

Form 4. Pennsylvania Retail Electricity Choice Activity Report: Electric Generation Supplier (EGS) Survey

Reported on a Statewide Basis: Residential

EGS Name: Direct Energy Services, LLC

Reporting Period Date: January 1, 2012 to December 31, 2012

Confidential

L-00070184

Data from EGS	Residential Totals
1. Total Number of Customer Accounts Served §54.203 (a)(4)(i)	
2. Number of Customer Accounts- Flat Rate* §54.203 (a)(4)(ii)	
3. Number of Customer Accounts- Seasonal Rates* §54.203 (a)(4)(iii)	
Seasonal rates differ in summer/non-summer.	
4. Number of Customer Accounts- Time of Use Rates* §54.203 (a)(4)(iv)	
A retail customer account that is charged a rate that changes at different times of the day or night, or at different times during a 24 hour period or 7 day period but not its	
5. Number of Customer Accounts-Hybrid Rate Schedule* §54.203 (a)(4)(v)	
Includes any pricing arrangement which incorporates hourly rates and block rates.	
6. Number of Customer Accounts-Other Categories*	
(Do not include Customers in #2-5 or #8.) Please Specify.	
7a. Number of Customer Accounts in #2-6 on 1 year fixed term contract §54.203 (a)(4)(vi)	
7b. Number of Customer Accounts in #2-6 on 2 year fixed term contract	
7c. Number of Customer Accounts in #2-6 on 3 year fixed term contract	
8. Number of Customer Accounts- Hourly/Real Time Rates* §54.203 (a)(4)(xi)	
Includes any pricing arrangement based on hourly or daily energy prices. Example: LMP based rate or rate based on prior-day announced price	
9a. Number of Customer Accounts-Mandatory Curtailable §54.203 (a)(4)(viii)	
9b. Number of Customer Accounts-Voluntary Curtailable §54.203 (a)(4)(ix)	
10. Number of Customer Accounts- Green Power §54.203 (a)(4)(vii)	
Definition of electric supply that has been promoted as having greater than required renewable content & exceeds existing minimum renewable content requirements for retail power. Products offered to customer when customer requests specialized service.	
11. Number of Customer Accounts-Supplier Billing §54.203 (a)(4)(x)	
Includes all customers who are not billed by the utility for the supplier's services. Includes customers billed by a billing service other than the utility.	
12. Number of Customer Accounts- Auto Payment §54.203 (a)(4)(x)	
Including customers indicated in #11 who are billed automatically on credit cards or other automatic payment arrangement. (i.e. bank transfer)	
13. Number of Customer Accounts- Budget Billing §54.203 (a)(4)(x)	

* Do Not Include A Customer Under More Than 1 Rate Schedule in #2-6 & 8.

Note: Items # 7a,b,c-- Number of fixed term customer accounts by length of the original primary contract, specifying length in number of years.

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