



Orange & Rockland
a conEdison, inc. company

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Orange and Rockland Utilities, Inc.
390 West Route 59
Spring Valley NY 10977-5300
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July 25, 2011

Honorable Rosemary Chiavetta
Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street
Harrisburg, P A 17120

Re: Second Quarter 2011 Quarterly Report for Pike County Light and Power
PUC Docket No. L-00030161; Rulemaking Re Amending Electric
Service Reliability Regulations At 52 Pa. Code Chapter 57

Dear Secretary Chiavetta:

Pike County Light & Power Company ("Pike") hereby submits six copies of its Second Quarter 2011 report as set forth in the Pennsylvania Public Utility Commission's ("Commission, PUC") Docket No. L-00030161 adopted Rulemaking Re Amending Electric Service Reliability Regulations At 52 Pa. Code Chapter 57 ("Order"). As such, Pike's quarterly reporting requirements, as set forth in Section 57.195(e) (1) (2) and (5) of the Order, are enclosed.

Please contact me if you have any questions regarding this report or require any additional information.

Very truly yours,

Brian Nugent
Section Manager
Performance & Operations Engineering
Pike County Light and Power
(Orange and Rockland Utilities)

Enclosures

cc:
Mr. Irwin A. Popowsky
Office of Consumer Advocate
555 Walnut Street
Harrisburg, PA 17101

William R. Lloyd, Jr. Esq.
Office of Small Business Advocate
300 N. Second Street, Suite 1102
Harrisburg, PA 17101

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Pike County Light and Power Company
(Orange and Rockland Utilities, Inc.)

Quarterly Reliability Report
Second Quarter 2011

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§ 57.195. (e)(1) A description of each major event that occurred during the preceding quarter, including the time and duration of the event, the number of customers affected, the cause of the event and any modified procedures adopted in order to avoid or minimize the impact of similar events in the future.

2nd Quarter 2011 Major Events

Date	Time	Circuit	Cause	Duration	Cust Aff	Cust Mins of Ints
6/9/2011	16:41	L7-6-34 & 104-3-13	Thunderstorm, high wind, lightning, and heavy rain	3 hr 9 min	3,675	307,758

There was one major event for the second quarter which occurred on June 9, 2011 involving a tree limb which was blown from outside the ROW and affected a section of double circuit lines consisting of L7-6-34 and circuit 104-3-13. L7-6-34 is patrolled monthly and also after storm events for vegetation management issues and other anomalies which may affect circuit performance.

2nd Quarter 2011 Pre-Arranged Outages

There were no pre-arranged outages in the second quarter.

§ 57.195. (e)(2) Rolling 12-month reliability index values (SAIFI, CAIDI, SAIDI, and if available, MAIFI) for the EDC's service territory for the preceding quarter. The report shall include the data used in calculating the indices, namely the average number of customers served, the number of sustained customer interruptions, the number of customers affected, and the customer minutes of interruption. If MAIFI values are provided, the report shall also include the number of customer momentary interruptions.

Interruption Data Rolling 12-Month Data

Year	Quarter	Customers Served	Interruptions	Customers Affected	Customer Min of Interruptions
2010	3 rd Qtr	4,471	67	2,976	764,833
2010	4 th Qtr	4,475	63	2,685	685,798
2011	1 st Qtr	4,480	58	2,590	445,077
2011	2 nd Qtr	4,486	53	2,422	500,728

Performance Ratios - Rolling 12-Month Data

	Frequency SAIFI	Restoration CAIDI (min)	Duration SAIDI (min)
Benchmark	0.61	174	106
Rolling 12 Month Standard	0.82	235	195

Year	Quarter	Frequency SAIFI	Restoration CAIDI	Duration SAIDI
2010	3 rd Qtr	0.67	257	171
2010	4 th Qtr	0.60	255	153
2011	1 st Qtr	0.58	172	99
2011	2 nd Qtr	0.54	207	112

§ 57.195. (e)(5) A rolling 12-month breakdown and analysis of outage causes during the preceding quarter, including the number and percentage of service outages, the number of customers interrupted, and customer interruption minutes categorized by outage cause such as equipment failure, animal contact, tree related, and so forth. Proposed solutions to identified service problems shall be reported.

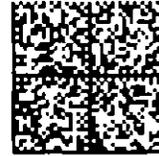
Cause	Number of Interruptions		Customers Affected		Cust Min of Interruption	
	12- Month	% of Total	12- Month	% of Total	12- Month	% of Total
Tree Contact	23	43.4%	882	36.4%	284,031	56.7%
Equipment Failure	10	18.9%	528	21.8%	64,378	12.9%
Animal Contact	5	9.4%	106	4.4%	7,035	1.4%
Non-Comp. Accidents	5	9.4%	186	7.7%	16,437	3.3%
Unknown / Other	6	11.3%	512	21.1%	53,659	10.7%
Lightning	4	7.5%	208	8.6%	75,188	15.0%
Customer Problem	-	0.0%	-	0.0%	-	0.0%
Overload	-	0.0%	-	0.0%	-	0.0%
Work Error	-	0.0%	-	0.0%	-	0.0%
All Causes	53		2,422		500,728	

Vegetation management cycle trimming is scheduled for later this year for all of the Pike service territory. This schedule is being reviewed and the start date of this trimming is looking to be accelerated by several months. Vegetation management personnel have also joined area line supervisors in performing monthly circuit patrols and also perform thorough reviews after storm events. Vegetation issues are corrected when found. The adequacy and condition of lightning protection on the L7-6-34 circuit is also being reviewed as well as the grounding of said equipment.



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