



Orange & Rockland
a conEdison, inc. company
(845) 577-3332

Orange and Rockland Utilities, Inc.
390 West Route 59
Spring Valley NY 10977-5300
www.oru.com

January 15, 2010

Honorable James J. McNulty
Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street
Harrisburg, PA 17120

RECEIVED

L-00030161

JAN 15 2010

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

Attention: Secretary James J. McNulty

Re: Fourth Quarter 2009 Quarterly Report for Pike County Light and Power
PUC Docket No. L-00030161; Rulemaking Re Amending Electric
Service Reliability Regulations At 52 Pa. Code Chapter 57

Dear Secretary McNulty:

Pike County Light & Power Company ("Pike") hereby submits six copies of its Fourth Quarter 2009 quarterly report as set forth in the Pennsylvania Public Utility Commission's ("Commission, PUC") Docket No. L-00030161 adopted Rulemaking Re Amending Electric Service Reliability Regulations At 52 Pa. Code Chapter 57 ("Order"). As such, Pike's quarterly reporting requirements, as set forth in Section 57.195(e) (1) (2) and (5) of the Order, are enclosed.

Please contact me if you have any questions regarding this report or require any additional information.

Very truly yours,

John Muir
Section Manager
Electric Reliability Support
Pike County Light and Power
(Orange and Rockland Utilities, Inc.)

cc: Office of Consumer Advocate
Office of Small Business Advocate

Enclosures

Mr. Irwin A. Popowsky
Office of Consumer Advocate
555 Walnut Street
5th Floor Forum Place
Harrisburg, PA 17101-1923

William R. Lloyd, Jr. Esq.
Office of Small Business Advocate
300 N. Second Street, Suite 1102
Harrisburg, PA 17101

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PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

Pike County Light and Power Company

(Orange and Rockland Utilities, Inc.)

Quarterly Reliability Report

Fourth Quarter 2009

§ 57.195. (e)(1) A description of each major event that occurred during the preceding quarter, including the time and duration of the event, the number of customers affected, the cause of the event and any modified procedures adopted in order to avoid or minimize the impact of similar events in the future.

2nd Quarter 2009 Major Events

Date	Time	Circuit	Cause	Duration	Customers Affected	Cust Min of Interruption
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No Major Events in the 4th Quarter.

2nd Quarter 2009 Pre-Arranged Outages

Date	Time	Circuit	Cause	Duration	Customers Affected	Cust Min of Interruption
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No Pre-Arranged Outages in the 4th Quarter

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§ 57.195. (e)(2) Rolling 12-month reliability index values (SAIFI, CAIDI, SAIDI, and if available, MAIFI) for the EDC's service territory for the preceding quarter. The report shall include the data used in calculating the indices, namely the average number of customers served, the number of sustained customer interruptions, the number of customers affected, and the customer minutes of interruption. If MAIFI values are provided, the report shall also include the number of customer momentary interruptions.

Interruption Data Rolling 12-Month Data

Year	Quarter	Customers Served	Interruptions	Customers Affected	Customer Min of Interruptions
2009	1 st Qtr	4,462	73	2,424	523,085
2009	2 nd Qtr	4,468	55	1,798	385,394
2009	3 rd Qtr	4,469	55	2,034	444,030
2009	4 th Qtr	4,470	56	2,666	475,501

Performance Ratios - Rolling 12-Month Data

	Frequency SAIFI	Restoration CAIDI (Min)	Duration SAIDI (Min)
Benchmark	0.61	174	106
Rolling 12 Month Standard	0.82	235	195

Year	Qtr	Frequency SAIFI	Restoration CAIDI	Duration SAIDI
2009	1 st Qtr	0.54	216	117
2009	2 nd Qtr	0.40	214	86
2009	3 rd Qtr	0.46	218	99
2009	4 th Qtr	0.60	178	106

§ 57.195. (e)(5) A rolling 12-month breakdown and analysis of outage causes during the preceding quarter, including the number and percentage of service outages, the number of customers interrupted, and customer interruption minutes categorized by outage cause such as equipment failure, animal contact, tree related, and so forth. Proposed solutions to identified service problems shall be reported.

**Fourth Quarter 2009
Cause Analysis
Rolling 12 Months Data
*Excludes Storms, Major Events, Pre-Arranged**

Cause	Number of Interr. Rolling 12 Mth.	Number of Interr. Rolling 12 Mth. (%)	Customers Affected Rolling 12 Mth.	Customers Affected Rolling 12 Mth. (%)	Customer Min. Interr. Rolling 12 Mth.	Customer Min. Interr. Rolling 12 Mth. (%)
Animal Contact	4	7.1%	64	2.4%	5,359	1.1%
Tree Contact	31	55.4%	1,519	57.0%	281,386	59.2%
Overload	1	1.8%	1	.0%	181	.0%
Work Error	0	.0%	0	.0%	0	.0%
Equip. Failure	14	25.0%	803	30.1%	98,000	20.6%
Non-Comp Acc.	0	.0%	0	.0%	0	.0%
Custmr Problem	0	.0%	0	.0%	0	.0%
Lightning	4	7.1%	228	8.6%	86,371	18.2%
Unknown-Other	2	3.6%	51	1.9%	4,204	.9%
All Causes	56	100.0%	2,666	100.0%	475,501	100.0%

FedEx US Airbill
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Form 10 No **0215**

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Company **ORANGE & ROCKLAND UTILITIES**

Address **390 W ROUTE 59**

City **SPRING VALLEY** State **NY** ZIP **10977**

2 Your Internal Billing Reference **58000001013A16**

3 To
Recipient's Name **Hon. James McNulty** Phone

Company **Pennsylvania Public Utility Comm.**

Recipient's Address **Commonwealth Keystone Bldg.**
We cannot deliver to P.O. boxes or P.O. ZIP codes.

Address **400 North St.**

City **Harrisburg** State **PA** ZIP **17120**

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4a Express Package Service

Packages up to 150 lbs.

- FedEx Priority Overnight
Next business morning. * Friday shipments will be delivered on Monday unless SATURDAY Delivery is selected.
- FedEx Standard Overnight
Next business afternoon. * Saturday Delivery NOT available.
- FedEx First Overnight
Earliest next business morning delivery to select locations. * Saturday Delivery NOT available.
- FedEx 2Day
Second business day. * Thursday shipments will be delivered on Monday unless SATURDAY Delivery is selected. * FedEx Envelope rate not available. Minimum charge: One-pound rate.
- FedEx Express Saver
Third business day. * Saturday Delivery NOT available.

4b Express Freight Service

Packages over 150 lbs.

- FedEx 1Day Freight*
Next business day. ** Friday shipments will be delivered on Monday unless SATURDAY Delivery is selected.
- FedEx 2Day Freight
Second business day. ** Thursday shipments will be delivered on Monday unless SATURDAY Delivery is selected.
- FedEx 3Day Freight
Third business day. ** Saturday Delivery NOT available.

* Call for Confirmation. ** To most locations.

5 Packaging

- FedEx Envelope*
- FedEx Pak*
Includes FedEx Small Pak, FedEx Large Pak, and FedEx Sturdy Pak.
- FedEx Box
- FedEx Tube
- Other

* Declared value limit \$500.

6 Special Handling

Include FedEx address in Section 3.

- SATURDAY Delivery
Not available for FedEx Standard Overnight, FedEx First Overnight, FedEx Express Saver, or FedEx 3Day Freight.
- HOLD Weekday at FedEx Location
Not available for FedEx First Overnight and FedEx 2Day to select locations.
- HOLD Saturday at FedEx Location
Available ONLY for FedEx Priority Overnight and FedEx 2Day to select locations.

Does this shipment contain dangerous goods?
One box must be checked.

- No
- Yes
As per attached Shipper's Declaration.
- Yes
Shipper's Declaration not required.
- Dry Ice
Dry Ice, 9, UN 1845 x _____ kg
- Cargo Aircraft Only

7 Payment

Bill to: Enter FedEx Acct. No. or Credit Card No. below. Obtain Recipient's Acct. No.

- Sender Acct. No. in Section 1 will be billed.
- Recipient
- Third Party
- Credit Card
- Cash/Check



Total Packages

Total Weight



Credit Card Auth.

*Our liability is limited to \$100 unless you declare a higher value. See the current FedEx Service Guide for details.

8 Residential Delivery Signature Options

If you require a signature, check Direct or Indirect.

- No Signature Required
Package may be left without obtaining a signature for delivery.
- Direct Signature
Someone at recipient's address may sign for delivery. Fee applies.
- Indirect Signature
If no one is available at recipient's address, someone at a neighboring address may sign for delivery. Fee applies.

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