

CITIZEN POWER

Public Policy Research Education and Advocacy

March 6, 2014

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street, 2nd Floor North
P.O. Box 3265
Harrisburg, PA 17105-3265

**Re: Investigation of Pennsylvania's Retail Electricity Market: Joint Electric
Distribution Company – Electric Generation Supplier Bill; Docket M-2014-2401345**

Dear Secretary Chiavetta:

Enclosed please find Citizen Power's Comments, in the above referenced proceeding.

Sincerely,



Theodore Robinson
Counsel for Citizen Power

**BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

Investigation of Pennsylvania’s Retail :
Electricity Market Joint Electric : **Docket No. M-2014-2401345**
Distribution Company – Electric :
Supplier Bill :

COMMENTS OF CITIZEN POWER, INC.

I. INTRODUCTION

Citizen Power, Inc. (“Citizen Power”) respectfully submits these Comments in response to the Pennsylvania Public Utility Commission’s Tentative Order entered on February 6, 2014 in docket M-2014-2401345.

II. COMMENTS

Citizen Power supports the inclusion of the electric generation supplier’s (“EGS”) logo, the expansion of the EGS bill messaging spacing, and the addition of a shopping information box as long as the costs are reasonable. Citizen Power believes there is still some customer confusion regarding Pennsylvania’s retail electricity market. The proposed measures should help in this regard, as well as reinforce the relationship between the customer and the EGS.

Citizen Power also recommends an additional modification to the bill format; the inclusion of the contract expiration date for all customers that are with an EGS on a fixed rate contract. Although customers are provided with reminders before the expiration of their contract under 52 Pa. Code § 54.5 (g), it is apparent that some customers are not investigating their

available retail supply options before the end of their contract. An additional reminder on the customer's bill may prevent situations where customers let their current contract lapse and are therefore subject to variable rates. Citizen Power does not know the cost of adding the contract end date to the bill format at this time.

Respectfully Submitted,

By:



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