

December 22, 2011

VIA OVERNIGHT DELIVERY

Ms. Rosemary Chiavetta  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
2<sup>nd</sup> Floor, Room N201  
400 North Street  
Harrisburg, Pennsylvania 17120

Re: Proposed Supplement No. 13 to Peoples TWP LLC's Tariff Gas – PA PUC No. 7,  
Tariff changes requirement as a result of the Revised Final Rulemaking Order entered  
June 13, 2011 (the "Order") at PUC Docket No. L-00060182

Utility Code: 122350

Dear Secretary Chiavetta:

In accordance with the above-referenced Order and the revised Chapter 56 regulations attached as Annex A thereto, Peoples TWP LLC ("Peoples TWP") hereby files its proposed Supplement No. 13 to Tariff Gas – PA PUC No. 7 filed with the Pennsylvania Public Utility Commission ("Commission"), via the Commission's eFile system. The Tariff revisions made in the proposed Supplement No. 13 are limited to Rule 2 on page 15 and Rule 4 on page 17 reflecting the changes that Peoples TWP deems necessary under the terms of the Order and Annex A thereto. The Company has also enclosed a redline version of the changes made in the proposed Supplement No. 13.

In accordance with 52 PA Code, Section 53.101, Peoples TWP requests that the enclosed Tariff Supplement be effective on 60 days notice on February 19, 2012.

Sincerely,

**PEOPLES TWP LLC**



Andrew P. Wachter  
Vice President – Finance and Rates

Enclosures

cc: Dale Kirkwood



# PEOPLES TWP LLC

## CERTIFICATE OF SERVICE

Pennsylvania Public Utility Commission	:	
	:	
v.	:	Docket No. L-00060182
	:	
Peoples TWP LLC	:	

I hereby certify that I have this day served true copies of proposed Supplement No. 13 to Peoples TWP LLC's Tariff Gas – PA PUC No. 7 upon the parties of record in this proceeding in accordance with the requirements of 52 PA Code Section 1.54 (relating to service by a participant).

### SERVICE BY OVERNIGHT DELIVERY

Allison Kaster, Esquire  
 Bureau of Investigation and Enforcement  
 Pennsylvania Public Utility Commission  
 Commonwealth Keystone Building  
 400 North Street  
 Harrisburg, Pennsylvania 17120

David T. Evrard, Esquire  
 Office of Consumer Advocate  
 5<sup>th</sup> Floor, Forum Place  
 555 Walnut Street  
 Harrisburg, Pennsylvania 17101-1923

Sharon E. Webb, Esquire  
 Office of Small Business Advocate  
 Suite 1102, Commerce Building  
 300 North Second Street  
 Harrisburg, Pennsylvania 17101

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Andrew P. Wachter  
 Vice President – Finance and Rates  
 Peoples TWP LLC

Dated this 22<sup>nd</sup> day of December 2011



ORIGINAL  
SUPPLEMENT NO. 13  
TO  
TARIFF GAS – PA PUC NO. 7

PURSUANT TO THE PENNSYLVANIA PUBLIC UTILITY COMMISSION'S  
REVISED FINAL RULEMAKING ORDER  
TO AMEND CHAPTER 56  
STANDARDS AND BILLING PRACTICES FOR  
RESIDENTIAL UTILITY SERVICE  
AT  
DOCKET NO. L-00060182

EFFECTIVE: FEBRUARY 19, 2012

PEOPLES TWP LLC

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RATES, RULES AND REGULATIONS  
FOR NATURAL GAS SERVICE  
IN TERRITORY DESCRIBED HEREIN

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ISSUED: December 22, 2011

EFFECTIVE: February 19, 2012  
SERVICE RENDERED BASIS

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PURSUANT TO THE PENNSYLVANIA PUBLIC UTILITY COMMISSION'S  
REVISED FINAL RULEMAKING ORDER  
TO AMEND CHAPTER 56  
STANDARDS AND BILLING PRACTICES FOR  
RESIDENTIAL UTILITY SERVICE  
AT  
DOCKET NO. L-00060182

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ISSUED BY:

ANDREW P. WACHTER  
VICE PRESIDENT – FINANCE AND RATES  
PEOPLES TWP LLC  
205 NORTH MAIN STREET  
BUTLER, PENNSYLVANIA 16001

THIS SUPPLEMENT MAKES CHANGES TO THE CHAPTER 56 LANGUAGE.

**LIST OF CHANGES MADE BY THIS TARIFF**

This Tariff Supplement makes changes to the Chapter 56 language resulting from the PUC Revised Rulemaking Order at Docket No. L-00060182. Accordingly, the following tariff pages have been revised in Tariff Gas – PA PUC No. 7 by this Supplement:

<b>Page No.</b>	<b>Page Description</b>	<b>Revision Description</b>
1	List of Changes Made By This Tariff	Changes listed.
2	Index	Supplement No., Revised Page No., Canceling Revised Page No. and Issued and Effective Dates updated for the relevant pages.
15	Application for Service	New language was inserted at the end of Rule 2B. A new Rule 2D was inserted and the old Rule 2D became Rule 2E.
17	Rules for Security Deposits: Residential Customers	Rule C. 2. was deleted. Edited the language in final paragraph of Rule C.

NOTE: The following designation is used to reflect changes on tariff pages:

(C) = Change in Language

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**RULES AND REGULATIONS (Continued)**

**2. APPLICATION FOR SERVICE**

- A. All Customer/Applicants desiring service under this Tariff shall contact the Company and specifically request the type and nature of service. Upon request, the Company will inform the Applicant about gas supply services offered in its service territory by either providing a list of licensed NGS or referring the Applicant to the Commission for further information. In any circumstance where an application for service under this Tariff involves or is related to an NGS, such application will not be processed by the Company unless the Applicant and/or the Applicant's NGS provides the necessary information relating to service.
  
- B. A non-residential Applicant for any service under this Tariff will be required to sign an application/agreement for natural gas service unless the Company, in its sole discretion, accepts an oral application from a non-residential Applicant. The Company shall accept an oral application from a residential Applicant, except that the Company may require a written application from a residential Applicant if the Company determines that positive identification or other documentation is necessary. The application information required from a residential Applicant shall include but not be limited to complete name and contact information, including all adults and children living at the service address, employment information and landlord contact information, if Applicant is renting the service address. The Company may request verification of the identity of Applicant and other adult occupants of service address in the form of government issued photo ID (i.e., driver's license) or two alternative forms of identification, one of which must be a photo ID. (C) ↓
  
- C. Acceptance of service by a Customer shall constitute an agreement to accept service under the Rules and Regulations of this Tariff, as amended from time to time, the orders and regulations of the Commission and the applicable laws of the Commonwealth of Pennsylvania.
  
- D. The Company may, as a condition of furnishing residential service to an Applicant, require the Applicant, in accordance with applicable Commission regulations, to pay an outstanding gas service account balance, if the Company can show that the Applicant resided at the property for which service is requested during the period of time that the outstanding balance accrued. The methods used by the Company to determine an Applicant's liability for any such previously furnished service may include reference to customer service records of the Company, including scratch pad notes, service contracts, information collected from the Applicant and other members of the household in connection with any help provided by the Company in determining eligibility for and completing applications to various assistance programs. Other methods which may be used by the Company for such purposes include identity authentication services, mortgage, deed or lease information, commercially available consumer credit reporting services and other methods which are or have been approved as valid by the Commission. (C) ↓
  
- E. The Company may decline or refuse to serve an Applicant for any of the following reasons: (i) the Applicant has failed to comply with state and municipal regulations governing gas service, including the Commission's regulations, and the approved Rules and Regulations of the Company contained in this Tariff and any supplement thereto; (ii) the Company does not have adequate facilities in place to render the service desired or if rendering such service would adversely affect service to the Company's existing Customers; (iii) the Applicant's installation of piping or gas equipment is, in the Company's judgment, hazardous, not installed by qualified personnel or of such character that safe and adequate service cannot be delivered; (iv) an extension of Company facilities is required and the Applicant refuses to pay the required contribution in-aid-of-contribution, as calculated in accordance with Rule No. 3 of these Rules and Regulations; (v) amounts due for service to Applicant at a previous location have not been paid or covered by a payment agreement (unless the amount owed has been outstanding and unpaid for more than four (4) years after the date of the applicable final bill, in which case service cannot be refused); (vi) where the requested service would have to be delivered from gathering pipeline facility; or (vii) the Applicant has another source of gas supply separately delivered or available to the structure(s) or building(s) where the Company's gas service is desired, such that the gas supplied by the Company would be commingled with the separately delivered gas supply, contrary to Company policy against commingled gas.

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**RULES AND REGULATIONS (Continued)****4. RULES FOR SECURITY DEPOSITS: RESIDENTIAL CUSTOMERS**

- A. A deposit from a Customer shall conform to the requirements of all applicable Commission regulations and statutory requirements. Deposits required by the Company for services under this Tariff shall not be based on unpaid charges for gas supply services provided by an NGS.
- B. The Company may also require a security deposit from an Applicant if any of the following conditions exist:
- 1) The Applicant was a residential distribution service Customer of the Company whose service was terminated for any of the following reasons:
    - a. Nonpayment of an undisputed delinquent account.
    - b. Failure to complete payment of a deposit, provide a guarantee, or establish credit.
    - c. Failure to permit access to meters, service connections or other property of the Company for the purpose of replacement, maintenance, repair or meter reading.
    - d. Unauthorized use of the utility service delivered on or about the affected dwelling.
    - e. Failure to comply with the material terms of a settlement or payment agreement.
    - f. Fraud or material misrepresentation of identity for the purpose of obtaining utility service.
    - g. Tampering with meters, including, but not limited to, bypassing a meter or removal of an automatic meter reading device or other Company equipment.
    - h. Violating Tariff provisions which endanger the safety of a person or the integrity of the Company's gas delivery system.
  - 2) The Applicant is unable to establish creditworthiness to the satisfaction of the Company through the use of a generally accepted credit scoring methodology which employs standards for using the methodology that fall within the range of general industry practice.
  - 3) The Applicant has failed to comply with any material term or condition of a settlement or payment agreement.
- C. If an Applicant is required to post a security deposit, the Applicant may, in the alternative:
- 1) Furnish a written guaranty from a third party, which can, to the Company's satisfaction, establish credit in Applicant's favor sufficient to assure payment to the Company upon demand of an amount equal to that which would otherwise be required in a security deposit.

A written guaranty in a form acceptable to the Company must be received by the Company prior to commencement of utility service to any Applicant who elects the foregoing alternative to the posting of a security deposit. (C)

- D. The Company may require an existing or terminated Customer to post a security deposit in order to re-establish credit under any of the following circumstances, after giving the Customer due notice of its intention to require a security deposit in accordance with prevailing Commission regulations:
- 1) The existing Customer has been delinquent on any two (2) consecutive bills or three (3) or more bills within the preceding twelve (12) month period.
  - 2) The existing Customer has failed to comply with a material term or condition of a settlement or payment agreement, as defined in applicable Commission regulations.
  - 3) The Customer's utility service has been terminated and the Customer desires reconnection.



**RED-LINED**

SUPPLEMENT NO. 13

TO  
TARIFF GAS – PA PUC NO. 7

PURSUANT TO THE PENNSYLVANIA PUBLIC UTILITY COMMISSION'S  
REVISED FINAL RULEMAKING ORDER  
TO AMEND CHAPTER 56  
STANDARDS AND BILLING PRACTICES FOR  
RESIDENTIAL UTILITY SERVICE  
AT  
DOCKET NO. L-00060182

EFFECTIVE: FEBRUARY 19, 2012

PEOPLES TWP LLC

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RATES, RULES AND REGULATIONS  
FOR NATURAL GAS SERVICE  
IN TERRITORY DESCRIBED HEREIN

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ISSUED: ~~October 31~~ December 22, 2011

EFFECTIVE: ~~November~~ February 19, 2014  
SERVICE RENDERED BASIS

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~~FILED IN COMPLIANCE WITH THE  
PUBLIC UTILITY CODE AT  
52 PA CODE § 69.52 PURSUANT TO THE PENNSYLVANIA PUBLIC UTILITY COMMISSION'S  
REVISED FINAL RULEMAKING ORDER  
TO AMEND CHAPTER 56  
STANDARDS AND BILLING PRACTICES FOR  
RESIDENTIAL UTILITY SERVICE  
AT  
DOCKET NO. L-00060182~~

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ISSUED BY:

ANDREW P. WACHTER  
VICE PRESIDENT – FINANCE AND RATES  
PEOPLES TWP LLC  
205 NORTH MAIN STREET  
BUTLER, PENNSYLVANIA 16001

THIS SUPPLEMENT ~~T MAKES CHANGES TO THE CHAPTER 56 LANGUAGE. T MAKES INCREASES TO THE RATES  
CHARGED BY THE COMPANY.~~

**LIST OF CHANGES MADE BY THIS TARIFF**

This ~~T~~ariff Supplement makes changes to the ~~Rider USP Surcharge resulting from the Quarterly Recalculation and Adjustment for the period ended September 30, 2011~~Chapter 56 language resulting from the PUC Revised Rulemaking Order at Docket No. L-00060182. ~~As a result, the tariff rates have been changed~~ Accordingly, the following tariff pages have been revised in Tariff Gas – PA PUC No. 7 by this Supplement:

Page No.	Page Description	Revision Description
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2	Index	Supplement No., Revised Page No., Canceling Revised Page No. and Issued and Effective Dates updated for the relevant pages.
<del>145</del>	<del>Retail Service Commodity Rates Summary</del> <del>Application for Service</del>	<del>Rider USP Surcharge: Residential Rate—Increased</del> New language was inserted at the end of Rule 2B. A new Rule 2D was inserted and the old Rule 2D became Rule 2E.
<del>127</del>	<del>Transportation Service Rates Summary</del> <del>Rules for Security Deposits: Residential Customers</del>	<del>Rider USP Surcharge: Residential Rate—Increased</del> Rule C. 2. was deleted. Edited the language in final paragraph- of Rule C.

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**RULES AND REGULATIONS (Continued)**

**2. APPLICATION FOR SERVICE**

A. All Customer/Applicants desiring service under this Tariff shall contact the Company and specifically request the type and nature of service. Upon request, the Company will inform the Applicant about gas supply services offered in its service territory by either providing a list of licensed NGS or referring the Applicant to the Commission for further information. In any circumstance where an application for service under this Tariff involves or is related to an NGS, such application will not be processed by the Company unless the Applicant and/or the Applicant's NGS provides the necessary information relating to service.

B. A non-residential Applicant for any service under this Tariff will be required to sign an application/agreement for natural gas service unless the Company, in its sole discretion, accepts an oral application from a non-residential Applicant. The Company shall accept an oral application from a residential Applicant, except that the Company may require a written application from a residential Applicant if the Company determines that positive identification or other documentation is necessary. The application information required from a residential Applicant shall include but not be limited to complete name and contact information, including all adults and children living at the service address, employment information and landlord contact information, if Applicant is renting the service address. The Company may request verification of the identity of Applicant and other adult occupants of service address in the form of government issued photo ID (i.e., driver's license) or two alternative forms of identification, one of which must be a photo ID.

(C)  
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C. Acceptance of service by a Customer shall constitute an agreement to accept service under the Rules and Regulations of this Tariff, as amended from time to time, the orders and regulations of the Commission and the applicable laws of the Commonwealth of Pennsylvania.

D. The Company may, as a condition of furnishing residential service to an Applicant, require the Applicant, in accordance with applicable Commission regulations, to pay an outstanding gas service account balance, if the Company can show that the Applicant resided at the property for which service is requested during the period of time that the outstanding balance accrued. The methods used by the Company to determine an Applicant's liability for any such previously furnished service may include reference to customer service records of the Company, including scratch pad notes, service contracts, information collected from the Applicant and other members of the household in connection with any help provided by the Company in determining eligibility for and completing applications to various assistance programs. Other methods which may be used by the Company for such purposes include identity authentication services, mortgage, deed or lease information, commercially available consumer credit reporting services and other methods which are or have been approved as valid by the Commission.

(C)  
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~~D.E.~~ The Company may decline or refuse to serve an Applicant for any of the following reasons: (i) the Applicant has failed to comply with state and municipal regulations governing gas service, including the Commission's regulations, and the approved Rules and Regulations of the Company contained in this Tariff and any supplement thereto; (ii) the Company does not have adequate facilities in place to render the service desired or if rendering such service would adversely affect service to the Company's existing Customers; (iii) the Applicant's installation of piping or gas equipment is, in the Company's judgment, hazardous, not installed by qualified personnel or of such character that safe and adequate service cannot be delivered; (iv) an extension of Company facilities is required and the Applicant refuses to pay the required contribution in-aid-of-contribution, as calculated in accordance with Rule No. 3 of these Rules and Regulations; (v) amounts due for service to Applicant at a previous location have not been paid or covered by a payment agreement (unless the amount owed has been outstanding and unpaid for more than four (4) years after the date of the applicable final bill, in which case service cannot be refused); (vi) where the requested service would have to be delivered from gathering pipeline facility; or (vii) the Applicant has another source of gas supply separately delivered or available to the structure(s) or building(s) where the Company's gas service is desired, such that the gas supplied by the Company would be commingled with the separately delivered gas supply, contrary to Company policy against commingled gas.

**RULES AND REGULATIONS (Continued)****4. RULES FOR SECURITY DEPOSITS: RESIDENTIAL CUSTOMERS**

A. A deposit from a Customer shall conform to the requirements of all applicable Commission regulations and statutory requirements. Deposits required by the Company for services under this Tariff shall not be based on unpaid charges for gas supply services provided by an NGS.

B. The Company may also require a security deposit from an Applicant if any of the following conditions exist:

- 1) The Applicant was a residential distribution service Customer of the Company whose service was terminated for any of the following reasons:
  - a. Nonpayment of an undisputed delinquent account.
  - b. Failure to complete payment of a deposit, provide a guarantee, or establish credit.
  - c. Failure to permit access to meters, service connections or other property of the Company for the purpose of replacement, maintenance, repair or meter reading.
  - d. Unauthorized use of the utility service delivered on or about the affected dwelling.
  - e. Failure to comply with the material terms of a settlement or payment agreement.
  - f. Fraud or material misrepresentation of identity for the purpose of obtaining utility service.
  - g. Tampering with meters, including, but not limited to, bypassing a meter or removal of an automatic meter reading device or other Company equipment.
  - h. Violating Tariff provisions which endanger the safety of a person or the integrity of the Company's gas delivery system.

2) The Applicant is unable to establish creditworthiness to the satisfaction of the Company through the use of a generally accepted credit scoring methodology which employs standards for using the methodology that fall within the range of general industry practice.

3) The Applicant has failed to comply with any material term or condition of a settlement or payment agreement.

C. If an Applicant is required to post a security deposit, the Applicant may, in the alternative:

- 1) Furnish a written guaranty from a third party, which can, to the Company's satisfaction, establish credit in Applicant's favor sufficient to assure payment to the Company upon demand of an amount equal to that which would otherwise be required in a security deposit.

~~2) Become a member in good standing of a composite group pursuant to applicable Commission regulations.~~ (C)

A written guaranty ~~or composite group membership certification~~ in a form acceptable to the Company must be received by the Company prior to commencement of utility service to any Applicant who elects ~~one of~~ the foregoing alternatives to the posting of a security deposit.

D. The Company may require an existing or terminated Customer to post a security deposit in order to re-establish credit under any of the following circumstances, after giving the Customer due notice of its intention to require a security deposit in accordance with prevailing Commission regulations:

- 1) The existing Customer has been delinquent on any two (2) consecutive bills or three (3) or more bills within the preceding twelve (12) month period.
- 2) The existing Customer has failed to comply with a material term or condition of a settlement or payment agreement, as defined in applicable Commission regulations.
- 3) The Customer's utility service has been terminated and the Customer desires reconnection.