

Start Saving Today!

Call your local telephone company to see if you qualify for Lifeline*, Lifeline 135, Link-Up America or the Universal Telephone Assistance Program (UTAP)*.

NOTE: Customers who receive discounts through these programs have the same rights and responsibilities as all other telephone customers.

To Learn More about Lifeline*, Lifeline 135, Link-Up America and UTAP* ...

Call: **1-800-692-7380**

Visit: **www.puc.state.pa.us**

Write: **Pennsylvania
Public Utility Commission**
P.O. Box 3265
Harrisburg, PA 17105-3265

Or
contact: **Pennsylvania Office of
Consumer Advocate**
1-800-684-6560 (in PA)
717-783-5048
www.oca.state.pa.us

**For a QUICK and easy enrollment, call your
local telephone company today.**

* These programs are only
available to Verizon customers.

**Follow
the PATH to
PA Telephone Help.**

Programs for limited-income customers

9/09

*These programs are only available to
Verizon customers.



1-800-692-7380
www.puc.state.pa.us

The Pennsylvania Public Utility Commission and the Department of Public Welfare want consumers with limited incomes to know that there is help to keep their phone service connected, reduce monthly phone bills, help pay connection fees and avoid shut-offs.

Lifeline*, Lifeline 135, Link-Up America and the Universal Telephone Assistance Program (UTAP)* are four ways for limited-income consumers to receive help with their phone bills.



Lifeline 135

The Lifeline 135 program is available for customers of all qualified telephone service providers. It helps customers who have incomes at or below 135 percent of the federal poverty guidelines or receive help from any of the following programs: General Assistance (GA), Supplemental Security Income (SSI), Temporary Assistance for Needy Families (TANF), Low-Income Home Energy Assistance Program (LIHEAP), Federal Public Housing Assistance, Medicaid, Food Stamps, or the National School Lunch Program's Free Lunch Program.

Lifeline 135 helps reduce the cost of monthly phone service for one telephone line. Customers who receive Lifeline 135 qualify for discounts on telephone connection charges, and may also purchase optional services such as Caller ID at the normal cost.

Lifeline*

Lifeline is a program presently available only to Verizon PA and Verizon North telephone customers who have incomes at or below 100 percent of the federal poverty guidelines or who receive: General Assistance (GA), Supplemental Security Income (SSI) or Temporary Assistance for Needy Families (TANF).

Lifeline helps reduce the cost of monthly phone service for one telephone line. Customers who receive Lifeline also qualify for discounts on telephone connection charges.

Link-Up America

Link-Up America offers discounts on line connection charges up to 50 percent off (up to a maximum of \$30) and allows customers to spread their payments for the line connection charges over 12 months. Customers who qualify for Lifeline or Lifeline 135 can receive Link-Up America.

Universal Telephone Assistance Program (UTAP)*

UTAP helps Verizon PA customers who qualify for Lifeline pay their overdue bills, avoid shut offs and restore basic local telephone service.

* These programs are only available to Verizon customers.

**Lifeline 135,
Lifeline*,
Link-Up America
and UTAP*
are available to both new
and current customers.
Contact your local
telephone company today
to enroll.**

Pennsylvania Local Telephone Companies

Armstrong Telephone Co-NORTH

693 Main Street
PO Box 342
Duke Center PA 16729
814-966-3207

Armstrong Telephone Co-PA**

1755 State Route 30
Clinton PA 15026
724-899-2211
(*for customers living in Clinton PA only)

Assurance Wireless

PO Box 686
Parsippany NJ 07054
888-898-4888

CenturyLink Data Services

55 Lake Border Drive
Apopka FL 32703
800-257-3212

Citizens Telephone Co of Kecksburg

PO Box 156
Mammoth PA 15664
724-424-4444

Consolidated Communications Telephone Co

4008 Gibsonia Road
Gibsonia PA 15044-0395
724-443-9521

FairPoint Communications

(Bentleyville Telephone Co)
(Marianna & Scenery Hill Telephone Co)
Offline Services Group
30 East Main Street
Westfield NY 14787
877-524-8293

Frontier Communications

39 Public Square
PO Box 5900
Wilkes Barre PA 18701
800-921-8101

Hancock Telephone Co

PO Box 608
34 Read Street
Hancock NY 13783
607-637-9911

Hickory Telephone Co

75 Main Street
Hickory PA 15340-1118
724-356-2211

Ironton Telephone Co

4242 Mauch Chunk Road
Coplay PA 18037
610-799-3131

Lackawaxen Telephone Co

PO Box 8
Route 590
Rowland PA 18457
570-685-7111

Laurel Highland Telephone Co

PO Box 168
Stahlstown PA 15687
724-455-2411

Northeastern PA Telephone Co

720 Main Street
PO Box D
Forest City PA 18421-0150
570-785-3131

North Penn Telephone Co

4145 Route 549
Mansfield PA 16933
800-691-9129

Palmerton Telephone Co

PO Box 215
Palmerton PA 18071
610-826-2115

Pennsylvania Telephone Co

191 Middle Road
Jersey Shore PA 17740
570-745-7101
(*only serves 570 area code/ 745 prefix)

Pymatuning Independent Telephone Co

5 Edgewood Drive
Greenville PA 16125
724-646-5400

RCN

100 Baltimore Avenue
Wilkes Barre PA 18702
800-746-4726

South Canaan Telephone Co

PO Box 160
South Canaan PA 18459
570-937-4114

TDS Telecom/Deposit Telephone Co

PO Box 608
Lancaster WI 53713
888-CALL-TDS

TDS Telecom/ Mahanoy & Mahantango Telephone Co

PO Box 608
Lancaster WI 53713
888-CALL-TDS

TDS/Sugar Valley Telephone Co

PO Box 608
Lancaster WI 53713
888-CALL-TDS

Verizon Lifeline Services-PA

PO Box 33075
St Petersburg FL 33733-8075
800-VERIZON
(800-837-4966)

Venus Telephone Corp

1698 County Line Road
Box 75
Venus PA 16364
814-354-2192

West Side

Telecommunications

1449 Fairmont Road
Morgantown WV 26501
800-296-9113

Windstream

c/o Support Services-Lifeline
1720 Galleria Blvd
Charlotte NC 28270
800-347-1991

Yukon Waltz Telephone Co

PO Box 398
Yukon PA 15698-0398
724-722-3131

