

Orange & Rockland
a conEdison, inc. company
(845) 577-3691

Orange and Rockland Utilities, Inc.
390 West Route 59
Spring Valley NY 10977-5300
www.oru.com

October 31, 2013

RECEIVED

OCT 31 2013

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

Honorable Rosemary Chiavetta
Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street
Harrisburg, PA 17120

Re: Third Quarter 2013 Quarterly Reliability Report for Pike County
Light & Power Company

Dear Secretary Chiavetta:

L-00030161

Pike County Light & Power Company ("Pike") hereby submits six copies of its Third Quarter 2013 Reliability Report as required by the Commission's regulations, i.e., 52 PA. Admin. Code Section 57.195(e).

Please contact me if you have any questions regarding this report or require any additional information.

Very truly yours,

Brian Nugent /dep

Brian Nugent
Section Manager
Performance & Operational Engineering
Pike County Light and Power
(Orange and Rockland Utilities)

Enclosures

c: Ms. Tanya J. McCloskey
Acting Consumer Advocate
Office of Consumer Advocate
555 Walnut Street
Harrisburg, PA 17101

William R. Lloyd, Jr. Esq.
Office of Small Business Advocate
300 N. Second Street, Suite 1102
Harrisburg, PA 17101

Pike County Light & Power Company
(Orange and Rockland Utilities, Inc.)
Quarterly Reliability Report

Third Quarter 2013

RECEIVED

OCT 31 2013

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

§ 57.195. (e)(1) A description of each major event that occurred during the preceding quarter, including the time and duration of the event, the number of customers affected, the cause of the event and any modified procedures adopted in order to avoid or minimize the impact of similar events in the future.

3rd Quarter 2013 Major Events

Pike County Light & Power Company ("PCL&P") submitted two Major Events described below for approval by the Pennsylvania Public Utility Commission ("Commission"), for the third quarter of 2013.

Date	Time	Circuit	Cause	Duration (minutes)	Customers Affected	Customer Min of Interruptions
7/7/2013	14:34	L7-6-34	Lightning	433	2,641	321,721
9/28/2013	7:02	L7-6-34	Equipment failure	293	2,285	669,175

July 7, 2013 exclusion:

This incident was the result of extreme heat that entered the PCL&P service territory over the Fourth of July Holiday weekend and produced a lightning storm on the evening of July 7th. This storm inflicted damage on the system that developed into outages for several customers. PCL&P submitted this exclusion request to the Commission on July 26, 2013. The Commission has approved this request.

September 28 exclusion:

This incident occurred when a line conductor slipped free from an automatic splice on the field phase of Line 7 near the intersection of Route 209 and Cummins Hill Road in Westfall, Pennsylvania. PCL&P submitted this exclusion request to the Commission on October 24, 2013 and this exclusion request is currently pending before the Commission.

3rd Quarter 2013 Pre-Arranged Outages

Date	Time	Circuit	Cause	Duration (minutes)	Customers Affected	Customer Min of Interruptions
9/3/2013	18:30	L7-6-34	Replace leaking padmount transformer	100.2	1	100.2

§ 57.195. (e)(2) Rolling 12-month reliability index values (SAIFI, CAIDI, SAIDI, and if available, MAIFI) for the EDC's service territory for the preceding quarter. The report shall include the data used in calculating the indices, namely the average number of customers served, the number of sustained customer interruptions, the number of customers affected, and the customer minutes of interruption. If MAIFI values are provided, the report shall also include the number of customer momentary interruptions.

Interruption Data Rolling 12-Month Data

Year	Quarter	Customers Served	Interruptions	Customers Affected	Customer Min of Interruptions
2012	4th Qtr	4,486	55	2,542	468,931
2013	1st Qtr	4,492	55	2,656	487,521
2013	2nd Qtr	4,491	53	3,243	549,183
2013	3rd Qtr	4,491	54	5,121	1,098,305
2013*	3rd Qtr	4,491	53	2,836	429,130

*Pending approval of Exclusion of Major Event occurring September 28, 2013.

Performance Ratios - Rolling 12-Month Data

	Frequency SAIFI	Restoration CAIDI (min)	Duration SAIDI (min)
Benchmark	0.61	174	106
Rolling 12 Month Standard	0.82	235	195

Year	Quarter	Frequency SAIFI	Restoration CAIDI	Duration SAIDI
2012	4th Qtr	0.57	184	105
2013	1st Qtr	0.59	184	109
2013	2nd Qtr	0.72	169	122
2013	3rd Qtr	1.14	214	244
2013*	3rd Qtr	0.63	151	96

*Pending approval of Exclusion of Major Event occurring September 28, 2013.

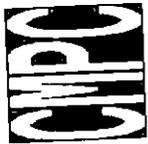
§ 57.195. (e)(5) A rolling 12-month breakdown and analysis of outage causes during the preceding quarter, including the number and percentage of service outages, the number of customers interrupted, and customer interruption minutes categorized by outage cause such as equipment failure, animal contact, tree related, and so forth. Proposed solutions to identified service problems shall be reported.

Cause	Number of Interruptions		Customers Affected		Customer Minutes of Interruptions	
	12 Month	% of Total	12 Month	% of Total	12 Month	% of Total
Tree Contact	29	53.7%	1,326	25.9%	205,762	18.7%
Equipment Failure	12	22.2%	2,547	49.7%	711,347	64.8%
Lightning	1	1.9%	1	0.0%	135	0.0%
Animal Contact	3	5.6%	491	9.6%	66,334	6.0%
Unknown / Other	5	9.3%	474	9.3%	72,047	6.6%
Non-Comp. Accidents	4	7.4%	282	5.5%	42,680	3.9%
Customer Problem	-	0.0%	-	0.0%	-	0.0%
Overload	-	0.0%	-	0.0%	-	0.0%
Work Error	-	0.0%	-	0.0%	-	0.0%
All Causes	54		5,121		1,098,305	

Cause	Number of Interruptions		Customers Affected		Customer Minutes of Interruptions	
	12 Month	% of Total	12 Month	% of Total	12 Month	% of Total
Tree Contact	29	53.7%	1,326	25.9%	205,762	18.7%
*Equipment Failure	11	20.4%	262	5.1%	42,171	3.8%
Lightning	1	1.9%	1	0.0%	135	0.0%
Animal Contact	3	5.6%	491	9.6%	66,334	6.0%
Unknown / Other	5	9.3%	474	9.3%	72,047	6.6%
Non-Comp. Accidents	4	7.4%	282	5.5%	42,680	3.9%
Customer Problem	-	0.0%	-	0.0%	-	0.0%
Overload	-	0.0%	-	0.0%	-	0.0%
Work Error	-	0.0%	-	0.0%	-	0.0%
All Causes	53		2,836		429,130	

*Pending approval of Exclusion of Major Event occurring September 28, 2013.

ress



fedex.c

FedEx Package
Express **US Airbill**

FedEx
Tracking
Number

8030 0156 3793

From

Date 10-31-13

Sender's
Name

Brian Nugent

Phone 845 577-3691

Company

ORANGE & ROCKLAND UTILITIES

Address

390 W ROUTE 59

Dept./Floor/Suite/Room

City

SPRING VALLEY

State

NY

ZIP

10977-5320

Your Internal Billing Reference

10102363 0001

To

Recipient's
Name

Rosemary Chiavetta

Phone

Company

PA Public Utility Commission

Address

Commonwealth Keystone Bldg.

We cannot deliver to P.O. boxes or P.D. ZIP codes.

Dept./Floor/Suite/Room

Address

400 North Street

Use this line for the HOLD location address or for continuation of your shipping address.

City

Harrisburg

State

PA

ZIP

17120

3r



8030 0156 3793

FedEx

TRK#
0215

8030 0156 3793

Shinning Label here.

FRI - 01 NOV AA
STANDARD OVERNIGHT

EN MDTA

17120

PA-US

MDT



FID 250499 310CT13 GMVA 51AC1/AR10/65DD

SPH1

Form
ID No

0215

Recipient's Copy

4 Express Package Service

* To most locations.

NOTE: Service order has changed. Please select carefully.

Packages up to 150 lbs.
For packages over 150 lbs, use the
FedEx Express Freight US Airbill.

Next Business Day

FedEx First Overnight
Earliest next business morning delivery to select
locations. Friday shipments will be delivered on
Monday unless SATURDAY Delivery is selected.

FedEx Priority Overnight
Next business morning * Friday shipments will be
delivered on Monday unless SATURDAY Delivery
is selected.

FedEx Standard Overnight
Next business afternoon.*
Saturday Delivery NOT available.

2 or 3 Business Days

FedEx 2Day A.M.
Second business morning.*
Saturday Delivery NOT available.

FedEx 2Day
Second business afternoon.* Thursday shipments
will be delivered on Monday unless SATURDAY
Delivery is selected.

FedEx Express Saver
Third business day.*
Saturday Delivery NOT available.

5 Packaging

* Declared value limit \$500.

FedEx Envelope*

FedEx Pak*

FedEx
Box

FedEx
Tube

Other

6 Special Handling and Delivery Signature Options

SATURDAY Delivery
NOT available for FedEx Standard Overnight, FedEx 2Day A.M., or FedEx Express Saver.

No Signature Required
Package may be left without
obtaining a signature for delivery.

Direct Signature
Someone at recipient's address
may sign for delivery. Fee applies.

Indirect Signature
If no one is available at recipient's
address, someone at a neighboring
address may sign for delivery. For
residential deliveries only. Fee applies.

Does this shipment contain dangerous goods?

One box must be checked.

No

Yes
As per attached
Shipper's Declaration.

Yes
Shipper's Declaration
not required.

Dry Ice
Dry Ice, 9, UN 1845

_____ x _____ kg

Dangerous goods (including dry ice) cannot be shipped in FedEx packaging
or placed in a FedEx Express Drop Box.

Cargo Aircraft Only

7 Payment Bill to:

Sender
Acct. No. in Section
I will be billed.

Recipient

Third Party

Credit Card

Cash/Check

Total Packages

Total Weight

Credit Card Acct.

*Our liability is limited to US\$100 unless you declare a higher value. See the current FedEx Service Guide for details.



fedex.com 1.800.fedex 1.800.463.3339