



Wellsboro Electric Company

P. O. Box 138 • 33 Austin Street • Wellsboro, PA 16901 • (570) 724-3516 • FAX (570) 724-1798

October 31, 2012

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Rosemary Chiavetta
Pennsylvania Public Utility Commission
P.O. Box 3265
Harrisburg, PA. 17105-3265

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

L-00030161

Dear Rosemary Chiavetta, Secretary,

SUBJECT: 3rd Quarter 2012 Reliability Report

Enclosed is the quarterly reliability report to the PUC for the Third Quarter of 2012 for Wellsboro Electric Company.

If we can be of further assistance, or if you have any questions, feel free to contact me at 570-724-3516.

Sincerely,

Robert S. McCarthy
Vice-President, Engineering and Operations
Wellsboro Electric Company

WELLSBORO ELECTRIC COMPANY

QUARTERLY RELIABILITY REPORT 57.195 REPORTING REQUIREMENTS

Third Quarter 2012

July-September 2012

SUBMITTED BY

ROBERT S. McCARTHY
VICE-PRESIDENT, ENGINEERING AND OPERATIONS
570-724-3516

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PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

bobbym@ctenterprises.org

Rolling 12-Month reliability index values (SAIFI,CAIDI,SAIDI) for the EDC'S service territory for the receding quarter. The report shall include the data used in calculating the indices, namely the average number of customers served, the number of sustained customers interruptions, the number of customers affected, and the customer minutes of interruption.

WELLSBORO ELECTRIC COMPANY

ROLLING TWELVE MONTH INTERRUPTION INDEXES

Third Quarter 2012

SAIDI 61.08

SAIFI 0.99

CAIDI 61.61

ROLLING TWELVE MONTH STANDARD AS ESTABLISHED BY THE PUC

SAIDI 278

SAIFI 1.66

CAIDI 167

ROLLING THREE YEAR AVERAGE INTERRUPTION INDEXES

SAIDI 96.69

SAIFI 1.28

CAIDI 72.8

ROLLING THREE YEAR AVERAGE STANDARD AS ESTABLISHED BY THE PUC

SAIDI 185

SAIFI 1.35

CAIDI 136

57.195 Reporting Requirements

Section (e) Item (2)

Wellsboro Electric Company

Reliability Index

SAIDI

Month	Total Customer Minutes	# Customers Served
Jan-12	1005.6	6193
Feb-12	7371	6195
March-12	21303	6204
April -12	4072.8	6212
May-12	55839.6	6219
June-12	97811.4	6216
July -12	57222.6	6179
Aug-12	43680	6180
Sept-12	43949.4	6179
Oct-11	5361.6	6181
Nov-11	32523.6	6189
Dec-11	8183.4	6182
	378324	74329

Average # Customers Served

6194

ROLLING TWELVE MONTH AVERAGE SAIDI INDEX

61.08

57.195 Reporting Requirements

Section (e) Item (2)

Wellsboro Electric Company

Reliability Index

SAIFI

Month	# Customers Interrupted	# Customers Served	
Jan-12	21	6193	
Feb-12	63	6195	
March-12	936	6204	
April-12	103	6212	
May-12	1104	6219	
June-12	1055	6216	
July-12	646	6179	
Aug-12	771	6180	
Sept-12	609	6179	
Oct-11	113	6181	
Nov-11	618	6189	
Dec-11	102	6182	
	6141	74329	
	Average Customers Served		6194
Rolling Twelve Month Average SAIFI Index		0.99	

57.195 Reporting Requirements

Section(e) Item (2)

Wellsboro Electric Company

Reliability Index

CAIDI

Month	Total Customer Minutes	# Customers Interrupted
Jan-12	1005.6	21
Feb-12	7371	63
Mar-12	21303	936
April-12	4072.8	103
May-12	55839.6	1104
June-12	97811.4	1055
July-12	57222.6	646
Aug-12	43680	771
Sept-12	43949.4	609
Oct-11	5361.6	113
Nov-11	32523.6	618
Dec-11	8183.4	102
	378324	6141

Rolling Twelve Month Average CAIDI Index

61.61

A description of each major event that occurred during the preceding quarter including the time and duration of the event, the number of customers affected, the cause of the event and any modified procedures adopted in order to avoid or minimize the impact of similar events in the future.

Date	Time of Event	Duration of event	# Cust Affected	Cause
7/26/2012	4:00 PM	27 hrs	1432	Severe Thunderstorm
8/3/2012	2:22 PM	22 Min	755	Commercial Vehicle Accident
9/5/2012	8:24 PM	15 Min	6174	Loss of Power Supply
9/18/2012	11:50 AM	1 Hr 31 Min	2041	Off Right of Way tree fell during a thunderstorm/winds

The following programs and procedures are in place at Wellsboro Electric in an attempt to control outages, Animal related outages accounted for 24.3% of the total for this reporting period, Wellsboro has had a animal cover-out program in place for the last few years, our policy is to install an insulated animal guard on each pole mount distribution transformer that is installed, we review outage data in an attempt to find customers or a particular area that is experiencing multiple outages from animal contacts and placing animal guards at these location, also at the time we install animal guards, we also install an insulated lead wire from the transformer to the cutout and or line. All new transformers on our 12 kV system is an internally fused transformer thus preventing the need to install a fused cutout and one less piece of equipment to cover up and maintain. Equipment failures accounted for 21.7% of our outages for this period, this is due mainly to the failure of porcelian cutouts, Wellsboro no longer uses this style of cutout.

All new cutouts are the polymier type, it is our policy to change any porcelain cutout that is on any pole that the crews work on.

Outage data is reviewed and areas that have had multiple outages from failed cutouts will either be inspected more frequently or may have a cutout replacement program issued for the area.

Tree contact accounted for 15.7% of the outages, broken down by the following. On Right of Way 1.5%, Off Right of Way 4.1% and 10.1% were not indentified. Wellsboro has a long term contract with Asplundh Tree Experts that will be renewed in 2013, Unknown outages accounted for 28.8% of the total outages for this period.

57.195 Reporting Requirements

Section (e) Item (5)

A rolling 12-month breakdown and analysis of outage causes during the receding quarter including the number and percentage of service outages, the number of customers interrupted, and customer interruption minutes categorized by outage cause such as equipment failure, animal contact, tree related, and so forth. Proposed solutions to identified service problems shall be reported.

Outage Cause	# Customers Affected	# of Outages	Customer Minutes	Percentage of Outages
Animals	1423	65	61044.6	24.3%
Vehicles	580	4	63651	1.5%
Decay	0	0	0	0.0%
Dig-in	0	0	0	0.0%
Electrical Overload	0	0	0	0.0%
Equipment Failure	997	58	76978.2	21.7%
Fire	0	0	0	0.0%
Ice,Sleet,Frost	0	0	0	0.0%
Lightning	169	14	11712.6	5.2%
Public Contact	917	4	19538.4	1.5%
Rain	0	0	0	0.0%
Trees	475	27	37597.8	10.1%
Tree, On R.O.W.	178	4	21129.6	1.5%
Tree, Off R.O.W.	233	11	15290.4	4.1%
Unknown Cause	1022	77	64812	28.8%
Vandalism				
Wind	29	3	2526.6	1.1%
	6023	267	374281.2	100.00%

PLACE STICKER AT TOP OF ENVELOPE TO THE RIGHT
OF THE RETURN ADDRESS, FOLD AT DOTTED LINE

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