



Pike County Light & Power Co.

(845) 577-3691

Pike County Light & Power Co.  
390 West Route 59  
Spring Valley NY 10977-5300  
www.oru.com

January 24, 2011

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JAN 25 2011

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

Honorable Rosemary Chiavetta  
Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street  
Harrisburg, P A 17120

Re: Fourth Quarter 2010 Quarterly Report for Pike County Light and Power  
PUC Docket No. L-00030161; Rulemaking Re Amending Electric  
Service Reliability Regulations At 52 Pa. Code Chapter 57

Dear Secretary Chiavetta,

Pike County Light & Power Company ("Pike") hereby submits six copies of its Fourth Quarter 2010 report as set forth in the Pennsylvania Public Utility Commission's ("Commission, PUC") Docket No. L-00030161 adopted Rulemaking Re Amending Electric Service Reliability Regulations At 52 Pa. Code Chapter 57 ("Order"). As such, Pike's quarterly reporting requirements, as set forth in Section 57.195(e) (1) (2) and (5) of the Order, are enclosed.

Please contact me if you have any questions regarding this report or require any additional information.

Very truly yours,

Brian Nugent  
Section Manager  
Performance & Operations Engineering  
Pike County Light and Power  
(Orange and Rockland Utilities)

Enclosures

cc:  
Mr. Irwin A. Popowsky  
Office of Consumer Advocate  
555 Walnut Street  
Harrisburg, PA 17101

William R. Lloyd, Jr. Esq.  
Office of Small Business Advocate  
300 N. Second Street, Suite 1102  
Harrisburg, PA 17101

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PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

Pike County Light and Power Company

(Orange and Rockland Utilities, Inc.)

Quarterly Reliability Report

Fourth Quarter

2010

**§ 57.195. (e)(1) A description of each major event that occurred during the preceding quarter, including the time and duration of the event, the number of customers affected, the cause of the event and any modified procedures adopted in order to avoid or minimize the impact of similar events in the future.**

#### **4<sup>th</sup> Quarter 2010 Major Events**

There were no Major Events for the Fourth Quarter.

#### **4<sup>th</sup> Quarter 2010 Pre-Arranged Outages**

There were no pre-arranged outages in the Fourth Quarter.

§ 57.195. (e)(2) Rolling 12-month reliability index values (SAIFI, CAIDI, SAIDI, and if available, MAIFI) for the EDC's service territory for the preceding quarter. The report shall include the data used in calculating the indices, namely the average number of customers served, the number of sustained customer interruptions, the number of customers affected, and the customer minutes of interruption. If MAIFI values are provided, the report shall also include the number of customer momentary interruptions.

### Interruption Data Rolling 12-Month Data

Year	Quarter	Customers Served	Interruptions	Customers Affected	Customer Min of Interruptions
2010	1st Qtr	4,470	55	2,569	724,104
2010	2 <sup>nd</sup> Qtr	4,469	66	3,206	843,878
2010	3 <sup>rd</sup> Qtr	4,471	67	2,976	764,833
2010	4 <sup>th</sup> Qtr	4,477	63	2,685	685,799

### Performance Ratios - Rolling 12-Month Data

	Frequency SAIFI	Restoration CAIDI (Min)	Duration SAIDI (Min)
Benchmark	0.61	174	106
Rolling 12 Month Standard	0.82	235	195

Year	Qtr	Frequency SAIFI	Restoration CAIDI	Duration SAIDI
2010	1st Qtr	0.57	282	162
2010	2 <sup>nd</sup> Qtr	0.72	263	189
2010	3 <sup>rd</sup> Qtr	0.67	257	171
2010	4 <sup>th</sup> Qtr	0.60	255	153

**§ 57.195. (e)(5) A rolling 12-month breakdown and analysis of outage causes during the preceding quarter, including the number and percentage of service outages, the number of customers interrupted, and customer interruption minutes categorized by outage cause such as equipment failure, animal contact, tree related, and so forth. Proposed solutions to identified service problems shall be reported.**

Cause	Number of Interruptions		Customers Affected		Customers Minutes of Interruption	
	12- Month	% of Total	12- Month	% of Total	12- Month	% of Total
Tree Contact	33	52.4%	1,379	51.4%	534,775	78.0%
Equipment Failure	12	19.0%	578	21.5%	72,815	10.6%
Animal Contact	7	11.1%	135	5.0%	8,626	1.3%
Non-Comp. Acc.	5	7.9%	188	7.0%	24,000	3.5%
Unknown / Other	4	6.3%	381	14.2%	32,899	4.8%
Lightning	1	1.6%	18	0.7%	3,600	0.5%
Customer Problem	1	1.6%	6	0.2%	9,084	1.3%
Overload	-	0.0%	-	0.0%	-	0.0%
Work Error	-	0.0%	-	0.0%	-	0.0%
<b>All Causes</b>	<b>63</b>	<b>100.0%</b>	<b>2,685</b>	<b>100.0%</b>	<b>685,799</b>	<b>100.0%</b>

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