



Orange & Rockland
a conEdison, inc. company

Orange and Rockland Utilities, Inc.
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January 27, 2012

Honorable Rosemary Chiavetta
Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street
Harrisburg, P A 17120

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PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

Re: Fourth Quarter 2011 Quarterly Report for Pike County Light and Power
PUC Docket No. L-00030161; Rulemaking Re Amending Electric
Service Reliability Regulations At 52 Pa. Code Chapter 57

Dear Secretary Chiavetta:

Pike County Light & Power Company ("Pike") hereby submits six copies of its Fourth Quarter 2011 report as set forth in the Pennsylvania Public Utility Commission's ("Commission, PUC") Docket No. L-00030161 adopted Rulemaking Re Amending Electric Service Reliability Regulations At 52 Pa. Code Chapter 57 ("Order"). As such, Pike's quarterly reporting requirements, as set forth in Section 57.195(e) (1) (2) and (5) of the Order, are enclosed.

Please contact me if you have any questions regarding this report or require any additional information.

Very truly yours,

Brian Nugent
Section Manager
Performance & Operations Engineering
Pike County Light and Power
(Orange and Rockland Utilities)

Enclosures

cc:
Mr. Irwin A. Popowsky
Office of Consumer Advocate
555 Walnut Street
Harrisburg, PA 17101

William R. Lloyd, Jr. Esq.
Office of Small Business Advocate
300 N. Second Street, Suite 1102
Harrisburg, PA 17101

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JAN 27 2012

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

Pike County Light and Power Company

(Orange and Rockland Utilities, Inc.)

Quarterly Reliability Report

Fourth Quarter 2011

§ 57.195. (e)(1) A description of each major event that occurred during the preceding quarter, including the time and duration of the event, the number of customers affected, the cause of the event and any modified procedures adopted in order to avoid or minimize the impact of similar events in the future.

4th Quarter 2011 Major Events

There was one Major Event submitted for approval by the Commission, for the fourth quarter. The exclusion request is currently under Commission review. Below, we provided the rolling 12 month reliability index values for our service territory and the breakdown of outage causes during the quarter. In addition, we provided the reliability indices and the outage cause breakdown if the commission approves the submitted request for exclusion.

Date	Time	Circuit	Cause	Duration	Cust Aff	Cust Mins of Ints
10/29/2011	8:24	L7-6-34, 104-1-13, 6-8-13, 104-3-13, 3-1-34	Snow Storm	111 Hrs 3 mins	406	332,047

October 29, 2011 Snow Storm

During the afternoon hours of October 29, 2011 snow began falling throughout the PCL&P service area. This storm dumped more than 12” of heavy wet snow throughout its entire service territory and created wind gusts of 22 mph. Customer interruptions began on October 29th at 08:24 hours due to this weather with a total of 406 customers interrupted for 332,047 customer minutes. All interruptions were the result of tree contact with the overhead electric distribution facilities due to the heavy wet snow conditions.

4th Quarter 2011 Pre-Arranged Outages

There were no pre-arranged outages in the fourth quarter.

§ 57.195. (e)(2) Rolling 12-month reliability index values (SAIFI, CAIDI, SAIDI, and if available, MAIFI) for the EDC's service territory for the preceding quarter. The report shall include the data used in calculating the indices, namely the average number of customers served, the number of sustained customer interruptions, the number of customers affected, and the customer minutes of interruption. If MAIFI values are provided, the report shall also include the number of customer momentary interruptions.

Interruption Data Rolling 12-Month Data

Year	Quarter	Customers Served	Interruptions	Customers Affected	Customer Min of Interruptions
2011	1st Qtr	4,480	58	2,590	445,077
2011	2nd Qtr	4,486	53	2,422	500,728
2011	3rd Qtr	4,491	68	3,350	710,927
2011	4th Qtr	4,491	71	3,268	969,657

* Assuming that the Commission approves the submitted requests for exclusion.

2011*	4th Qtr	4,491	61	2,862	637,610
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Performance Ratios - Rolling 12-Month Data

	Frequency SAIFI	Restoration CAIDI (min)	Duration SAIDI (min)
Benchmark	0.61	174	106
Rolling 12 Month Standard	0.82	235	195

Year	Quarter	Frequency SAIFI	Restoration CAIDI	Duration SAIDI
2011	1st Qtr	0.58	172	99
2011	2nd Qtr	0.54	207	112
2011	3rd Qtr	0.75	212	158
2011	4th Qtr	0.73	297	216

* Assuming that the Commission approves the submitted requests for exclusion.

2011*	4th Qtr	0.64	223	142
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§ 57.195. (e)(5) A rolling 12-month breakdown and analysis of outage causes during the preceding quarter, including the number and percentage of service outages, the number of customers interrupted, and customer interruption minutes categorized by outage cause such as equipment failure, animal contact, tree related, and so forth. Proposed solutions to identified service problems shall be reported.

Cause	Number of Interruptions		Customers Affected		Cust Min of Interruption	
	12- Month	% of Total	12- Month	% of Total	12- Month	% of Total
Tree Contact	43	60.6%	1,676	51.3%	741,878	76.5%
Equipment Failure	10	14.1%	427	13.1%	46,313	4.8%
Lightning	6	8.5%	219	6.7%	82,028	8.5%
Animal Contact	5	7.0%	625	19.1%	53,953	5.6%
Unknown / Other	5	7.0%	267	8.2%	37,962	3.9%
Non-Comp. Accidents	2	2.8%	54	1.7%	7,522	0.8%
Customer Problem	-	0.0%	-	0.0%	-	0.0%
Overload	-	0.0%	-	0.0%	-	0.0%
Work Error	-	0.0%	-	0.0%	-	0.0%
All Causes	71		3,268		969,656	

* Assuming that the Commission approves the submitted requests for exclusion.

Cause	Number of Interruptions		Customers Affected		Cust Min of Interruption	
	12- Month	% of Total	12- Month	% of Total	12- Month	% of Total
*Tree Contact	34	47.9%	1,288	39.4%	418,939	43.2%
Equipment Failure	10	14.1%	427	13.1%	46,313	4.8%
Lightning	6	8.5%	219	6.7%	82,028	8.5%
Animal Contact	5	7.0%	625	19.1%	53,953	5.6%
*Unknown / Other	4	5.6%	249	7.6%	28,854	3.0%
Non-Comp. Accidents	2	2.8%	54	1.7%	7,522	0.8%
Customer Problem	-	0.0%	-	0.0%	-	0.0%
Overload	-	0.0%	-	0.0%	-	0.0%
Work Error	-	0.0%	-	0.0%	-	0.0%
*All Causes	61		2,862		637,609	

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