



Orange & Rockland  
a conEdison, inc. company

Orange and Rockland Utilities, Inc.  
390 West Route 59  
Spring Valley NY 10977-5300  
www.oru.com

(845) 577-3691

July 11, 2012

Honorable Rosemary Chiavetta  
Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street  
Harrisburg, P A 17120

**RECEIVED**

JUL 11 2012

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

Re: Second Quarter 2012 Quarterly Report for Pike County Light and Power  
PUC Docket No. L-00030161; Rulemaking Re Amending Electric  
Service Reliability Regulations At 52 Pa. Code Chapter 57

Dear Secretary Chiavetta:

Pike County Light & Power Company ("Pike") hereby submits six copies of its Second Quarter 2012 report as set forth in the Pennsylvania Public Utility Commission's ("Commission, PUC") Docket No. L-00030161 adopted Rulemaking Re Amending Electric Service Reliability Regulations At 52 Pa. Code Chapter 57 ("Order"). As such, Pike's quarterly reporting requirements, as set forth in Section 57.195(e) (1) (2) and (5) of the Order, are enclosed.

Please contact me if you have any questions regarding this report or require any additional information.

Very truly yours,

Brian Nugent  
Section Manager  
Performance & Operations Engineering  
Pike County Light and Power  
(Orange and Rockland Utilities)

Enclosures

cc:  
Mr. Irwin A. Popowsky  
Office of Consumer Advocate  
555 Walnut Street  
Harrisburg, PA 17101

William R. Lloyd, Jr. Esq.  
Office of Small Business Advocate  
300 N. Second Street, Suite 1102  
Harrisburg, PA 17101

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JUL 11 2012

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

Pike County Light and Power Company

(Orange and Rockland Utilities, Inc.)

Quarterly Reliability Report

Second Quarter 2012

**§ 57.195. (e)(1) A description of each major event that occurred during the preceding quarter, including the time and duration of the event, the number of customers affected, the cause of the event and any modified procedures adopted in order to avoid or minimize the impact of similar events in the future.**

### **2nd Quarter 2012 Major Events**

There were no Major Events submitted for approval by the Commission, for the Second quarter of 2012.

### **2nd Quarter 2012 Pre-Arranged Outages**

<b>Date</b>	<b>Time</b>	<b>Circuit</b>	<b>Cause</b>	<b>Duration</b>	<b>Customers Affected</b>	<b>Customer Min of Interruptions</b>
6/2/2012	2:37	L7-6-34	Remove Defective Regulator	5 mins	2273	11365.2

A pre-arranged outage was scheduled for the early morning hours of June 2, 2012 in order to by-pass and remove a defective voltage regulator on circuit L7-6-34. The regulator failed in the boost position and could not be by-passed energized without the potential of catastrophic failure. The outage lasted 5 minutes and customers affected on L7-6-34 were notified in advance via outbound phone messaging system. All municipal and emergency service providers were notified by the Public Relations Department via phone conference. The timing of the outage was discussed with these entities in order to determine the best time which would result in the least disruption to the community.

**§ 57.195. (e)(5) A rolling 12-month breakdown and analysis of outage causes during the preceding quarter, including the number and percentage of service outages, the number of customers interrupted, and customer interruption minutes categorized by outage cause such as equipment failure, animal contact, tree related, and so forth. Proposed solutions to identified service problems shall be reported.**

Cause	Number of Interruptions		Customers Affected		Cust Min of Interruption	
	12- Month	% of Total	12- Month	% of Total	12- Month	% of Total
Tree Contact	36	50.0%	1,187	43.4%	523,035	70.3%
Equipment Failure	15	20.8%	378	13.8%	85,814	11.5%
Lightning	5	6.9%	84	3.1%	16,053	2.2%
Animal Contact	9	12.5%	839	30.6%	74,432	10.0%
Unknown / Other	5	6.9%	156	5.7%	20,446	2.7%
Non-Comp. Accidents	2	2.8%	94	3.4%	24,477	3.3%
Customer Problem	-	0.0%	-	0.0%	-	0.0%
Overload	-	0.0%	-	0.0%	-	0.0%
Work Error	-	0.0%	-	0.0%	-	0.0%
<b>All Causes</b>	<b>72</b>		<b>2,738</b>		<b>744,257</b>	

\* If the October 29, 2011 exclusion request had been granted by the Commission;

Cause	Number of Interruptions		Customers Affected		Cust Min of Interruption	
	12- Month	% of Total	12- Month	% of Total	12- Month	% of Total
*Tree Contact	27	43.5%	799	34.3%	200,096	48.5%
Equipment Failure	15	24.2%	378	16.2%	85,814	20.8%
Lightning	5	8.1%	84	3.6%	16,053	3.9%
Animal Contact	9	14.5%	839	36.0%	74,432	18.1%
*Unknown / Other	4	6.5%	138	5.9%	11,338	2.8%
Non-Comp. Accidents	2	3.2%	94	4.0%	24,477	5.9%
Customer Problem	-	0.0%	-	0.0%	-	0.0%
Overload	-	0.0%	-	0.0%	-	0.0%
Work Error	-	0.0%	-	0.0%	-	0.0%
<b>*All Causes</b>	<b>62</b>		<b>2,332</b>		<b>412,210</b>	

Express **US AIR MAIL** number **0 9630**

Form ID No. **0215**

Re **EXPRESS**

**1 From This portion can be removed for Recipient's records.**

Date **7-11-12** FedEx Tracking Number **800319209630**

Sender's Name **Brian Nugent** Phone **845 577-3691**

Company **ORANGE & ROCKLAND UTILITIES**

Address **350 W ROUTE 59** Dest./Floor/Suite/Room

City **SPRING VALLEY** State **NY** ZIP **10977-5320**

**2 Your Internal Billing Reference** **58000001013A16**

**3 To** Recipient's Name **Hon. Rosemary Chiavetta** Phone

Company **PA Public Utility Comm.**

Address **Commonwealth Keystone Bldg** HOLD Weekday  
FedEx location address REQUIRED. NOT available for FedEx First Overnight. Dest./Floor/Suite/Room

Address **400 North St.** HOLD Saturday  
FedEx location address REQUIRED. Available ONLY for FedEx Priority Overnight and FedEx 2Day to select locations.

City **Harrisburg** State **PA** ZIP **17120**

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**4 Express Package Service** \*To most locations. NOTE: Service order has changed. Please select carefully.

Next Business Day	2 or 3 Business Day
<input type="checkbox"/> <b>FedEx First Overnight</b> Earliest next business morning delivery to select locations. Friday shipments will be delivered on Monday unless SATURDAY Delivery is selected.	<input type="checkbox"/> <b>NEW FedEx 2Day A.M.</b> Second business morning. Saturday Delivery NOT available.
<input type="checkbox"/> <b>FedEx Priority Overnight</b> Next business morning. Friday shipments will be delivered on Monday unless SATURDAY Delivery is selected.	<input type="checkbox"/> <b>FedEx 2Day</b> Second business afternoon. Friday shipments will be delivered on Monday unless Saturday Delivery is selected.
<input checked="" type="checkbox"/> <b>FedEx Standard Overnight</b> Next business afternoon. Saturday Delivery NOT available.	<input type="checkbox"/> <b>FedEx Express Saver</b> Third business day. Saturday Delivery NOT available to all locations.

**5 Packaging** \*Declared value limit \$500.

FedEx Envelope\*     FedEx Pak\*     FedEx Box     FedEx Tube

**6 Special Handling and Delivery Signature Options**

**SATURDAY Delivery**  
NOT available for FedEx Standard Overnight, FedEx 2Day A.M., or FedEx Express Saver.

**No Signature Required**  
Package may be left without obtaining a signature for delivery.

**Direct Signature**  
Someone at recipient's address may sign for delivery. Fee applies.

**Indirect Signature**  
Indirect signature address. Resident in U.S.

**Does this shipment contain dangerous goods?**

One box must be checked.

No     Yes As per attached Shipper's Declaration     Yes Shipper's Declaration not required     Dry Ice Dry Ice, 5 UN 1845

Dangerous goods (including dry ice) cannot be shipped in FedEx packaging or placed in a FedEx Express Drop Box.     Cargo Aircraft

**7 Payment Bill to:**

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Sender Acct. No. in Section 1 will be billed.     Recipient     Third Party     Credit Card

Total Packages    Total Weight    Credit Card Acct. No.

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RECIPIENT: PEEL HERE