



Ms. Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street 2nd Floor
Harrisburg, PA 17120

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MAY - 8 2014

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

May 8, 2014

RE: 2013 Power Retail Choice Activity Annual Reports: Hess Small Business Services, LLC (Docket L-00070184)

Dear Ms. Chiavetta:

Enclosed please find the Retail Choice Activity Report for the reporting period of 2013 for the following Direct Energy entity:

- Hess Small Business Services, LLC (A-2012-2292611) Activity Report for calendar year 2013

In addition, and pursuant to 52 Pa. Code §54.423, Direct Energy hereby requests confidential treatment of the information (retail sales) contained in the reports. The numbers of customer counts by category are not released publicly in any other forum and, among other concerns, could be used to determine Direct Energy's market share and/or used against Direct Energy, to its competitive disadvantage. As such, enclosed are two copies of each confidential and non-confidential report for each entity.

Should you have any questions regarding this submission, or require additional information, please contact me at 713-877-5701.

Respectfully,

Ryan Harwell
Compliance Operations
(713) 877-5701
Ryan.harwell@directenergy.com

ORIGINAL

Form 5. Pennsylvania Retail Electricity Choice Activity Report: Electric Generation Supplier (EGS) Survey
 Reported on a Statewide Basis: Small, Medium & Large Non-Residential Classifications
 EGS Name: Hess Small Business Services, LLC
 Reporting Period Date: 2013 Calendar Year

Data from EGS: Confidential	Small	Medium	Large	Total
	Non-Residential	Non-Residential	Non-Residential	
1. Total Number of Customer Accounts Served §54.203 (a)(4)(i)				
2. Number of Customer Accounts- Flat Rate* §54.203 (a)(4)(ii)				
3. Number of Customer Accounts- Seasonal Rates* §54.203 (a)(4)(iii)				
Seasonal rates differ in summer/non-summer.				
4. Number of Customer Accounts- Time of Use Rates* §54.203 (a)(4)(iv)				
A retail customer account that is charged a rate that changes at different times of the day or night, or at different times during a 24 hour period or 7 day period but not as frequently as each hour to reflect the costs of serving the customer during different time periods				
5. Number of Customer Accounts-Hybrid Rate Schedule* §54.203 (a)(4)(v)				
Includes any pricing arrangement which incorporates hourly rates and block rates.				
6. Number of Customer Accounts-Other Categories*				
(Do not include Customers in #2-5 or #8.) Please Specify:				
7a. Number of Customer Accounts in #2-6 on 1 year fixed term contract				
7b. Number of Customer Accounts in #2-6 on 2 year fixed term contract				
7c. Number of Customer Accounts in #2-6 on 3 year fixed term contract				
8. Number of Customer Accounts- Hourly/Real Time Rates* §54.203 (a)(4)(vi)				
Includes any pricing arrangement based on hourly or daily energy prices. Example: LMP based rate or rate based on prior-day announced price.				
9a. Number of Customer Accounts-Mandatory Curtailable §54.203 (a)(4)(viii)				
9b. Number of Customer Accounts-Voluntary Curtailable §54.203 (a)(4)(ix)				
10. Number of Customer Accounts- Green Power §54.203 (a)(4)(vii)				
Defined as electric supply that has been promoted as having greater than required renewable content & exceeds existing minimum renewable content requirements for retail power. Products offered to customer when customer requests specialized service.				
11. Number of Customer Accounts-Supplier Billing §54.203 (a)(4)(x)				
Includes all customers who are not billed by the utility for the supplier's services. Includes customers billed by a billing service other than the utility.				
12. Number of Customer Accounts- Auto Payment §54.203 (a)(4)(xi)				
Includes customers indicated in #11 who are billed automatically on credit cards or other automatic payment arrangement. (i.e. bank transfer)				
13. Number of Customer Accounts- Budget Billing §54.203 (a)(4)(x)				

* Do Not Include A Customer Under More Than 1 Rate Schedule in #2-8 & 8.

Note: Items # 7a,b,c- Number of fixed term customer accounts by length of the original primary contract, specifying length in number of years.

Form 5 Attachment
 Classification Definitions

Classifications	Criteria for Inclusion in Classification
Small Non-Residential	0 to 120,450 kWh annual usage (25 kW * %55 load factor * 8760 hours in the year)
Medium Non-Residential	120,451 to 2,409,000 kWh annual usage (500kW * 55%load factor * 8760 hours in the year)
Large Non-Residential	2,409,001 kWh annual usage and greater

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From: (713) 877-5701
Ryan Harwell
Direct
12 Greenway Plaza
Suite 250
Houston, TX 77046

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Exec. Secretary, Rosemary Chiavetta
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HARRISBURG, PA 17120

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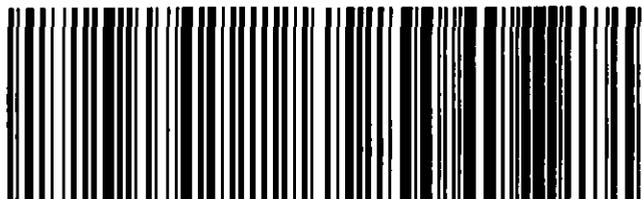
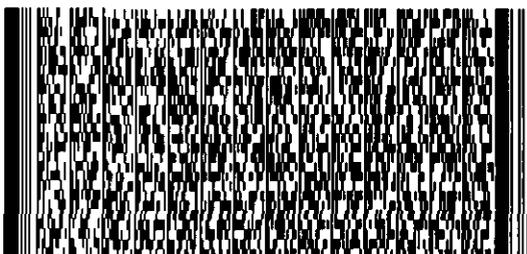
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