



Electric Bill Breakdown

Understanding Your Electric Bill



You choose the supplier/cost

| Messages | Account Summary | Amount Due |
|--|---|-----------------|
| To avoid a 1.25% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date. | Previous Balance | 146.71 |
| Your current PRICE TO COMPARE for generation and transmission from West Penn Power is listed below. For you to save, a supplier's price must be lower. | Payments/Adjustments | -146.71 |
| Domestic Service - 0007290552 - 5.34 cents per KWH | Balance at Billing on Jul 18, 2012 | 0.00 |
| Your next meter reading is scheduled for Aug 15, 2012. | West Penn Power - Consumption | 70.58 |
| Your bill includes \$5.63 in PA taxes, of which \$4.04 is PA gross receipts tax. | ABC Electric Generation Co. | 17.28 |
| Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services. | Total Current Charges | 245.36 |
| Tree branches and shrubs -- and insects that nest in vegetation -- can make it difficult and, at times, unsafe for our employees to read your meter. Please be sure your meter is easily accessible by clearing the path to it and the area around it. | Amount Due by Aug 07, 2012 | \$245.36 |
| For your safety and the safety of our crews, when using a generator follow the manufacturer's installation and operation instructions. Never connect a generator directly to your electrical system without an isolation device installed by an electrician. Otherwise, a fire could start or an employee restoring your power could be seriously injured. We suggest plugging lights/appliances in the outlets on the generator unit. | Usage Information for Meter Number S13232790 | |
| During extended heat waves, you might use more electricity to cool your home. If you're having trouble paying your electric bill, please call our toll-free customer service number immediately so one of our representatives can discuss payment plans that might be available to you. | Jul 17, 2012 KWH Reading (Estimate) | 64,182 |
| | Jun 16, 2012 KWH Reading (Estimate) | 61,434 |
| | KWH used | 2,748 |
| | Charges From West Penn Power | |
| | Customer Number: 0805699285 0007290552 | |
| | Rate: Domestic Service WP-RS10D | |
| | Customer Distribution Charge | 5.00 |
| | Distribution Charge 2,748 KWH x 0.020509 | 56.36 |
| | FirstEnergy Merger Credit | -0.49 |
| | Smart Meter Charge 2,748 KWH x 0.001950 | 5.36 |
| | Consumer Education Charge | 0.47 |
| | State Tax Surcharge | -0.12 |
| | State Sales Tax | 4.00 |
| | Current Consumption Bill Charges | 70.58 |
| | ABC Electric Generation Co. | |
| | Account Number: 2001771001 Rate: GEN-F600 | |
| | Basic Charge 2,748 KWH x 0.060000 per KWH | 164.88 |
| | State Sales Tax | 9.90 |

Temporary credit

Remains regulated by PUC

Smart Meter charge

Distribution Charge - Charges for the use of local wires, transformers, substations, and other equipment used to deliver electricity to end-use consumers from the high voltage transmission lines.

Customer Charge - A monthly basic distribution charge to cover costs for billing, meter reading, equipment, maintenance, and advanced metering when in use.

State Tax Adjustment Surcharge - A charge, or a credit, or electric rates to reflect changes in various state taxes included in your bill. The surcharge may vary by bill component.

Consumer Education Charge - a monthly charge for ongoing consumer education concerning your bill, shopping for electricity, energy efficiency and conservation.

Smart Meter - This charge will cover the costs of assessing and deploying smart meter technology in accordance with Act 129. This charge is applied to all customers.

FirstEnergy Merger Credit - This credit will be applied to customers' bills for three years beginning April 25, 2011, as a result of the merger between Allegheny Power and FirstEnergy. The credit will be provided to all customers regardless of whether they are on default service or if they have shopped for a competitive electric generation supplier.

Generation Charge - Charges for the production electricity.

KWH - (Kilowatt-hour) - The basic unit of electric energy for which most customers are charged. The amount of electricity used by ten 100-watt lights left on for 1 hour. Customers are usually charged for electricity in cents per kilowatt-hour.

Choosing a competitive supplier for your electric generation

Electric customers in Pennsylvania were among the very first in the United States to have the ability to choose the company that supplies their electricity. You may be able to choose your electric generation supplier (EGS) in areas where competitive electricity supplies are being offered. Consumers may be able to secure supply rates below the prices offered by their utility. Generation supply costs comprise the majority of the average electric bill. Consumers are encouraged to proactively engage competitive suppliers – whose price is unregulated by the Pennsylvania Public Utility Commission (PUC) – to obtain pricing information for the generation portion of their bill. Competitive offers may not be available in all areas.

Why should I shop for electricity?

Just like you would shop for any household item, you can shop for your electricity to find the best deal and the best service for you needs. Remember, saving just one cent per kWh could translate into more than \$100 a year in savings, depending on usage. Competitive offers may not be available in all areas. Log onto www.PAPowerSwitch.com to learn about suppliers in your area.

Will I still be able to take advantage of “budget billing”

Yes – Be sure to tell the competitive supplier that you want budget billing, which allows you to pay a “fixed amount” each month, providing certainty in your bills. Budget billing averages bills out over 12 months, but does not guarantee an annual fixed rate as budget bills are subject to quarterly adjustments based on usage.

What is the “price to compare”?

The price to compare (PTC) is the price per kilowatt hour (kWh) your electric distribution company will charge. When asked, the competitive supplier also will provide you with a PTC, allowing you to make an apples-to-apples comparison on price for the generation portion of your bill. Be sure to ask how long the price is effective and verify if taxes or other fees are included in the PTC.

My utility company has always been a good company. Why should I switch now?

West Penn Power does not care if you choose a competitive supplier and is encouraging its customers to shop around. West Penn Power will continue to deliver your electricity, provide reliable service and respond to outage problems. The quality, reliability, and maintenance of your electric service should not change as it is still monitored by the Commission. You may be able to save money with a competitive supplier or you can stay with West Penn Power. It’s your choice.

For further information, contact the Public Utility Commission:

Write

PA Public Utility
Commission Bureau
of Consumer Services
P.O. Box 3265
Harrisburg, PA 17105-3265

Call

1-800-692-7380
For people with speech
or hearing loss, dial 7-1-1
(Telecommunications Relay
Service)

Visit our websites

www.puc.pa.gov
www.PAPowerSwitch.com

