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Orange and Rockland Utilities, Inc.
390 West Route 59
Spring Valley NY 10977-5300
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July 26, 2013

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PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

Honorable Rosemary Chiavetta
Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street
Harrisburg, PA 17120

Re: Second Quarter 2013 Quarterly Report for Pike County Light & Power
PUC Docket No. L-00030161; Rulemaking Re Amending Electric
Service Reliability Regulations at 52 Pa. Code Chapter 57

Dear Secretary Chiavetta:

L-00030161

Pursuant to the requirements of 52 Pa. Admin. Code §57.195, Pike County Light & Power Company ("Pike") hereby submits six copies of its Quarterly Reliability Report for the Second Quarter 2013.

Please contact me if you have any questions regarding this Quarterly Reliability Report or require any additional information.

Very truly yours,

Brian Nugent
Section Manager
Performance & Operational Engineering
Pike County Light & Power
(Orange and Rockland Utilities)
(845) 577-3691

Enclosures

c:

Tanya J. McCloskey
Acting Consumer Advocate
Office of Consumer Advocate
555 Walnut Street
Harrisburg, PA 17101

William R. Lloyd, Jr. Esq.
Office of Small Business Advocate
300 N. Second Street, Suite 1102
Harrisburg, PA 17101

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**PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU**

Pike County Light & Power Company

Quarterly Reliability Report

Second Quarter 2013

§ 57.195. (e)(1) A description of each major event that occurred during the preceding quarter, including the time and duration of the event, the number of customers affected, the cause of the event and any modified procedures adopted in order to avoid or minimize the impact of similar events in the future.

2nd Quarter 2013 Major Events

There were no Major Events submitted for approval by the Commission for the second quarter of 2013.

2nd Quarter 2013 Pre-Arranged Outages

There were no Pre-Arranged Outages for the second quarter of 2013.

§ 57.195. (e)(2) Rolling 12-month reliability index values (SAIFI, CAIDI, SAIDI, and if available, MAIFI) for the EDC's service territory for the preceding quarter. The report shall include the data used in calculating the indices, namely the average number of customers served, the number of sustained customer interruptions, the number of customers affected, and the customer minutes of interruption. If MAIFI values are provided, the report shall also include the number of customer momentary interruptions.

Interruption Data Rolling 12-Month Data

Year	Quarter	Customers Served	Interruptions	Customers Affected	Customer Min of Interruptions
2012	3 rd Qtr	4,486	60	2,738	773,770
2012	4 th Qtr	4,486	55	2,542	468,931
2013	1 st Qtr	4,492	55	2,656	487,521
2013	2 nd Qtr	4,491	53	3,243	549,183

Performance Ratios - Rolling 12-Month Data

	Frequency SAIFI	Restoration CAIDI (min)	Duration SAIDI (min)
Benchmark	0.61	174	106
Rolling 12 Month Standard	0.82	235	195

Year	Quarter	Frequency SAIFI	Restoration CAIDI	Duration SAIDI
2012	3rd Qtr	0.61	283	172
2012	4th Qtr	0.57	184	105
2013	1st Qtr	0.59	184	109
2013	2nd Qtr	0.72	169	122

§ 57.195. (e)(5) A rolling 12-month breakdown and analysis of outage causes during the preceding quarter, including the number and percentage of service outages, the number of customers interrupted, and customer interruption minutes categorized by outage cause such as equipment failure, animal contact, tree related, and so forth. Proposed solutions to identified service problems shall be reported.

Cause	Number of Interruptions		Customers Affected		Cust Min of Interruption	
	12- Month	% of Total	12- Month	% of Total	12- Month	% of Total
Tree Contact	27	50.9%	1,563	48.2%	338,814	61.7%
Equipment Failure	10	18.9%	241	7.4%	31,696	5.8%
Lightning	5	9.4%	476	14.7%	24,704	4.5%
Animal Contact	2	3.8%	369	11.4%	63,810	11.6%
Unknown / Other	4	7.5%	310	9.6%	47,283	8.6%
Non-Comp. Accidents	5	9.4%	284	8.8%	42,876	7.8%
Customer Problem	-	0.0%	-	0.0%	-	0.0%
Overload	-	0.0%	-	0.0%	-	0.0%
Work Error	-	0.0%	-	0.0%	-	0.0%
All Causes	53		3,243		549,183	

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Dept./Floor/Suite/Room

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