

2012 JAN -6 AM 9: 55

January 3, 2012

Ms. Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street, 2nd Floor - 1 North
Harrisburg, PA 17120

**Re: Rulemaking to Amend the Provisions of 52 Pa. Code, Chapter 56 - Docket
No. L-00060182 - Tariff Changes**

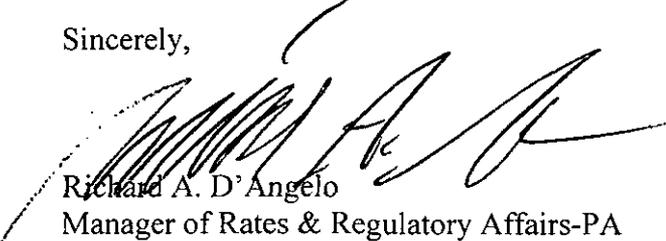
Dear Secretary Chiavetta:

Transmitted herewith for filing with the Pennsylvania Public Utility Commission ("Commission") are an original and three (3) copies of Supplement No. 18 to Metropolitan Edison Company's ("Met-Ed") Tariff Electric Pa. P.U.C. No. 51, Supplement No. 16 to Pennsylvania Electric Company's ("Penelec") Tariff Electric Pa. P.U.C. No. 80, Supplement No. 81 to Pennsylvania Power Company's ("Penn Power") Tariff Electric Pa. P.U.C. No. 35, and Supplement No. 212 to West Penn Power Company's ("West Penn") Tariff Electric Pa. P.U.C. No. 39, which bear an issue date of January 3, 2012. The tariff changes contained in the Supplements are proposed to be effective with service rendered on or after March 2, 2012.

The purpose of the Supplements is to reflect tariff changes in compliance with the Rulemaking to Amend the Provisions of 52 Pa. Code, Chapter 56 at Docket No. L-00060182. The Commission's Bureau of Consumer Services, recognizing that the revisions to the Chapter 56 regulations would require significant programming and training efforts by utilities, informally provided utilities with a grace period for implementation of such changes until the end of 2011, while directing utilities to file necessary tariff revisions and requests for extensions or waivers, as necessary, by the end of 2011. Inasmuch as December 31, 2011 falls on a Saturday, Met-Ed, Penelec, Penn Power and West Penn are filing the necessary tariff revisions today (the next business day) with a 60-day effective date in accordance with the Rulemaking Proceeding.

Enclosed please find an extra copy of this letter for you to date stamp and return in the postage-paid, self-addressed envelope provided in order to indicate receipt of this filing. If you have any questions regarding the enclosed documents, please contact me at (610) 921-6498.

Sincerely,


Richard A. D'Angelo
Manager of Rates & Regulatory Affairs-PA
(610) 921-6498

Enclosures
c: Per Certificate of Service

METROPOLITAN EDISON COMPANY
READING, PENNSYLVANIA

Electric Service Tariff

Effective in

**The Territory as Defined on
Page Nos. 8 - 10 of this Tariff**

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SECRETARY'S BUREAU

Issued: January 3, 2012

Effective: March 2, 2012

**By: Charles E. Jones, Jr., President
Reading, Pennsylvania**

NOTICE

Supplement No. 18 changes General Rules and Regulations.
See Eighteenth Revised Page No. 2.

LIST OF MODIFICATIONS

Rules and Regulations

Rule 3 – Methods used to determine if an Applicant/Customer previously resided at the property that service is being requested and is responsible for an outstanding balance (See First Revised Page 20).

Rule 4 – Description of credit scoring methodology added (See First Revised Page 20).

Rule 12 – Amortization for Equal Payment Plan reconciliation amounts added (See First Revised Page 42).

Rule 13 – Procedures for verifying income for winter termination added (See First Revised Page 49).

Rule 14 – Reconnection fees outside of regular work hours removed (See First Revised Page 50).

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GENERAL RULES AND REGULATIONS

Rule 3 – Applications/Contracts (continued)

The minimum term of contracts for any type of electric service under this Tariff shall be as stated in the applicable Rate Schedule(s) or any other provisions of this Tariff. Unless otherwise specified in any particular Rate Schedule or any other provisions of this Tariff, the term of any contract for any type of electric service under this Tariff that requires a contract term of not less than one (1) year shall commence on the date specified by the Company and terminate on the Customer’s closest scheduled meter read date on or after twelve (12) months from the commencement date of such contract.

(C)

The Company may require an Applicant/Customer to make the payment of any outstanding balance or portion of an outstanding balance if the Applicant/Customer resided at the property for which service is requested during the time the outstanding balance accrued and for the time the Applicant/Customer resided at the property not to exceed four years. The Company may establish that an Applicant/Customer previously resided at a property through the use of mortgage, deed, lease information, a consumer credit reporting service, a Financial Summary that provides the names and income of adult occupants of a household, and a web-based tool such as “Accurint” to research Applicant/Customer information.

4. Deposits

Where an Applicant’s/Customer’s credit is not established or the credit of a Customer with the Company has, in the Company’s judgment become impaired, or where the Company deems it necessary, a deposit or other guarantee satisfactory to the Company may be required to be supplied by the Applicant/Customer as security for the payment of future and final bills before the Company shall commence or continue to render any type of electric service to the Applicant/Customer. Deposits required by the Company for Tariff charges shall not be based on unpaid EGS charges.

(C)

The Company utilizes a generally accepted credit scoring methodology in range of general industry practice that is based on an applicant or customer’s utility payment history.

The Company may request deposits from Customers taking service for a period of less than thirty (30) days, in an amount equal to the estimated bill for the cost of total services provided by the Company for such temporary period. Deposits may be required by the Company from all other Customers, in an amount that is equal to one-sixth (1/6) of the Applicant’s/Customer’s estimated annual bill at the time the Company determines a deposit is required.

Deposits for Residential Customers shall be returned to them in accordance with the provisions of the Responsible Utility Customer Protection Act (66 Pa. C.S. §§ 1401-1418) and the provisions of the Commission’s Regulations at 52 Pa. Code Chapter 56, as amended from time to time. Deposits from all other Customers may be held by the Company, in its sole and exclusive judgment, until the Customer discontinues service or the Company determines that the Customer has established a satisfactory payment record. Upon discontinuance of all Company service and payment in full of all charges and financial guarantees, the Company shall refund the deposit or deduct any unpaid amounts from the deposit and refund the difference, if any, to the Customer. The deposit shall no longer accrue interest upon the discontinuance of service.

The interest rate on deposits will be calculated pursuant to 41 P.S. § 202 as amended from time to time

(C) Change.

GENERAL RULES AND REGULATIONS

Rule 12 – Meter Reading and Rendering of Bills (continued)

(4) Special Billing

The Company shall consider all requests from Customers to deviate from the Company's standard billing practices and procedures ("Special Billing"), including those described in this Tariff. The Company may, in its sole discretion, agree to provide Special Billing to a Customer, subject to such terms and conditions as the Company may prescribe including, but not limited to, payment by the Customer of all costs associated with the Company providing such Special Billing.

(5) Equal Payment Plan

At the request of a Residential Customer, the Company shall estimate the Customer's total charges for electric service for a twelve (12) month period, including Equal Payment Plan for EGS charges, when the Company's accounting system is capable of providing this service. At the request of a Delivery Service Residential Customer, the Company shall estimate the Customer's Delivery Service Charges for a twelve (12) month period. A payment of approximately one-twelfth (1/12) of such estimate shall be rendered monthly by the Company, subject to a monthly historical review by the Company which may result in a change in the equal payment monthly amount to be paid by the Customer. The Company shall reflect any and all billing charges/adjustments for the Customer's actual usage during the full twelve (12) month period on the final bill. A resulting reconciliation amount exceeding One-Hundred Dollars (\$100.00) will be amortized consistent with applicable regulations upon request of the Customer. When a Customer desires an Equal Payment Plan over an initial period of less than twelve (12) months, the estimated total charge during such period shall be divided by the number of months in the period and billed accordingly. If a Customer fails to pay an outstanding bill by the time its next monthly bill is rendered, the Company may, in its sole discretion, terminate that Customer's Equal Payment Plan arrangements. (C)

The Company shall make available the Equal Payment Plan for Default Service Charges and Delivery Service Charges for Federal Department of Housing and Urban Development ("HUD") financed housing during the time that such housing is either owned by HUD or subject to a first mortgage held or guaranteed by that agency which is (i) master metered and (ii) has electrically heated multi-family dwelling units. All provisions specified in this Rule 12b(5) for Equal Payment Plans for Default Service and Delivery Service Residential Customers shall apply to such housing.

(C) Change

GENERAL RULES AND REGULATIONS

Rule 13 – Payment of Bills (continued)

In the case of non-payment of a Customer's delinquent bill applicable to the Company's charges, the Company may, in its sole discretion, terminate its electric service and remove its equipment in accordance with applicable law and Commission regulations. The Company shall not condition restoration of service on payment of EGS charges.

A Residential Customer who has elected to receive Combined Billing for metered Residential Service and Outdoor Lighting Service shall be subject to 52 Pa. Code, Chapter 56 of the Commission's regulations and be treated as a single residential account.

e. Winter Termination – Determining Income Eligibility for Winter Termination (C)

To determine if a Customer exceeds the 250% federal poverty level threshold, the Company will utilize financial information provided by the Customer. The Company may elect to send to the Customer an income verification form for completion and return.

14. Administrative Charges**a. Service Charges**

Every Applicant or Customer, new or succession, who has its Delivery Service initiated or reconnected shall pay a service charge of Twelve Dollars and Fifty Cents (\$12.50) to the Company.

b. Dishonorable Tender Charges

If a check or electronic transfer of funds received by the Company in payment of a Customer's account is returned unpaid or denied to the Company by the Customer's bank, a Fifteen Dollar (\$15.00) charge for the returned check shall be added by the Company to the Customer's account and the Customer shall pay this amount to the Company in addition to all other applicable charges.

c. Reconnect Charges

A Residential Customer who requests a disconnection and reconnection of service at the same location within a twelve (12) month period shall pay the Company a reconnect charge equivalent to the monthly minimum charge stated in the Customer's applicable Rate Schedule or other Tariff provision multiplied by the number of months between the disconnect and reconnect period, or the minimum reconnect charge stated in this Rule 14c, whichever is greater.

(C) Change

GENERAL RULES AND REGULATIONS**Rule 14 - Administrative Charges (continued)**

Every Residential Customer that requests a connection or a reconnection shall pay the Company a fee of Thirty-Six Dollars (\$36.00). (C)

Every Non-Residential Customer shall pay the Company a reconnection fee/charge that is the higher of (i) the Residential Customer reconnect fees/charges specified in this Rule 14c or (ii) the Company's actual cost for reconnection of that particular Non-Residential Customer. (C)

15. Determination of Demand

A Customer's active and/or reactive demand (if applicable) shall be measured by a meter acceptable to the Company registering the rate of use of energy and reactive energy during a specified time interval during each billing period. If, for any reason, the Company is unable to supply the Customer kilowatt or kilovar meters, the Company may, at its option, determine the Customer's use by means of periodic kilowatt or kilovar tests or estimates.

INDIVIDUALIZED SERVICES**16. Individualized Contracts**

The Company, at its sole discretion, may enter into an Individualized Contract with a Non-Residential Applicant/Customer. If requested by the Company, the Non-Residential Applicant/Customer shall provide to the Company, or at the Company's option, to an agent representing the Company, all information and records necessary to evaluate the request for an Individualized Contract. All costs billed by the agent to the Company shall be paid by and the responsibility of the Non-Residential Applicant/Customer.

(C) Change

PENNSYLVANIA ELECTRIC COMPANY
READING, PENNSYLVANIA

Electric Service Tariff

Effective in

**The Territory as Defined on
Page Nos. 8 - 15 of this Tariff**

RECEIVED
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Issued: January 3, 2012

Effective: March 2, 2012

**By: Charles E. Jones, Jr., President
Reading, Pennsylvania**

NOTICE

Supplement No. 16 changes General Rules and Regulations.
See Sixteenth Revised Page No. 2.

LIST OF MODIFICATIONS

Rules and Regulations

Rule 3 – Methods used to determine if an Applicant/Customer previously resided at the property that service is being requested and is responsible for an outstanding balance (See First Revised Page 25).

Rule 4 – Description of credit scoring methodology added (See First Revised Page 25).

Rule 12 – Amortization for Equal Payment Plan reconciliation amounts added (See First Revised Page 49).

Rule 13 – Procedures for verifying income for winter termination added (See First Revised Page 55).

Rule 14 – Reconnection fees outside of regular work hours removed (See First Revised Page 56).

GENERAL RULES AND REGULATIONS

HOW TO OBTAIN SERVICE/CHANGES TO SERVICE

3. Applications/Contracts

All Applicants desiring any type of service from the Company under this Tariff shall contact the Company and specifically request the type and nature of service. In any circumstance where an application to the Company for any service under this Tariff involves or is related to an EGS, such application cannot and shall not be processed by the Company unless the Applicant's EGS provides the necessary information relating to service.

A Non-Residential Applicant for any service under this Tariff may be required to sign an application and/or a contract for electric service. However, the Company may, in its sole discretion, accept an oral application from a Non-Residential Applicant.

The Company shall accept an oral application from a Residential Applicant, except that the Company may require a written application from a Residential Applicant if the Company believes that positive identification is necessary.

The Customer shall inform the Company in advance of any proposed additions to (or decreases in) the Customer's connected electrical load.

The minimum term of contracts for any type of electric service under this Tariff shall be as stated in the applicable Rate Schedule(s) or any other provision of this Tariff. Unless otherwise specified in any particular Rate Schedule or any other provision of this Tariff, the term of any contract for any type of service under this Tariff that requires a contract term of not less than one (1) year shall commence on the date specified by the Company and terminate on the Customer's closest scheduled meter read date on or after twelve (12) months from the commencement date of such contract.

The Company may require an Applicant/Customer to make the payment of any outstanding balance or portion of an outstanding balance if the Applicant/Customer resided at the property for which service is requested during the time the outstanding balance accrued and for the time the Applicant/Customer resided at the property not to exceed four years. The Company may establish that an Applicant/Customer previously resided at a property through the use of mortgage, deed, lease information, a consumer credit reporting service, a Financial Summary that provides the names and income of adult occupants of a household, and a web-based tool such as "Accurint" to research Applicant/Customer information.

4. Deposits

Where an Applicant's/Customer's credit is not established or the credit of a Customer with the Company has, in the Company's judgment, become impaired, or where the Company deems it necessary, a deposit or other guarantee satisfactory to the Company may be required to be supplied by the Applicant/Customer as security for the payment of future and final bills before the Company shall commence or continue to render any type of electric service to the Applicant/Customer. Deposits required by the Company for Tariff charges shall not be based on unpaid EGS charges.

The Company utilizes a generally accepted credit scoring methodology in range of general industry practice that is based on an applicant or customer's utility payment history.

(C) Change

GENERAL RULES AND REGULATIONS

Rule 12 - Meter Reading and Rendering of Bills (continued)

(4) Special Billing

The Company shall consider all requests from Customers to deviate from the Company's standard billing practices and procedures ("Special Billing"), including those described in this Tariff. The Company may, in its sole discretion, agree to provide Special Billing to a Customer, subject to such terms and conditions as the Company may prescribe including, but not limited to, payment by the Customer of all costs associated with the Company providing such Special Billing.

(5) Equal Payment Plan

At the request of a Residential Customer, the Company shall estimate the Customer's total charges for electric service for a twelve (12) month period, including Equal Payment Plan for EGS charges, when the Company's accounting system is capable of providing this service. At the request of a Delivery Service Residential Customer, the Company shall estimate the Customer's Delivery Service Charges for a twelve (12) month period. A payment of approximately one-twelfth (1/12) of such estimate shall be rendered monthly by the Company subject to a monthly historical review by the Company which may result in a change in the equal payment monthly amount to be paid by the Customer. The Company shall reflect any and all billing charges/adjustments for the Customer's actual usage during the full twelve (12) month period on the final bill. A resulting reconciliation amount exceeding One-Hundred Dollars (\$100.00) will be amortized consistent with applicable regulations upon request of the Customer. When a Customer desires an Equal Payment Plan over an initial period of less than twelve (12) months, the estimated total charge during such period shall be divided by the number of months in the period and billed accordingly. If a Customer fails to pay an outstanding bill by the time its next monthly bill is rendered, the Company may, in its sole discretion, terminate that Customer's Equal Payment Plan arrangements.

The Company shall make available the Equal Payment Plan for Default Service Charges and Delivery Service Charges for Federal Department of Housing and Urban Development ("HUD") financed housing during the time that such housing is either owned by HUD or subject to a first mortgage held or guaranteed by that agency which is (i) master metered and (ii) has electrically heated multi-family dwelling units. All provisions specified in this Rule 12b(5) for Equal Payment Plans for Default Service and Delivery Service Residential Customers shall apply to such housing.

(C) Change

GENERAL RULES AND REGULATIONS

Rule 13 - Payment of Bills (continued)

In the case of non-payment of a Customer's delinquent bill applicable to the Company's charges, the Company may, in its sole discretion, terminate its electric service and remove its equipment in accordance with applicable law and Commission regulations. The Company shall not condition restoration of service on payment of EGS charges.

A Residential Customer who has elected to receive Combined Billing for metered Residential Service and Outdoor Lighting Service shall be subject to 52 Pa. Code, Chapter 56 of the Commission's regulations and be treated as a single residential account.

e. Winter Termination – Determining Income Eligibility for Winter Termination (C)

To determine if a Customer exceeds the 250% federal poverty level threshold, the Company will utilize financial information provided by the Customer. The Company may elect to send to the Customer an income verification form for completion and return.

14. Administrative Charges**a. Service Charges**

Every Applicant or Customer, new or succession, who has its Delivery Service initiated or reconnected shall pay a service charge of Nine Dollars and Fifty Cents (\$9.50) to the Company.

b. Dishonorable Tender Charges

If a check or electronic transfer of funds received by the Company in payment of a Customer's account is returned unpaid or denied to the Company by the Customer's bank, a Twelve Dollar (\$12.00) charge for the returned check shall be added by the Company to the Customer's account and the Customer shall pay this amount to the Company in addition to all other applicable charges.

(C) Change

GENERAL RULES AND REGULATIONS

Rule 14 - Administrative Charges (continued)

c. Reconnect Charges

A Residential Customer who requests a disconnection and reconnection of service at the same location within a twelve (12) month period shall pay the Company a reconnect charge equivalent to the monthly minimum charge stated in the Customer's applicable Rate Schedule or other Tariff provision multiplied by the number of months between the disconnect and reconnect period, or the minimum reconnect charge stated in this Rule 14c, whichever is greater.

Every Residential Customer that requests a connection or a reconnection shall pay the Company a fee of Thirty-Two Dollars (\$32.00). (C)

Every Non-Residential Customer shall pay the Company a reconnection fee/charge that is the higher of (i) the Residential Customer reconnect fees/charges specified in this Rule 14c or (ii) the Company's actual cost for reconnection of that particular Non-Residential Customer.

(C) Change

PENNSYLVANIA POWER COMPANY

**Schedule of Rates, Rules and Regulations
for
Electric Service
For List of Communities Served,
See Pages 5 and 6**

ISSUED: January 3, 2012

EFFECTIVE: March 2, 2012

**Issued by
Charles E. Jones, Jr.
President
233 Frenz Drive
New Castle, PA 16101**

NOTICE

This Supplement Makes Changes to Existing Tariff -- See Seventy-fifth Revised Sheet No. 1

LIST OF MODIFICATIONS

Standard Rules and Regulations

Rule 2 – Description of credit scoring methodology added (See First Revised Sheet No. 13).

Rule 2 – Methods used to determine if an Applicant/Customer previously resided at the property that service is being requested and is responsible for an outstanding balance (See First Revised Sheet No. 13).

Rule 12 – Procedures for verifying income for winter terminations added (See Second Revised Sheet No. 18).

Rule 12 – Reconnection fees added (See First Revised Sheet No. 19).

STANDARD RULES AND REGULATIONS (Continued)

2. Deposits: (Continued)

- (2) Ownership of real property--The applicant owns or has entered into an agreement to purchase real property located in the area served by the Company or is renting his place of residence under a lease of one year or longer in duration, unless the applicant is otherwise an unsatisfactory credit risk pursuant to paragraph (1) of this section.
- (3) Credit information--The applicant provides information demonstrating that he is not an unsatisfactory credit risk:
 - (a) The absence of prior credit does not, of itself, indicate an unsatisfactory risk.
 - (b) The Company may request and consider information including but not limited to; the name of the employer of the applicant, place and length of employment, residences during the previous five years, letters of reference, credit cards, and any significant source of income other than from employment.

The Company utilizes a generally accepted credit scoring methodology in range of general industry practice that is based on an applicant or customer's utility payment history. (C)

B. Cash Deposits, and Third-Party Guarantors:

If an applicant does not establish credit in compliance with the above Company's credit standards, the Company shall provide service when the ratepayer meets one of the following requirements:

- (1) Cash deposit--The applicant posts a cash deposit.
- (2) Third-party guarantor--The applicant furnishes a written guarantee from a responsible ratepayer which, for the purposes of this section, shall mean a ratepayer who has or can establish credit pursuant to the above Company credit standards as well as secure payment in an amount equal to that required for cash deposits:
 - (a) A guarantee shall be in writing and shall state the terms of the guarantee.
 - (b) The guarantor shall be discharged when the applicant shall have met the terms and conditions relating to cash deposits.

C. Payment of Outstanding Balance:

The Company may require, as a condition of the furnishing of service to an applicant, the payment of any outstanding account (limited to the portion that was for regulated service provided by the Company) in the applicant's name which accrued within the past four years or for any outstanding account for which the applicant is determined to be legally responsible and for which the applicant was properly billed.

The Company may require an Applicant/Customer to make the payment of any outstanding balance or portion of an outstanding balance if the Applicant/Customer resided at the property for which service is requested during the time the outstanding balance accrued and for the time the Applicant/Customer resided at the property not to exceed four years. The Company may establish that an Applicant/Customer previously resided at a property through the use of mortgage, deed, lease information, a consumer credit reporting service, a Financial Summary that provides the names and income of adult occupants of a household, and a web-based tool such as "Accurint" to research Applicant/Customer information. (C)

(C) Change

STANDARD RULES AND REGULATIONS (Continued)

11. Billing and Bills Payable: (Continued)

In case of bills for service to the United States of America, the Commonwealth of Pennsylvania or other governmental agencies, the net rate period specified in the rate schedule shall be 30 days.

In addition residential ratepayers receiving monthly retirement or disability Social Security checks, or similar retirement or disability checks, may apply for an extension of the due date to 30 days. Upon notification from the customer, the account will be identified for billing purposes with a 30-day period for payment.

The Company has a plan available to residential customers providing for budgeted monthly payments.

12. Discontinuance and Reconnection of Service:

Customer's Request:

A customer may order service discontinued at any time unless there is a provision to the contrary in the service contract or applicable rate schedule, but the customer is responsible for any use of the electric service until the Company has had a reasonable time to secure a final reading and/or disconnect or remove the meter. A customer requesting that a meter be disconnected or removed shall do so verbally or by written contact with the Company. The Company will notify the EGS of the customer's request for discontinuance of service.

Nonpayment of Bills or Noncompliance with Service Contract:

Service may be discontinued by the Company after due notice and as provided for in existing Public Utility regulations in case a residential customer is in arrears in the payment of bills limited to the portion of the arrearage for regulated service provided by the Company, or fails to comply with the terms of the service contract. The Company will notify the EGS of the discontinuance of service.

Winter Termination – Determining Income Eligibility for Winter Termination

To determine if a Customer exceeds the 250% federal poverty level threshold, the Company will utilize financial information provided by the Customer. The Company may elect to send to the Customer an income verification form for completion and return.

Misrepresentation:

The Company may discontinue service upon notice after discovery that the customer has made misrepresentation of a material fact to the Company regarding the use of electric service, has in any manner fraudulently entered into the service contract or has interfered with or diverted the electric service delivered to the customer's premises. In addition service will also be terminated if the customer fails to post a deposit, provide a guarantee or establish credit; the unreasonable refusal to permit access to Company meters, service connections or other property of the Company for the purpose of maintenance, repair or meter reading; or violate any tariff provision on file with the Commission so as to endanger the safety of any person or the integrity of the energy delivery system of the Company. Service may also be terminated upon notice if the customer violates any other provisions of existing Public Utility regulations. The Company will notify the EGS of the discontinuance of service.

(C) Change

STANDARD RULES AND REGULATIONS (Continued)

12. Discontinuance and Reconnection of Service: (Continued)

Writs of Execution, Liens or Bankruptcy:

The Company may discontinue service and remove its equipment from the customer's premises upon reasonable notice in the event a writ of execution is issued against the customer, the premises are levied upon or the customer commits an act of bankruptcy--if it appears the public health is not affected and such action is in compliance with the current rules and regulations of the Public Utility Commission or with any law in effect at the time. The Company will notify the EGS of the discontinuance of service.

Complaint Handling:

In regard to the issue of customer complaint handling, the Company's current policies, practices and procedures adhere to applicable requirements at 52 Pa. Code Chapter 56. The Company further commits to structure these existing procedures and processes in accordance with the applicable guidelines in the Commission Order RE: Guidelines for Maintaining Customer Services at the Same Level of Quality Pursuant to 66 Pa. C.S. 2807(D), and Assuring conformance with 52 Pa. Code Chapter 56 Pursuant to 66 Pa. C.S. 2809(E) and (F), Docket No. M-00960890F0011. Additionally, the procedure will be revised to determine on a case by case basis whether the Company or the customer's EGS is the appropriate entity to respond to a customer complaint, thereby effectively removing the customer from being caught in the middle because of a dispute between an EGS and the Company. This procedure will ensure that the customer will not bear the burden of going forward with a complaint, unless both the Company and the EGS agree that the customer is the responsible party.

Reconnection:

When service has been discontinued at the Customer's request, for nonpayment of bills, noncompliance with service contract, misrepresentation, writs of execution, or liens or bankruptcy, as described above, the customer shall pay a charge of Thirty-Dollars (\$30.00) for reconnection before service is reestablished. The Company will not require payment of outstanding EGS charges as a condition precedent to reconnection, and will notify the EGS of the reconnection where appropriate.

(C)

13. Description of Service to be Furnished:

Electric service supplied by the Company will be 60 hertz alternating current delivered at the standard voltages, as defined in the "Definition of Terms and Explanation of Abbreviations", available adjacent to the premises where the customer is located. Secondary service will be supplied at nominal single phase voltages of 120/208, 120/240 or 277/480 and three phase, four wire voltages of 120/208Y, 120/240 delta, 240 delta and 277/480Y with availability, voltage and service selection subject to the sole discretion of the Company. Should three phase, four wire service be offered, a separate single or three phase service at a different voltage will not be provided. Primary service will be supplied at nominal voltages below 23,000 volts, as available, and transmission service at nominal voltages above 23,000 volts, as available. Before purchasing or installing electrical equipment and/or wiring, the customer should secure from the Company, in writing, information as to the type of service available to him.

(C) Change

WEST PENN POWER COMPANY

TARIFF

Rate Schedules and Rules and Regulations

FOR

ELECTRIC SERVICE

IN

The Territory as Defined on
Pages 3-1, 3-2, 3-3, 3-4, 3-5, 3-6 and 3-7 of this Tariff

Issued January 3, 2012

Effective: March 2, 2012

Charles E. Jones
President
Cabin Hill
Greensburg, PA

NOTICE

LIST OF MODIFICATIONS MADE BY THIS SUPPLEMENT

Rules and Regulations

Rule 8R – Description of credit scoring methodology added (See Fourth Revised Page 4-6).

Rule 9R – Methods used to determine if an Applicant/Customer previously resided at the property that service is being requested and is responsible for an outstanding balance (See Fourth Revised Page 4-8).

Rule 23 – Amortization period requirements for average payment plan reconciliation amounts added (See Ninth Revised Page 4-16).

Rule 27R – Procedures for verifying income for winter terminations added (See Sixth Revised Page 4-18).

Rule 27R – Reconnection fees outside of regular work hours removed (See Fourth Revised Page 4-21).

TABLE OF CONTENTS

	Paragraph	Page No.
Title Page.....		
List of Modifications Made by this Supplement		1-1
Territory to Which Tariff Applies.....	3-1 3-2 3-3 3-4 3-5 3-6 3-7	
Rules and Regulations		
Definitions	4-1 ⁷ 4-2 ⁵ 4-3 ⁵ 4-3A	
Service Availability		
Character of Electric Service	1	4-4
Type of Distribution.....	2	4-4
Customer's Installation		
Safety.....	3	4-4
Liability.....	4	4-5
Use of Equipment	5	4-5
Capacity.....	6	4-5
Application for Residential Service		
Application	7R	4-6 ⁴
Establishing and Maintaining Credit.....	8R	4-6 ³ 4-7 ³ 4-8 ⁴
Payment of Outstanding Balance	9R	4-8 ⁴
Application for Nonresidential Service		
Application	7N	4-8 ³
Establishing and Maintaining Credit.....	8N	4-8 ³ 4-9
Selection of Rate Schedule.....	9	4-9
Company's Facilities on Customer Premises		
Right of Way	10	4-9
Access to Customer's Premises	11	4-9
Maintenance and Removal	12	4-9
Damage and Loss.....	13	4-10
Connection.....	14	4-10
Tampering.....	15	4-10
Relocation of Facilities		
Customer's Facilities.....	16	4-10
Company's Facilities.....	17	4-11
Supply of Service		
Continuity of Service.....	18	4-11 4-12 ²
Metering.....	19	4-12 ² 4-13 ³
Customer's Use of Service		
Restrictions on Use of Residential Service	20R	4-14
Restrictions on Use of Nonresidential Service	20N	4-14
Auxiliary Power Sources and Readiness to Serve.....	21	4-14 4-15
Payment for Service		
Billing	22	4-15 4-16 ⁹
Payment of Bills	23	4-16 ⁹
Billing Adjustments	24	4-16A 4-17 ³
Termination, Interruption, and Discontinuance of Residential Service-		
Discontinuance of Service by Residential Customer		
Notice of Discontinuance	25R	4-17 ³
Transfer of Agreements	26R	4-17 ³
Company's Right to Terminate Residential Service.....	27R	4-18 ⁸ 4-19 ³ 4-20 ⁸ 4-21 ⁴ 4-22

Note: All pages are original unless otherwise indicated
¹First Revised, ²Second Revised, etc.

RULES AND REGULATIONS (Continued)

APPLICATION FOR RESIDENTIAL SERVICE

7R. Application

Each Applicant shall make oral or written application to the Company before beginning to use the Company's service.

8R. Establishing and Maintaining Credit

Credit Standards

I. Credit rating is considered unsatisfactory under any of the following conditions:

A. Applicant previously received Service and was a Customer of the Company and whose Service was terminated for any of the following reasons:

1. Nonpayment of an undisputed delinquent account.
2. Failure to complete payment of a deposit, provide a guarantee or establish credit.
3. Failure to permit access to meters, Service connections or other property of the Company for the purpose of replacement, maintenance, repair or meter reading.
4. Unauthorized use of the Service delivered on or about the affected Dwelling.
5. Failure to comply with the material terms of a settlement or payment agreement.
6. Fraud or material misrepresentation of identity for the purpose of obtaining Service.
7. Tampering with meters, including, but not limited to, bypassing a meter or removal of an automatic meter reading device or other Company equipment.
8. Violating tariff provisions on file with the Commission so as to endanger the safety of a person or the integrity of the Company's delivery system.

B. Applicant or Customer is unable to establish creditworthiness through the use of a credit scoring methodology. The Company utilizes a generally accepted credit scoring methodology in range of general industry practice, that is based on an Applicant or Customer's utility payment history.

(C)

(C) Indicates Change

Continued on Page No. 4-7

RULES AND REGULATIONS (Continued)

- B. Company terminates Service or Residential Customer requests disconnection of service. Deposit and accrued interest are applied to the final bill for Company Charges and balance, if any is refunded to the Customer.
 - C. Residential Customer or Applicant has done one of the following:
 - 1. Fulfilled credit requirements.
 - 2. Provided third-party guarantor.
 - D. Company has held the deposit for 24 months.
- 9R. Payment of Outstanding Balance (C)

The Company may require an Applicant/Customer to make the payment of any outstanding balance or portion of an outstanding balance if the Applicant/Customer resided at the property for which service is requested during the time the outstanding balance accrued and for the time the Applicant/Customer resided at the property not to exceed four years. The Company may establish that an Applicant/Customer previously resided at a property through the use of mortgage, deed, lease information, a consumer credit reporting service, a Financial Summary that provides the names and income of adult occupants of a household, and a web-based tool such as "Accurint" to research Applicant/Customer information.

APPLICATION FOR NONRESIDENTIAL SERVICE

7N. Application

Each Nonresidential Customer shall make oral or written application to the Company before beginning to use the Company's service.

8N. Establishing and Maintaining Credit

- (a) If the credit standing of a present or prospective Nonresidential Customer is not satisfactory to the Company, the Nonresidential Customer shall leave, or cause to be left, a deposit with the Company to secure payment of all bills for Company Charges. The amount of such deposit shall be the Company's estimate of the amount of the bills for Company Charges to be supplied by Company in any two consecutive months.
- (b) The Company shall issue a receipt for each deposit, and shall pay to the depositor, annually, simple interest at the rate of 6% per year. A Nonresidential Customer may not transfer his deposit to secure another Customer's account.
- (c) If the total of the Nonresidential Customer's bill for Company Charges in any two consecutive months exceeds the amount of the deposit, the Company may require that the deposit be proportionately increased.
- (d) A bill for Company Charges which is not in dispute must be paid before a termination notice is released, which will occur no sooner than four days after the imposition of the late payment charge, in order to preserve the Nonresidential Customer's credit standing.

If a bill for Company Charges is disputed and payment is withheld on or beyond the date the late payment charge is imposed, and settlement is made in the Nonresidential Customer's favor, it must be paid within 10 days after settlement in order to preserve the Nonresidential Customer's credit. A disputed bill for Company Charges settled in the Company's favor shall be considered "undisputed" for the purpose of this rule.

(C) Indicates Change

Continued on Page No. 4-9

RULES AND REGULATIONS (Continued)

(h) **Billing Errors.** When the Company provides billing for Competitive Energy Supply on behalf of an EGS, Company shall not be responsible for billing errors resulting from incorrect price information received from an EGS.

(i) **Billing Options.** The Company will always bill the Customer for the Company's fixed and variable distribution service charges, transmission charges and generation charges (when the Company is providing Default Service). A Customer may request: (1) that its EGS provide a separate bill only for the Competitive Energy Supply; or (2) require its EGS to appoint the Company as the EGS' billing agent. When Company provides billing for the EGS, the Company will bill the Customer not only for the Company's fixed and variable distribution service charges, but also for the Competitive Energy Supply.

(j) **Residential and small business Customers** are entitled to receive at no charge and at least once a year, historical billing data from whomever reads the meter for billing purposes. The Company will provide this information to Customers qualified to receive it upon request.

23. Payment of Bills

(a) **Late payment charges** will be applied as provided in Rate Schedules under which service is supplied if all previous bills have not been paid. If bills are paid by mail, the date of the postmark will be considered the date of payment. The period will not be extended because of the Customer's failure to receive a bill unless said failure is due to an act of the Company.

(b) **The payment period** shall be 30 days for bills rendered to The Commonwealth of Pennsylvania or any department or any institution thereof, and The United States of America or any department or any institution thereof.

(c) **At the option of a Residential Customer** receiving service under Rate Schedule 10 and not in arrears for payment of service, Residential Customer may request billing based upon one-twelfth of the Residential Customer's Company charges for the latest twelve months actual usage. Any difference between the average payments and the actual Company charges for the twelve-month average payment period will be amortized over a twelve-month period. A resulting reconciliation amount, exceeding one-hundred dollars (\$100.00) will be amortized consistent with applicable regulations upon request of the Customer. A late payment charge of 1.25% per month will be added to average payment bill not paid by the due date.

(d) **When the due date for residential service** occurs from the 21st day of the month through the fifth day of the following month, the due date may be extended upon request to the sixth day of that month for Customers receiving Social Security or Federal Government Pension benefits on or about the first of the month.

(e) **"Current Billing Plus Plan" or "Budget Billing Plus Plan"** is available to Residential Customers in arrears for payment of service. Bills will be rendered with an amortization of the arrearage. A late payment charge of 1.25% per month will be added to a Current Billing Plus or Budget Billing Plus bill not paid by the due date.

(C) Indicates Change

Continued on Page No. 4-17

RULES AND REGULATIONS (Continued)

(f) Late payment charges will be frozen upon receipt of notice that Customer is eligible for LIHEAP funds and these late payment charges will not be increased for the remainder of the LIHEAP program year.

(g) Returned Checks - If a check received in payment of a Customer's account is returned to the Company unpaid by the Customer's bank and cannot be redeposited by the Company for payment, a ten dollar (\$10.00) charge for the returned check will be added to the Customer's account. Each Customer will be allowed a waiver of one returned check charge in a 12-month period.

24. Billing Adjustments

(a) In case of overpayment or underpayment of any Company Charges, there shall be a proper and prompt adjustment between the Company and the Customer.

(C) Indicates Change

Continued on Page No. 4-17

RULES AND REGULATIONS (Continued)

27R. Company's Right to Terminate Residential Service

- I. Conditions for Which Termination of Residential Service is Authorized after Notice
 - A. Nonpayment of undisputed, past-due Company charges for service and energy and capacity.
 - B. Failure to comply with one of the following:
 - 1. Pay security deposit
 - 2. Provide third-party guarantor
 - 3. Establish credit in accordance with Company's credit standards.
 - C. Refusing without reason to give Company personnel access to meters, service connections, and other Company property for purpose of replacement, maintenance, repair, or meter reading.
 - D. Failure to comply with amortization or settlement agreement.
 - E. Winter Termination – Determining Income Eligibility for Winter Termination. To determine if a Customer exceeds the 250% federal poverty level threshold, the Company will utilize financial information provided by the Customer. The Company may elect to send to the Customer an income verification form for completion and return. (C)
- II. Conditions for which Termination of Residential Service is not Authorized.
 - A. Nonpayment for concurrent service of the same class received at a separate metering point.
 - B. Nonpayment for a different class of service received at same or different location; however, service may be terminated when a change in classification is necessitated upon the completion of construction work previously billed at a different rate applicable during construction.
 - C. Nonpayment for nonrecurring charges for services that are nonessential to delivery or metering of services.
 - D. Nonpayment of past-due bills of previous Residential Customer at same address.

(C) Indicates Change

Continued on Page No. 4-19

RULES AND REGULATIONS (Continued)

VI. Restoration of Residential Service

Company will reconnect service within three calendar days, or within 24 hours during the months of January, February, March and December, after receiving one of the following:

- A. Payment of outstanding Company Charges pursuant to 66 Pa. C.S. §1407, initial installment of a security deposit and a reconnection fee as prescribed in Rule 27R VII.
- B. Adequate assurance that any unauthorized use or practice will cease, plus full payment of reconnection fee.
- C. Compliance or adequate assurance of compliance with any applicable provisions for establishing credit, posting of deposits, or guarantees.

Company will reconnect service within 24 hours for erroneous terminations or upon receipt of a valid medical certificate.

VII. Reconnection Charge

When electric Service has been Terminated by the Company for nonpayment, fraud, theft of Service, etc., of any Residential Customer, the Residential Customer will be required to pay all outstanding Company Charges as prescribed in Rule 27R.VI plus a reconnection charge as specified below and an initial installment of security deposit before service is reconnected.

The reconnection charge will be \$30.00 ~~for reconnections made during regular working hours.~~

(C)

Interruption of Service

Company may temporarily interrupt service where necessary to make repairs or maintenance, eliminate an imminent threat to life, health, safety, or substantial property damage, or for reason of local, state, or national emergency.

I. Interruption with Prior Notice

When Company knows in advance of circumstances requiring interruption, prior notice of cause and expected duration will be given those affected.

(C) Indicates Change

Continued on Page No. 4-22

**BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

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:
:
:
:

Docket No. -L-00060182

CERTIFICATE OF SERVICE

I hereby certify that I have this day served a true and correct copy of the foregoing document upon the individuals listed below, in accordance with the requirements of 52 Pa. Code § 1.54 (relating to service by a participant).

Service by first class mail and electronic mail, as follows:

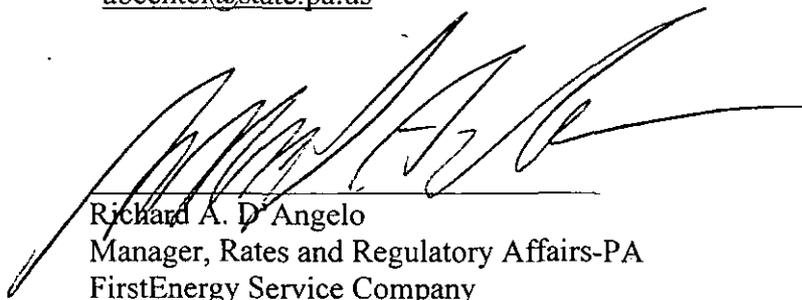
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Dated: January 3, 2012



Richard A. D'Angelo
Manager, Rates and Regulatory Affairs-PA
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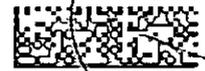
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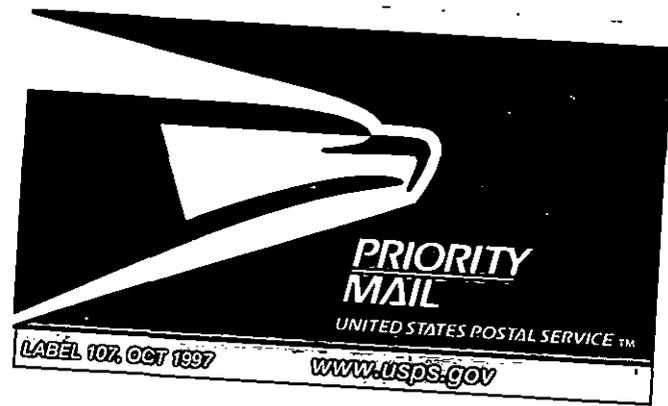
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