



UGI Utilities, Inc.
One UGI Center
Wilkes Barre, PA 18711
(570) 819-1212 Telephone

VIA E-FILING

May 1, 2014

Ms. Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street
Harrisburg, PA 17120

**RE: Quarterly Electric System Reliability Report
12 Months Ending March 31, 2014**

Dear Secretary Chiavetta:

Pursuant to the Commission's May 7, 2004 Final Rulemaking Order amending Electric Service Reliability Regulations (52 Pa. Code §§57.191 - 57.197) at Docket Nos. L-00030161 and M-00991220, UGI Utilities, Inc. - Electric Division ("UGI") hereby files its Quarterly System Reliability Report. This report contains SAIDI, SAIFI, and CAIDI results on a 12-month rolling basis for the period ending March 31, 2014, along with the raw data from the same period. Also included is a breakdown of outages by cause for the 12 months ending March 31, 2014. The actual statistics are favorable to both the benchmark and standard adopted for UGI.

The Office of Consumer Advocate, the Office of Small Business Advocate, the Bureau of Audits, and the Bureau of Technical Utility Services have each been served with copies of this filing.

Questions related to the attached report should be directed to Ms. Abigail J. Hemmerich at (610) 796-3431 or email ahemmerich@ugi.com.

Sincerely,

A handwritten signature in blue ink that reads "Richard E. Gill".

Richard E. Gill
Electric Division, Director – Engineering & Operations

Attachment

cc: **FEDERAL EXPRESS**

Tanya J. McCloskey
Office of Consumer Advocate
555 Walnut St.
5th Floor, Forum Place
Harrisburg, PA 17101-1921

John R. Evans
Small Business Advocate
Suite 1102, Commerce Bldg.
300 North Second St.
Harrisburg, PA 17101

Dennis Hosler, Director
Bureau of Audits
Pennsylvania Public Utility Commission
Commonwealth Keystone Bldg.
3rd Floor, F East
Harrisburg, PA 17101

Darren Gill, Deputy Director
Bureau of Technical Utility Services
Commonwealth Keystone Building
3rd Floor
400 North Street
Harrisburg, PA 17120

ELECTRONIC MAIL

Darren Gill, Deputy Director
Bureau of Technical Utility Services
dgill@pa.gov