



**PHILADELPHIA GAS WORKS**

Denise Adamucci, Senior Attorney  
800 West Montgomery Avenue, Legal Department, 4<sup>th</sup> Floor  
Philadelphia, PA 19122  
215-684-6745

December 19, 2012

**RECEIVED**

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PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

**VIA OVERNIGHT FEDERAL EXPRESS**

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street, 2<sup>nd</sup> Floor – 1 North  
Harrisburg, PA 17120

Re: **Rulemaking to Amend the Provisions of 52 Pa. Code, Chapter 56**  
**Docket No. L-00060182; Tariff Revisions**

Dear Secretary Chiavetta:

In accordance with the requirements of the Rulemaking to Amend the Provisions of 52 Pa. Code, Chapter 56, at Docket No. L-00060182, on January 18, 2012 Philadelphia Gas Works ("PGW") filed its Supplement No. 50 to PGW's Gas Service Tariff - Pa.P.U.C. No. 2 ("Supplement No. 50"). Supplement No. 50 became effective on March 18, 2012. A copy of the Supplement No. 50 filing is attached as Exhibit "A." This Tariff modification will conform the Tariff to PGW's intended practices.

Accordingly, attached as Exhibit "B" is a redline version of the Tariff showing the modification - Supplement No. 57 to PGW's Gas Service Tariff - Pa.P.U.C. No. 2, with an issue date of December 19, 2012. These revisions are proposed to be effective in 60 days, on February 17, 2012.

Please date stamp and return the extra copy in the enclosed self-addressed envelope to indicate receipt of this filing.

Sincerely,

Denise Adamucci  
Senior Attorney

cc: Per the attached service list



**PHILADELPHIA GAS WORKS**

Denise Adamucci, Senior Attorney

800 West Montgomery Avenue, Legal Department, 4<sup>th</sup> Floor

Philadelphia, PA 19122

215-684-6745

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Exhibit "A"

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SECRETARY'S BUREAU**



**PHILADELPHIA GAS WORKS**

Denise Adamucci, Senior Attorney  
800 West Montgomery Avenue, Legal Department, 4<sup>th</sup> Floor  
Philadelphia, PA 19122  
215-684-6745

January 18, 2012

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JAN 18 2012

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

**VIA OVERNIGHT FEDERAL EXPRESS**

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street, 2<sup>nd</sup> Floor – 1 North  
Harrisburg, PA 17120

Re: **Rulemaking to Amend the Provisions of 52 Pa. Code, Chapter 56**  
**Docket No. L-00060182; Tariff Revisions**

Dear Secretary Chiavetta:

Philadelphia Gas Works ("PGW") hereby submits for filing an original and eight (8) copies of Supplement No. 50 to PGW's Gas Service Tariff - Pa.P.U.C. No. 2, with an issue date of January 18, 2012. These revisions have been made in accordance with the requirements of the Rulemaking to Amend the Provisions of 52 Pa. Code, Chapter 56, at Docket No. L-00060182, and are proposed to be effective in 60 days, on March 18, 2012, pursuant to 52 Pa. Code § 53.101.

Please date stamp and return the extra copy in the enclosed self-addressed envelope to indicate receipt of this filing.

Sincerely,

Denise Adamucci  
Senior Attorney

cc: Office of Consumer Advocate  
Office of Small Business Advocate  
Bureau of Investigations and Enforcement  
Bureau of Consumer Services

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PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

**PHILADELPHIA GAS WORKS**  
**GAS SERVICE TARIFF**

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JAN 18 2012

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU



Issued by: Craig White  
President and CEO

PHILADELPHIA GAS WORKS  
800 West Montgomery Avenue  
Philadelphia, PA 19122

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PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

PHILADELPHIA GAS WORKS

List of Changes Made by this Tariff Supplement

APPLICATION AND CONTRACT FOR GAS SERVICE (PAGE No. 17)

In connection with amendments to Title 52, Chapter 56 of the Pennsylvania Public Utility Code, adds additional factors the Company may use to establish that an Applicant previously resided at a premises.

CREDIT AND DEPOSIT (PAGE No. 21)

In connection with amendments to Title 52, Chapter 56 of the Pennsylvania Public Utility Code, adds credit scoring methodology used by the Company.

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## 2. Application and Contract for Gas Service

### 2.1. APPLICATION FOR GAS SERVICE.

2.1.A. How to Apply. Application for Gas Service shall be made by telephone, mail, on-line and/or by personal visit to one of PGW's Customer Service Centers, provided however that, an in-person application interview may be required for any Applicant at the discretion of the Company. Gas Service will be provided as soon as possible upon completion of an application. Applications will be considered completed only upon compliance with all PGW requirements. When the Applicant is a person who resided at the same premises for which application for service is requested, the Company may require payment of the portion of the outstanding balances which accrued during the time that the Applicant resided at those premises. The Company may establish that an Applicant previously resided at those premises through the use of any of the following:

- (i) mortgage, deed or lease information
- (ii) a commercially available consumer credit reporting service
- (iii) a driver's license or Pennsylvania Department of Transportation issued Identification Card
- (iv) company record indicating that the Applicant was an occupant living at the premises during the time frame that the outstanding balances accrued
- (v) skip tracing services, which show names and addresses, provided by a third party vendor
- (vi) address information provided on PUC formal and informal complaints
- (vii) federal bankruptcy petition
- (viii) information provided by the Applicant that verifies the residency

(C)  
↓

Nothing herein waives the right of the Customer or Applicant to file a complaint with the Commission disputing the PGW determination.

### 2.1.B. Documentation Required.

2.1.B.1. Application. An Applicant applying for Residential Gas Service shall identify the Applicant's name, and the names of all occupants who appear on the mortgage, deed or lease of the property and the names of all occupants who are tenants in the premises pursuant to an oral agreement, for which Gas Service is to be provided. All Applicants applying for Residential Gas Service shall provide identification, information, and documentation as required by the Company. All applications shall be subject to credit history investigation by PGW.

2.1.B.2. Identification of the Applications. Applicants for Gas Service shall provide for properties occupied pursuant to an oral or written agreement for such dwelling unit, the name and mailing address of the Landlord and the Landlord's agent, if any.

2.1.B.3. In-person Application Interviews. An in-person application interview may be required for any Applicant who (1) is a former Customer whose Gas Service was terminated for unauthorized usage and/or tampering with the meter or other utility equipment, or (2) is applying for service at a service address at which service was terminated for non-payment within the preceding 120 days or where the home telephone number supplied by the Applicant is the same as the home telephone number for a previously terminated account at the same address.

2.1.B.4. Designation by Landlord Applicants as Tenant-Occupied. Each Applicant for Gas Service who is a Landlord for the property for which Gas Service has been requested shall designate, in written form to PGW, whether the application is for Residential service to a Tenant-occupied property. If the property is Tenant-occupied, a written list of all occupants residing at the location, regardless of whether their

### 3. Credit and Deposit

#### 3.1. CREDIT AND DEPOSIT STANDARDS AND PROCEDURES.

3.1.A. Conditions Where Applicant or Customer Needs to Provide a Security Deposit. PGW will require a deposit for Gas Service, in accordance with Applicable Law.

3.1.B. Payment of the Security Deposit. If the full amount of the security deposit or the portion due and payable pursuant to Applicable Law is not received, PGW shall not be required to provide or, as relevant, continue to provide service. For Non-Residential and Landlord-Customers, payment of 100% of the security deposit will be required before service will be provided. A Residential, Non-Landlord Customer may pay a security deposit in installments if allowed under Applicable Law. A deposit may be required for continued Gas Service when the Customer has been delinquent in the payment of any two consecutive bills or three or more bills within the preceding 12 months.

3.2. Refund or Credit of Security Deposit when Timely Payment History has been established. Once a Customer establishes a timely payment history for 12 consecutive months or after 24 months have passed, PGW shall deduct the outstanding balance from the deposit, if any and, at PGW's discretion, either return or credit any positive difference to the Customer.

3.3. Interest on Residential Customers' deposits shall be calculated at the legal rate of interest, pursuant to 41 P.S. § 202, known as the Loan Interest and Protection Law.

3.4. Interest earned on deposits shall be returned or credited to the Customer at the time that the deposit is returned or credited in accordance with Applicable Law.

3.5 Credit Scoring Methodology. When a credit scoring methodology is used in connection with this Tariff, the Company will use a generally accepted scoring methodology, with standards that fall within the range of general industry practice, provided by one of the three major credit reporting agencies (i.e. Equifax, Experian, Trans Union). This scoring methodology will be one that has been designed to predict risk on energy accounts and which provides scoring based on actual payment history of the Customer or Applicant.

(C)  
↓

*Some material on this page was originally located on page 24.*

**BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

**CERTIFICATE OF SERVICE**

I hereby certify that I have this day served a true and correct of the foregoing document by first class mail upon the individuals listed below, in accordance with the requirements of 52 Pa. Code § 1.54 (relating to service by a participant):

Steven C. Gray, Esq.  
Acting Small Business Advocate  
Office of Small business Advocate  
Suite 1102 Commerce building  
300 North Second Street  
Harrisburg, PA 17101  
[sgray@state.pa.us](mailto:sgray@state.pa.us)

Johnnie E. Simms, Esq.  
Bureau of Investigation & Enforcement  
Pennsylvania Public Utility Commission  
P.O. Box 3265  
Harrisburg, PA 17105-3265  
[josimms@state.pa.us](mailto:josimms@state.pa.us)

Irwin A. Popowsky, Esq.  
Office of Consumer Advocate  
555 Walnut Street – 5<sup>th</sup> Floor  
Harrisburg, PA 17101-1923  
[spopowsky@paoca.org](mailto:spopowsky@paoca.org)

Alexis Bechtel, Director  
Bureau of Consumer Services  
Pennsylvania Public Utility Commission  
P.O. Box 3265  
Harrisburg, PA 17105-3265  
[abetchel@state.pa.us](mailto:abetchel@state.pa.us)

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JAN 18 2012

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU



Denise Adamucci, Esq.  
Philadelphia Gas Works  
800 W. Montgomery Avenue, 4<sup>th</sup> Floor  
Philadelphia, PA 19122  
(215) 684-6745  
[Denise.Adamucci@pgworks.com](mailto:Denise.Adamucci@pgworks.com)

Dated: January 18, 2012

000-+  
00252

**FedEx** NEW Package  
Express US Airbill

FedEx Tracking Number 8764 5790 4382

147

Form ID No 0215

Recipient's Copy

RECIPIENT: PEEL HERE

1. From This portion can be removed for Recipient's records.

Date 1/18/12 FedEx Tracking Number 876457904382

Sender's Name Devin A. ... Esq Phone 215 684 6745

Company PHILADELPHIA GAS WORKS

Address 800 W MONTGOMERY AVE Dept./Floor/Suite/Room

City PHILADELPHIA State PA ZIP 19122-2899

2 Your Internal Billing Reference

3 To Recipient's Name ... Phone

Company ...

Address ... Dept./Floor/Suite/Room

Address ... Use this line for the HOLD location address or for continuation of your shipping address.

City ... State PA ZIP 17120

0439711698



8764 5790 4382

4 Express Package Service \*To meet location. Packages up to 150 lbs. For packages over 150 lbs, use the new FedEx Express Freight US Airbill.

NOTE: Service order has changed. Please select carefully.

| Next Business Day   | - 2 or 3 Business Days   |
|---|--|
| <input type="checkbox"/> FedEx First Overnight<br>Earliest next business morning delivery to select locations. Friday shipments will be delivered on Monday unless SATURDAY Delivery is selected. | <input type="checkbox"/> NEW FedEx 2Day A.M.<br>Second business morning. Saturday Delivery NOT available.  |
| <input type="checkbox"/> FedEx Priority Overnight<br>Next business morning. Friday shipments will be delivered on Monday unless SATURDAY Delivery is selected.                                    | <input type="checkbox"/> FedEx 2Day<br>Second business afternoon. Thursday shipments will be delivered on Monday unless SATURDAY Delivery is selected. |
| <input checked="" type="checkbox"/> FedEx Standard Overnight<br>Next business afternoon. Saturday Delivery NOT available.   | <input type="checkbox"/> FedEx Express Saver<br>Third business day. Saturday Delivery NOT available.   |

5 Packaging \*Declared value limit \$500

FedEx Envelope\*  FedEx Pak\*  FedEx Box  FedEx Tube  Other

6 Special Handling and Delivery Signature Options

SATURDAY Delivery  
NOT available for FedEx Standard Overnight, FedEx 2Day A.M., or FedEx Express Saver.

No Signature Required  
Package may be left without obtaining a signature for delivery.

Direct Signature  
Someone at recipient's address may sign for delivery. Fee applies.

Indirect Signature  
If no one is available at recipient's address, someone at a neighboring address may sign for delivery. For residential deliveries only. Fee applies.

Does this shipment contain dangerous goods?  
Gas boxes must be checked.

No  Yes As per attached Shipper's Declaration  Yes Shipper's Declaration not required  Dry Ice Dry ice, 9, UN 1845 \_\_\_\_\_ kg

Dangerous goods (including dry ice) cannot be shipped in FedEx packaging or placed in a FedEx Express Drop Box.  Cargo Aircraft Only

7 Payment Bill to:

Enter FedEx Acct. No. or Credit Card No. below. Obtain recip. Acct. No.

Sender Acct. No. in Section 1 will be billed.  Recipient  Third Party  Credit Card  Cash/Check

Total Packages \_\_\_\_\_ Total Weight \_\_\_\_\_ Credit Card Acct. \_\_\_\_\_

Our liability is limited to \$100 unless you declare a higher value. See the current FedEx Service Guide for details.

611

fedex.com 1.800.GoFedEx 1.800.463.3339

fedex.com 1.800.GoFedEx 1.800.463.3339



**PHILADELPHIA GAS WORKS**

Denise Adamucci, Senior Attorney

800 West Montgomery Avenue, Legal Department, 4<sup>th</sup> Floor

Philadelphia, PA 19122

215-684-6745

---

*Exhibit "B"*

**PHILADELPHIA GAS WORKS**  
**GAS SERVICE TARIFF**

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DEC 19 2012

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU



Issued by: Craig White  
President and CEO

PHILADELPHIA GAS WORKS  
800 West Montgomery Avenue  
Philadelphia, PA 19122

PHILADELPHIA GAS WORKS

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List of Changes Made by this Tariff Supplement

Application and Contract for Gas Service (PAGE NO. 17)

Remove provision 2.1.A.(iv) to 2.1.A.(viii).

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- ~~(v) skip tracing services, which show names and addresses, provided by a third party vendor~~
- ~~(vi) address information provided on PUC formal and informal complaints~~
- ~~(vii) federal bankruptcy petition~~
- ~~(viii) information provided by the Applicant that verifies the residency~~

Nothing herein waives the right of the Customer or Applicant to file a complaint with the Commission disputing the PGW determination.

### 2.1.B. Documentation Required.

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**BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

**CERTIFICATE OF SERVICE**

I hereby certify that I have this day served a true and correct of the foregoing document by first class mail upon the individuals listed below, in accordance with the requirements of 52 Pa. Code § 1.54 (relating to service by a participant):

Steven C. Gray, Esq.  
Office of Small Business Advocate  
Suite 1102 Commerce Building  
300 North Second Street  
Harrisburg, PA 17101

Alexis Bechtel, Director  
Bureau of Consumer Services  
Pennsylvania Public Utility Commission  
P.O. Box 3265  
Harrisburg, PA 17105-3265

Johnnie E. Simms, Esq.  
Bureau of Investigation & Enforcement  
Pennsylvania Public Utility Commission  
P.O. Box 3265  
Harrisburg, PA 17105-3265

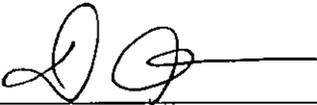
Thu Tran, Esq.  
Community Legal Services  
1424 Chestnut Street  
Philadelphia, PA 19102-2505

Tanya J. McCloskey, Esq.  
Office of Consumer Advocate  
555 Walnut Street – 5<sup>th</sup> Floor  
Harrisburg, PA 17101-1923

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PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU



Denise Adamucci, Esq.  
Philadelphia Gas Works  
800 W. Montgomery Avenue, 4<sup>th</sup> Floor  
Philadelphia, PA 19122  
(215) 684-6745  
[Denise.Adamucci@pgworks.com](mailto:Denise.Adamucci@pgworks.com)

Dated: December 19, 2012

00200

**FedEx** *NEW Package*  
Express *US Airbill*

FedEx  
Tracking  
Number

8989 2249 1602

Form  
ID No.

0215

Recipient's Copy

RECIPIENT: PEEL HERE

1 From This portion can be removed for Recipient's records.

Date \_\_\_\_\_ FedEx Tracking Number **898922491602**

Sender's Name \_\_\_\_\_ Phone \_\_\_\_\_

Company **PHILADELPHIA GAS WORKS**

Address **800 W MONTGOMERY AVE**

Dept./Floor/Suite/Room

City **PHILADELPHIA** State **PA** ZIP **19122-2898**

2 Your Internal Billing Reference

3 To Recipient's Name \_\_\_\_\_ Phone \_\_\_\_\_

Company \_\_\_\_\_

Address \_\_\_\_\_  
We cannot deliver to P.O. boxes or P.O. ZIP codes

**HOLD Weekday**  
FedEx location address  
REQUIRED. NOT available for  
FedEx First Overnight.

Address \_\_\_\_\_  
Use this line for the HOLD location address or for continuation of your shipping address

**HOLD Saturday**  
FedEx location address  
REQUIRED. Available ONLY for  
FedEx Priority Overnight and  
FedEx 2Day to select locations.

City \_\_\_\_\_ State \_\_\_\_\_ ZIP **19122**

Q446046923



8989 2249 1602

4 Express Package Service \* To most locations  
NOTE: Service order has changed. Please select carefully.

*Packages up to 150 lbs.*  
*For packages over 150 lbs., use the new*  
*FedEx Express Freight US Airbill*

**Next Business Day**

**2 or 3 Business Days**

**FedEx First Overnight**  
Earliest next business morning delivery to select locations. Friday shipments will be delivered on Monday unless SATURDAY Delivery is selected.

**NEW FedEx 2Day A.M.**  
Second business morning \*  
Saturday Delivery NOT available

**FedEx Priority Overnight**  
Next business morning \* Friday shipments will be delivered on Monday unless SATURDAY Delivery is selected.

**FedEx 2Day**  
Second business afternoon \* Thursday shipments will be delivered on Monday unless SATURDAY Delivery is selected.

**FedEx Standard Overnight**  
Next business afternoon \*  
Saturday Delivery NOT available

**FedEx Express Saver**  
Third business day \*  
Saturday Delivery NOT available

5 Packaging \* Declared value limit \$500

FedEx Envelope\*  FedEx Pak\*  FedEx Box  FedEx Tube  Other

6 Special Handling and Delivery Signature Options

**SATURDAY Delivery**  
NOT available for FedEx Standard Overnight, FedEx 2Day A.M., or FedEx Express Saver

**No Signature Required**  
Package may be left without obtaining a signature for delivery

**Direct Signature**  
Someone at recipient's address may sign for delivery. Fee applies.

**Indirect Signature**  
If no one is available at recipient's address, someone at a neighboring address may sign for delivery. For residential deliveries only. Fee applies.

Does this shipment contain dangerous goods?  
One box must be checked.

No  Yes As per attached Shipper's Declaration  Yes Shipper's Declaration not required.  Dry Ice Dry Ice, 9, UN 1845 \_\_\_\_\_ kg

Dangerous goods (including dry ice) cannot be shipped in FedEx packaging or placed in a FedEx Express Drop Box.  Cargo Aircraft Only

7 Payment Bill to:

Enter FedEx Acct. No. or Credit Card No. below. Obtain recip Acct. No   
 Sender Acct. No. in Section 1 will be billed.  Recipient  Third Party  Credit Card  Cash/Check

Total Packages \_\_\_\_\_ Total Weight \_\_\_\_\_ lbs.  Credit Card Auth. \_\_\_\_\_

\*Our liability is limited to \$100 unless you declare a higher value. See our current FedEx Service Guide for details.

611

fedex.com 1.800.60.fedex 1.800.463.3339

fedex.com 1.800.GoFedEx 1.800.463.3339