



Orange & Rockland
a conEdison, inc. company

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April 29, 2011

Honorable Rosemary Chiavetta
Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street
Harrisburg, P A 17120

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APR 29 2011

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

Re: First Quarter 2011 Quarterly Report for Pike County Light and Power
PUC Docket No. L-00030161; Rulemaking Re Amending Electric
Service Reliability Regulations At 52 Pa. Code Chapter 57

Dear Secretary Chiavetta:

Pike County Light & Power Company ("Pike") hereby submits six copies of its First Quarter 2011 report as set forth in the Pennsylvania Public Utility Commission's ("Commission, PUC") Docket No. L-00030161 adopted Rulemaking Re Amending Electric Service Reliability Regulations At 52 Pa. Code Chapter 57 ("Order"). As such, Pike's quarterly reporting requirements, as set forth in Section 57.195(e) (1) (2) and (5) of the Order, are enclosed.

Please contact me if you have any questions regarding this report or require any additional information.

Very truly yours,

Brian Nugent
Section Manager
Performance & Operations Engineering
Pike County Light and Power
(Orange and Rockland Utilities)

Enclosures

cc:

Mr. Irwin A. Popowsky
Office of Consumer Advocate
555 Walnut Street
Harrisburg, PA 17101

William R. Lloyd, Jr. Esq.
Office of Small Business Advocate
300 N. Second Street, Suite 1102
Harrisburg, PA 17101

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PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

Pike County Light and Power Company

(Orange and Rockland Utilities, Inc.)

Quarterly Reliability Report

First Quarter 2011

§ 57.195. (e)(1) A description of each major event that occurred during the preceding quarter, including the time and duration of the event, the number of customers affected, the cause of the event and any modified procedures adopted in order to avoid or minimize the impact of similar events in the future.

1st Quarter 2011 Major Events

There were two Major Events submitted for approval by the Commission, for the first quarter. The two exclusion requests are currently under Commission review. Below, we provided the rolling 12 month reliability index values for our service territory and the breakdown of outage causes during the quarter. In addition, we provided the reliability indices and the outage cause breakdown if the commission approves the submitted request for exclusion.

Date	Time	Circuit	Cause	Duration	Cust Aff	Cust Mins of Ints
2/11/2011	2:03	L7-6-34	Primary down - caused CKLO	9 hr 6 min	2,512	311,334
2/25/2011	6:41	L7-6-34	Broken insulator, phase on xarm	2 hr 14 min	2,278	305,252

February 11, 2011 exclusion

This incident was due to a condition where a phase of primary wire came off its insulating pin. As a result, a mainline section of primary failed, resulting in the loss of service to 2,512 customers. The initiating event occurred on a mainline section of circuit L7-6-34, at a location that had been inspected via infrared inspection, broken component inspection and tree condition inspection completed on August 29th, 2010. No anomaly was identified during this inspection.

February 25, 2011 exclusion

This incident occurred during a heavy rain storm and was due to a condition where an insulator failed, resulting in the primary conductor contacting the cross arm. As a result, a mainline sectionalizing device locked out, resulting in the loss of service to 2,278 customers. The initiating event occurred on a mainline section of circuit L7-6-34, at a location that had been inspected via infrared inspection, broken component inspection and tree condition inspection completed on August 29th, 2010. No anomaly was identified during this inspection.

1st Quarter 2011 Pre-Arranged Outages

There were no pre-arranged outages in the first quarter.

§ 57.195. (e)(2) Rolling 12-month reliability index values (SAIFI, CAIDI, SAIDI, and if available, MAIFI) for the EDC's service territory for the preceding quarter. The report shall include the data used in calculating the indices, namely the average number of customers served, the number of sustained customer interruptions, the number of customers affected, and the customer minutes of interruption. If MAIFI values are provided, the report shall also include the number of customer momentary interruptions.

Interruption Data Rolling 12-Month Data

Year	Quarter	Customers Served	Interruptions	Customers Affected	Customer Min of Interruptions
2010	2 nd Qtr	4,469	66	3,206	843,878
2010	3 rd Qtr	4,471	67	2,976	764,833
2010	4 th Qtr	4,475	63	2,685	685,798
2011	1 st Qtr	4,480	60	7,380	1,061,663

* Assuming that the Commission approves the submitted requests for exclusion.

2011*	1 st Qtr	4,480	58	2,590	445,077
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Performance Ratios - Rolling 12-Month Data

	Frequency SAIFI	Restoration CAIDI (min)	Duration SAIDI (min)
Benchmark	0.61	174	106
Rolling 12 Month Standard	0.82	235	195

Year	Quarter	Frequency SAIFI	Restoration CAIDI	Duration SAIDI
2010	2 nd Qtr	0.72	263	189
2010	3 rd Qtr	0.67	257	171
2010	4 th Qtr	0.60	255	153
2011	1 st Qtr	1.65	144	237

* Assuming that the Commission approves the submitted requests for exclusion.

2011*	1 st Qtr	0.58	172	99
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§ 57.195. (e)(5) A rolling 12-month breakdown and analysis of outage causes during the preceding quarter, including the number and percentage of service outages, the number of customers interrupted, and customer interruption minutes categorized by outage cause such as equipment failure, animal contact, tree related, and so forth. Proposed solutions to identified service problems shall be reported.

Cause	Number of Interruptions		Customers Affected		Cust Min of Interruption	
	12- Month	% of Total	12- Month	% of Total	12- Month	% of Total
Tree Contact	25	41.7%	1,028	13.9%	268,412	25.3%
Equipment Failure	15	25.0%	5,556	75.3%	706,003	66.5%
Animal Contact	7	11.7%	135	1.8%	8,626	0.8%
Non-Comp. Accidents	6	10.0%	241	3.3%	31,420	3.0%
Unknown / Other	5	8.3%	396	5.4%	34,519	3.3%
Lightning	1	1.7%	18	0.2%	3,600	0.3%
Customer Problem	1	1.7%	6	0.1%	9,084	0.9%
Overload	-	0.0%	-	0.0%	-	0.0%
Work Error	-	0.0%	-	0.0%	-	0.0%
All Causes	60		7,380		1,061,665	

* Assuming that the Commission approves the submitted requests for exclusion.

Cause	Number of Interruptions		Customers Affected		Cust Min of Interruption	
	12- Month	% of Total	12- Month	% of Total	12- Month	% of Total
Tree Contact	25	43.1%	1,028	39.7%	268,412	60.3%
* Equipment Failure	13	22.4%	766	29.6%	89,417	20.1%
Animal Contact	7	12.1%	135	5.2%	8,626	1.9%
Non-Comp. Accidents	6	10.3%	241	9.3%	31,420	7.1%
Unknown / Other	5	8.6%	396	15.3%	34,519	7.8%
Lightning	1	1.7%	18	0.7%	3,600	0.8%
Customer Problem	1	1.7%	6	0.2%	9,084	2.0%
Overload	-	0.0%	-	0.0%	-	0.0%
Work Error	-	0.0%	-	0.0%	-	0.0%
* All Causes	58		2,590		445,079	

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