritten signature in black ink, appearing to read "Cheryl T. Oehler". The signature is fluid and cursive.

Cheryl T. Oehler
Manager, Retail Supplier Coordination

Cc: ra-ocmo@pa.gov

PPL Electric Utilities

Response to Docket No. M-2015-2468991

Account Number Access Mechanism

Data Request

March 9, 2015



1. Please provide the date the account number access mechanism was made available for EGS use.
 - a. *June 1, 2014.*
2. Please provide the total costs, to date, of the account number access mechanism. These costs should include, but may not be limit to, implementation costs and any applicable maintenance costs incurred to date.
 - a. One time charge of \$10,000.
 - b. Ongoing costs of administering and maintaining the system and storage of data is not expected to exceed \$10,000 annually.
3. Please provide the number of EGSs (or EGS representatives) registered (i.e. provided the appropriate login information for access) to use the account number access mechanism, to date.
 - a. 142 Retail Suppliers authorized to use the Portal which houses this functionality.
4. Please provide the number of attempted accesses to the account number access mechanisms, to date. This would include both those attempts that re rejected and those that match the customer's account information and therefore result in the provision of an account number.
 - a. *Total: 2247 Success: 923 Failed: 1324*
5. Please provide the number of successful attempts, to date, that result in an account number that was already available to the EGSs through the eligible customer list (ECL).
 - a. This information is unavailable.
6. Should an EDC be able to provide a response to any of the above questions, please explain. If you anticipate having the information available in the future, briefly explain when that information may be made available.
 - a. Question 5, above. Customers can opt in or opt out of the ECL in real time. The ECL is re-generated every Sunday and posted to the Supplier Portal. The previous versions of the ECL are not saved and cannot be compared to the real time Account Lookup mechanism.

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**PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU**

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PPL Corporation
2 N 9th Street
Allentown, PA 18101

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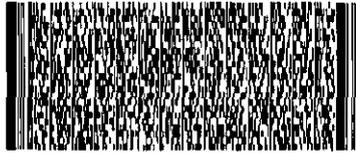
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Rosmary Chiavetta
PA Public Utility Commission
Commonwealth Keystone Building
400 North Street
HARRISBURG, PA 17120

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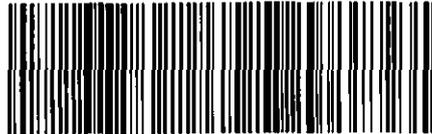
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