



Wellsboro Electric Company

P. O. Box 138 • 33 Austin Street • Wellsboro, PA 16901 • (570) 724-3516 • FAX (570) 724-1798

January 30, 2012

L-00030101

Rosemary Chiavetta
Pennsylvania Public Utility Commission
P.O. Box 3265
Harrisburg, PA. 17105-3265

RECEIVED

JAN 30 2012

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

Dear Rosemary Chiavetta, Secretary,

SUBJECT: 4th Quarter 2011 Reliability Report

Enclosed is the quarterly reliability report to the PUC for the Fourth Quarter of 2011 for Wellsboro Electric Company.

If we can be of further assistance, or if you have any questions, feel free to contact me at 570-724-3516.

Sincerely,

Robert S. McCarthy
Vice-President, Engineering and Operations
Wellsboro Electric Company

WELLSBORO ELECTRIC COMPANY

QUARTERLY RELIABILITY REPORT 57.195 REPORTING REQUIREMENTS

Fourth Quarter 2011

October - December 2011

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PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

SUBMITTED BY

ROBERT S. McCARTHY
VICE-PRESIDENT, ENGINEERING AND OPERATIONS
570-724-3516

bobbym@ctenterprises.org

Rolling 12-Month reliability index values (SAIFI,CAIDI,SAIDI) for the EDC'S service territory for the receding quarter. The report shall include the data used in calculating the indices, namely the average number of customers served, the number of sustained customers interruptions, the number of customers affected, and the customer minutes of interruption.

WELLSBORO ELECTRIC COMPANY**ROLLING TWELVE MONTH INTERRUPTION INDEXES****Fourth Quarter 2011**

SAIDI 118.62

SAIFI 1.62

CAIDI 73.04

ROLLING TWELVE MONTH STANDARD AS ESTABLISHED BY THE PUC

SAIDI 278

SAIFI 1.66

CAIDI 167

ROLLING THREE YEAR AVERAGE INTERRUPTION INDEXES

SAIDI 104.7

SAIFI 1.24

CAIDI 82.62

ROLLING THREE YEAR AVERAGE STANDARD AS ESTABLISHED BY THE PUC

SAIDI 185

SAIFI 1.35

CAIDI 136

57.195 Reporting Requirements

Section (e) Item (2)

Wellsboro Electric Company

Reliability Index

SAIDI

Month	Total Customer Minutes	# Customers Served
Jan -11	41750	6151
Feb-11	58411	6156
March -11	117316.8	6164
April-11	31140	6159
May-11	68635.2	6162
June-11	86066.4	6169
July-11	140885.4	6164
Aug-11	70270.2	6174
Sept-11	71233.2	6175
Oct-11	5361.6	6181
Nov-11	32523.6	6189
Dec-11	8183.4	6182
	731776.8	74026

Average # Customers Served

6169

ROLLING TWELVE MONTH AVERAGE SAIDI INDEX

118.62

57.195 Reporting Requirements

Section (e) Item (2)

Wellsboro Electric Company

Reliability Index

SAIFI

Month	# Customers Interrupted	# Customers Served
Jan-11	337	6151
Feb-11	880	6156
March-11	1512	6154
April-11	344	6159
May-11	820	6162
June-11	890	6162
July-11	2479	6164
Aug-11	766	6174
Sept-11	1158	6175
Oct-11	113	6181
Nov-11	618	6189
Dec-11	102	6182
	10019	74009

Average Customers Served

6167

Rolling Twelve Month Average SAIFI Index

1.62

57.195 Reporting Requirements

Section(e) Item (2)

Wellsboro Electric Company

Reliability Index

CAIDI

Month	Total Customer Minutes	# Customers Interrupted
Jan-11	41750	337
Feb-11	58411	880
Mar-11	117317	1512
April -11	31140	344
May-11	68635.2	820
June-11	86066.4	890
July-11	140885.4	2479
Aug-11	70270.2	766
Sept-11	71233.2	1158
Oct-11	5361.6	113
Nov-11	32523.6	618
Dec-11	8183.4	102
	731777	10019

Rolling Twelve Month Average CAIDI Index

73.04

57.195

Reporting Requirements

Section (e) Item (1)

A description of each major event that occurred during the preceding quarter including the time and duration of the event, the number of customers affected, the cause of the event and any modified procedures adopted in order to avoid or minimize the impact of similar events in the future.

Date	Time of Event	Duration of event	# Cust Affected	Cause
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The following programs and procedures are in place at Wellsboro Electric in an attempt to control outages, Animal related outages accounted for 12% of the total for this reporting period.

period, Wellsboro has had a animal cover-out program in place for the last few years, our policy is to install an insulated animal guard on each pole mount distribution transformer that is installed, we review outage data in an attempt to find customers or a particular area that is experiencing multiple outages from animal contacts and placing animal guards at these location, also at the time we install animal guards, we also install an insulated lead wire from the transformer to the cutout and or line. All new transformers on our 12 kV system is an internally fused transformer thus preventing the need to install a fused cutout and one less piece of equipment to cover up and maintain. Equipment failures accounted for 30.6% of our total outages for this period, this is due mainly to the failure of porcelian cutouts, Wellsboro no longer uses this style of cutout.

All new cutouts are the polymer type, it is our policy to change any porcelain cutout that is on any pole that the crews work on.

Outage data is reviewed and areas that have had multiple outages from failed cutouts will either be inspected more frequently or may have a cutout replacement program issued for the area.

Tree contact accounted for 24.4% of the outages, broken down by the following. On Right of Way 0, Off Right of Way 7.4% and 17% not indentified. Wellsboro has a long term contact with Asplundh Tree Experts, Unknown outages accounted for 26.5% of the total outages for this period

57.195 Reporting Requirements

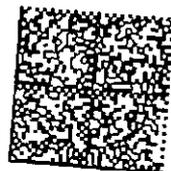
Section (e) Item (5)

A rolling 12-month breakdown and analysis of outage causes during the receding quarter including the number and percentage of service outages, the number of customers interrupted, and customer interruption minutes categorized by outage cause such as equipment failure, animal contact, tree related, and so forth. Proposed solutions to identified service problems shall be reported.

Outage Cause	# Customers Affected	# of Outages	Customer Minutes	Percentage of Outages
Animals	1419	39	60727.2	12.0%
Vehicles	78	1	17121	0.3%
Decay	0	0	0	0.0%
Dig-in	0	0	0	0.0%
Electrical Overload	226	4	18030	1.2%
Equipment Failure	2656	99	223132	30.6%
Fire	1	1	130.8	0.3%
Ice,Sleet,Frost	182	1	21524	0.3%
Lightning	266	9	16757.2	2.8%
Public Contact	29	1	1147.2	0.3%
Rain	0	0	0	0.0%
Trees	783	55	39868	17.0%
Tree, On R.O.W.	40	0	0	0.0%
Tree, Off R.O.W.	1602	24	161351.4	7.4%
Unknown Cause	2640	86	156782.2	26.5%
Vandalism				
Wind	97	4	15205	1.2%
	10019	324	731776	100.00%



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JAN 30 2012

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Wellsboro, PA 16901

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ROSEMARY CHIAVETTA, SECRETARY

PA PUBLIC UTILITY COMMISSION

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