



Orange & Rockland
a ConEdison, Inc. company

Orange and Rockland Utilities, Inc.
390 West Route 59
Spring Valley NY 10977-5300
www.oru.com

(845) 577-3691

October 11, 2012

Honorable Rosemary Chiavetta
Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street
Harrisburg, P A 17120

RECEIVED

OCT 18 2012

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

Re: Third Quarter 2012 Quarterly Report for Pike County Light and Power
PUC Docket No. L-00030161; Rulemaking Re Amending Electric
Service Reliability Regulations At 52 Pa. Code Chapter 57

Dear Secretary Chiavetta:

Pike County Light & Power Company ("Pike") hereby submits six copies of its Third Quarter 2012 report as set forth in the Pennsylvania Public Utility Commission's ("Commission, PUC") Docket No. L-00030161 adopted Rulemaking Re Amending Electric Service Reliability Regulations At 52 Pa. Code Chapter 57 ("Order"). As such, Pike's quarterly reporting requirements, as set forth in Section 57.195(e) (1) (2) and (5) of the Order, are enclosed.

Please contact me if you have any questions regarding this report or require any additional information.

Very truly yours,

Brian Nugent
Section Manager
Performance & Operations Engineering
Pike County Light and Power
(Orange and Rockland Utilities)

Enclosures

cc:
Mr. Irwin A. Popowsky
Office of Consumer Advocate
555 Walnut Street
Harrisburg, PA 17101

William R. Lloyd, Jr. Esq.
Office of Small Business Advocate
300 N. Second Street, Suite 1102
Harrisburg, PA 17101

RECEIVED

OCT 18 2012

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

L-00030161

Pike County Light and Power Company

(Orange and Rockland Utilities, Inc.)

Quarterly Reliability Report

Third Quarter 2012

§ 57.195. (e)(1) A description of each major event that occurred during the preceding quarter, including the time and duration of the event, the number of customers affected, the cause of the event and any modified procedures adopted in order to avoid or minimize the impact of similar events in the future.

3rd Quarter 2012 Major Events

There were no Major Events submitted for approval by the Commission, for the Third quarter of 2012.

3rd Quarter 2012 Pre-Arranged Outages

Date	Time	Circuit	Cause	Duration in mins	Customers Affected	Customer Min of Interruptions
7/12/2012	16:48	L7-6-34	Replace Transformer Bank	120	1	120
8/13/2012	23:06	L7-6-34	Transfer 34.5kv Primary Wire	65	2092	135980
	23:06	L7-6-34	Transfer 13.2kv Underbuilt	121	178	21538

A pre-arranged outage was scheduled for one customer at the close of business hours on July 12, 2012 to change a bank of transformers on circuit L7-6-34.

A pre-arranged outage was scheduled for the evening of August 13, 2012 to transfer 34.5 KV sub-transmission wire to a new pole. The 13.2 KV under built primary wire was de-energized and then transferred as well.

§ 57.195. (e)(2) Rolling 12-month reliability index values (SAIFI, CAIDI, SAIDI, and if available, MAIFI) for the EDC's service territory for the preceding quarter. The report shall include the data used in calculating the indices, namely the average number of customers served, the number of sustained customer interruptions, the number of customers affected, and the customer minutes of interruption. If MAIFI values are provided, the report shall also include the number of customer momentary interruptions.

Interruption Data Rolling 12-Month Data

Year	Quarter	Customers Served	Interruptions	Customers Affected	Customer Min of Interruptions
2011	4th Qtr	4,491	71	3,268	969656
2012	1st Qtr	4,494	71	2,894	872298
2012	2nd Qtr	4,496	72	2,738	744257
2012	3rd Qtr	4,486	60	2,738	773770

* Pike submitted an application for exclusion of one major event in the fourth quarter of 2011. This application involved the interruption of 406 customers due to a major snow storm which occurred on October 29, 2011. This request was denied by the commission, however, if this exclusion had been granted;

2011*	4thQtr	4,491	61	2,862	637,610
2012*	1st Qtr	4,494	61	2,488	540,251
2012*	2nd Qtr	4,496	62	2,332	412,200
2012*	3rd Qtr	4,486	50	2,332	441,713

Performance Ratios - Rolling 12-Month Data

	Frequency SAIFI	Restoration CAIDI (min)	Duration SAIDI (min)
Benchmark	0.61	174	106
Rolling 12 Month Standard	0.82	235	195

Year	Quarter	Frequency SAIFI	Restoration CAIDI	Duration SAIDI
2011	4th Qtr	0.73	297	216
2012	1st Qtr	0.64	301	194
2012	2nd Qtr	0.61	272	166
2012	3rd Qtr	0.61	283	172

* If the October 29, 2011 exclusion request had been granted by the Commission;

2011*	4th Qtr	0.64	223	142
2012*	1st Qtr	0.55	217	120
2012*	2nd Qtr	0.52	177	92
2012*	3rd Qtr	0.52	189	98

§ 57.195. (e)(5) A rolling 12-month breakdown and analysis of outage causes during the preceding quarter, including the number and percentage of service outages, the number of customers interrupted, and customer interruption minutes categorized by outage cause such as equipment failure, animal contact, tree related, and so forth. Proposed solutions to identified service problems shall be reported.

Cause	Number of Interruptions		Customers Affected		Cust Min of Interruption	
	12- Month	% of Total	12- Month	% of Total	12- Month	% of Total
Tree Contact	26	43.3%	1,079	39.4%	539,325	69.7%
Equipment Failure	13	21.7%	342	12.5%	75,975	9.8%
Lightning	7	11.7%	531	19.4%	30,317	3.9%
Animal Contact	7	11.7%	650	23.7%	90,922	11.8%
Unknown / Other	4	6.7%	40	1.5%	12,558	1.6%
Non-Comp. Accidents	3	5.0%	96	3.5%	24,673	3.2%
Customer Problem	-	0.0%	-	0.0%	-	0.0%
Overload	-	0.0%	-	0.0%	-	0.0%
Work Error	-	0.0%	-	0.0%	-	0.0%
All Causes	60		2,738		773,770	

* If the October 29, 2011 exclusion request had been granted by the Commission;

Cause	Number of Interruptions		Customers Affected		Cust Min of Interruption	
	12- Month	% of Total	12- Month	% of Total	12- Month	% of Total
*Tree Contact	17	34.0%	691	29.6%	216,386	49.0%
Equipment Failure	13	26.0%	342	14.7%	75,975	17.2%
Lightning	7	14.0%	531	22.8%	30,317	6.9%
Animal Contact	7	14.0%	650	27.9%	90,922	20.6%
*Unknown / Other	3	6.0%	22	0.9%	3,450	0.8%
Non-Comp. Accidents	3	6.0%	96	4.1%	24,673	5.6%
Customer Problem	-	0.0%	-	0.0%	-	0.0%
Overload	-	0.0%	-	0.0%	-	0.0%
Work Error	-	0.0%	-	0.0%	-	0.0%
*All Causes	50		2,332		441,723	

Agency: PUC
Floor: PUC
External Carrier: FedEx Express

8/2012 9:23:47 AM

FedEx
TRK# 0215 8003 1920 9696

FRI - 19 OCT A1
PRIORITY OVERNIGHT

17120
PA-US
MDT

ZN MDTA



Emp# 285498 180CT12 GMVA 515C1/9CCB/AAAA



00059

00100

FedEx Express NEW Package US Airbill

FedEx Tracking Number 8003 1920 9696

Form ID No. 0215

Recipient's Copy

1 From This portion can be removed for Recipient's records.

Date 10-18-12 FedEx Tracking Number 800319209696

Sender's Name Brian Nugent Phone 845 577-3691

Company ORANGE & ROCKLAND UTILITIES

Address 390 W ROUTE 59

City SPRING VALLEY State NY ZIP 10977-5320

2 Your Internal Billing Reference 10102363 0001

3 To Recipient's Name Hon. Rosemary Chiavetta Phone

Company PA Public Utility Commission

Address Commonwealth Keystone Bldg
We cannot deliver to PO boxes or PO ZIP codes

Address 400 North St.

City Harrisburg State PA ZIP 17120

3rd AL E. line

0450035894



8003-1920-9696

4 Express Package Service *To most locations. NOTE: Service order has changed. Please select carefully.

Packages up to 150 lbs. For packages over 150 lbs., use the new FedEx Express Freight US Airbill.

Next Business Day

2 or 3 Business Days

FedEx First Overnight
Earliest next business morning delivery to select locations. Friday shipments will be delivered on Monday unless SATURDAY Delivery is selected.

NEW FedEx 2Day A.M.
Second business morning. Secondary Delivery NOT available.

FedEx Priority Overnight
Next business morning. Friday shipments will be delivered on Monday unless SATURDAY Delivery is selected.

FedEx 2Day
Second business afternoon. Thursday shipments will be delivered on Monday unless SATURDAY Delivery is selected.

FedEx Standard Overnight
Next business afternoon. Secondary Delivery NOT available.

FedEx Express Saver
Third business day. Secondary Delivery NOT available.

5 Packaging *Declared value limit \$500.

FedEx Envelope* FedEx Pak* FedEx Box FedEx Tube Other

6 Special Handling and Delivery Signature Options

SATURDAY Delivery
NOT available for FedEx Standard Overnight, FedEx 2Day A.M., or FedEx Express Saver.

No Signature Required
Package may be left without obtaining a signature for delivery.

Direct Signature
Someone at recipient's address may sign for delivery. Fee applies.

Indirect Signature
If no one is available at recipient's address, someone at a neighboring address may sign for delivery. For residential deliveries only. Fee applies.

Does this shipment contain dangerous goods?

One box must be checked
 No Yes (if one checked, Shipper's Declaration required) Yes (Shipper's Declaration not required)

Dangerous goods (including dry ice) cannot be shipped in FedEx packaging or placed in a FedEx Express Drop Box.

Dry Ice Dry Ice, 9 UN 1845 Cargo Aircraft Only

7 Payment Bill to:

Sender (Acct. No. in Section 1 will be billed) Recipient Third Party Credit Card Cash/Check

Total Packages Total Weight

Direct Card Acct.

*Our liability is limited to \$100 unless you declare a higher value. See the current FedEx Service Guide for details.



fedex.com 1.800.GoFedEx 1.800.463.3339

RECIPIENT: PEEL HERE

fedex.com

RT 245