

Denise Devlin  
2515 Maxwell St.  
Philadelphia, PA 19152

June 26, 2010

Rosemary Chiavetta, Secretary  
Commonwealth of Pennsylvania Public Utility Commission  
2<sup>nd</sup> Floor, Keystone Building  
400 North Street  
Harrisburg, PA 17105

Re: Pennsylvania PUC v Philadelphia Gas Works

Dear Ms. Chiavetta:

Enclosed please find an original and 9 copies of my Exceptions to Administrative Law Judge Rainey's Recommended Decision in the above-referenced case.

I understand that a CD containing a Word Document or PDF of same is required to be filed with the Exceptions. Unfortunately, my CD burner is not currently working. I can forward same (under separate cover) shortly.

Please let me know if this will be acceptable. I can be reached at 267-808-0452.

Thank you.

Sincerely,



Denise Devlin

PA P.U.C.  
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Pennsylvania Public Utility Commission

v

Philadelphia Gas Works

PA P.U.C. SECRETARY'S BUREAU

: Docket No. R-2009-2139884

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Pennsylvania Public Utility Commission

v

Philadelphia Gas Works

:  
: Docket No. P-2009-2097639  
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**EXCEPTIONS OF DENISE DEVLIN (COMPLAINANT) TO RECOMMENDED DECISION OF ADMINISTRATIVE LAW JUDGE CHARLES E. RAINEY, JR.**

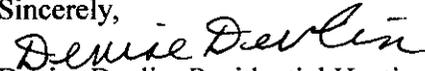
After reviewing Administrative Law Judge Charles Rainey's Recommended Decision in the above-referenced case, I am writing to OBJECT to PGW's proposed changes to the Customer Responsibility Program. "Under this Settlement, PGW agrees to include in that filing a proposal to create a positive incentive to encourage conservation by CPR Participants." (Settlement at ¶25)

"In the present Settlement, PGW agrees to include the modifications it will propose to its CRP, provisions that will incentivize CRP participants to reduce their gas usage. This Settlement provision is in the public interest as it is intended to help payment troubled low income customers reduce their gas bills, while also lowering PGW's costs and fostering energy conservation for a cleaner and healthier environment." (Judge Rainey's Recommended Decision, P. 32)

In reference to the above paragraph, my specific objection to approval of this part of the Settlement is that it does not specify what the "incentive" to low income customers will be. In order to GUARANTY that those CRP customers will conserve energy and reduce their gas usage, a reasonable CAP on the amount of gas allotted for their usage should be put in place, (daily, if possible, to ensure that they will have "some" gas service each day, in the event they do not make any attempt to conserve) and adjusted accordingly between the heating and non-heating seasons. This is not addressed anywhere in the Joint Petition for Settlement.

In support of my statement/objection, it is **inherently unfair** that CRP customers use the same amount of gas (or more, without regard to cost or conservation) as those residential customers who are charged (and pay) 100% of their own bills, (and are bearing 100% of the Present rate increase), which bills includes a certain percentage for the recovery of costs associated with providing gas service to the CRP customers *who only pay a small portion of their total bill (regardless of how high or low) as payment in full.*

Sincerely,



Denise Devlin, Residential Heating Customer  
(Complaint at Docket No. C-2010-2160919)

Dated: June 26,2010

Pennsylvania Public Utility Commission

v

Philadelphia Gas Works

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Pennsylvania Public Utility Commission

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**CERTIFICATE OF SERVICE**

I, Denise Devlin, do hereby certify that the foregoing EXCEPTIONS OF DENISE DEVLIN (COMPLAINANT) TO RECOMMENDED DECISION OF ADMINISTRATIVE LAW JUDGE CHARLES E. RAINEY, JR. were served upon the following parties on June 26, 2010, via first class mail:

Rosemary Chiavetta, Secretary  
Commonwealth of Pennsylvania Public Utility  
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Office of Special Assistants  
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Kathleen Golden  
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Philadelphia, PA 19136  
*Complainant*

Dated: June 26, 2010

Denise Devlin  
Denise Devlin, Residential Heating Customer  
(Complaint at Docket No. C-2010-2160919)

NOTE: Copy will be served upon Linda Montgomery, via First class mail once address is obtained.

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Philadelphia PA 19152



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