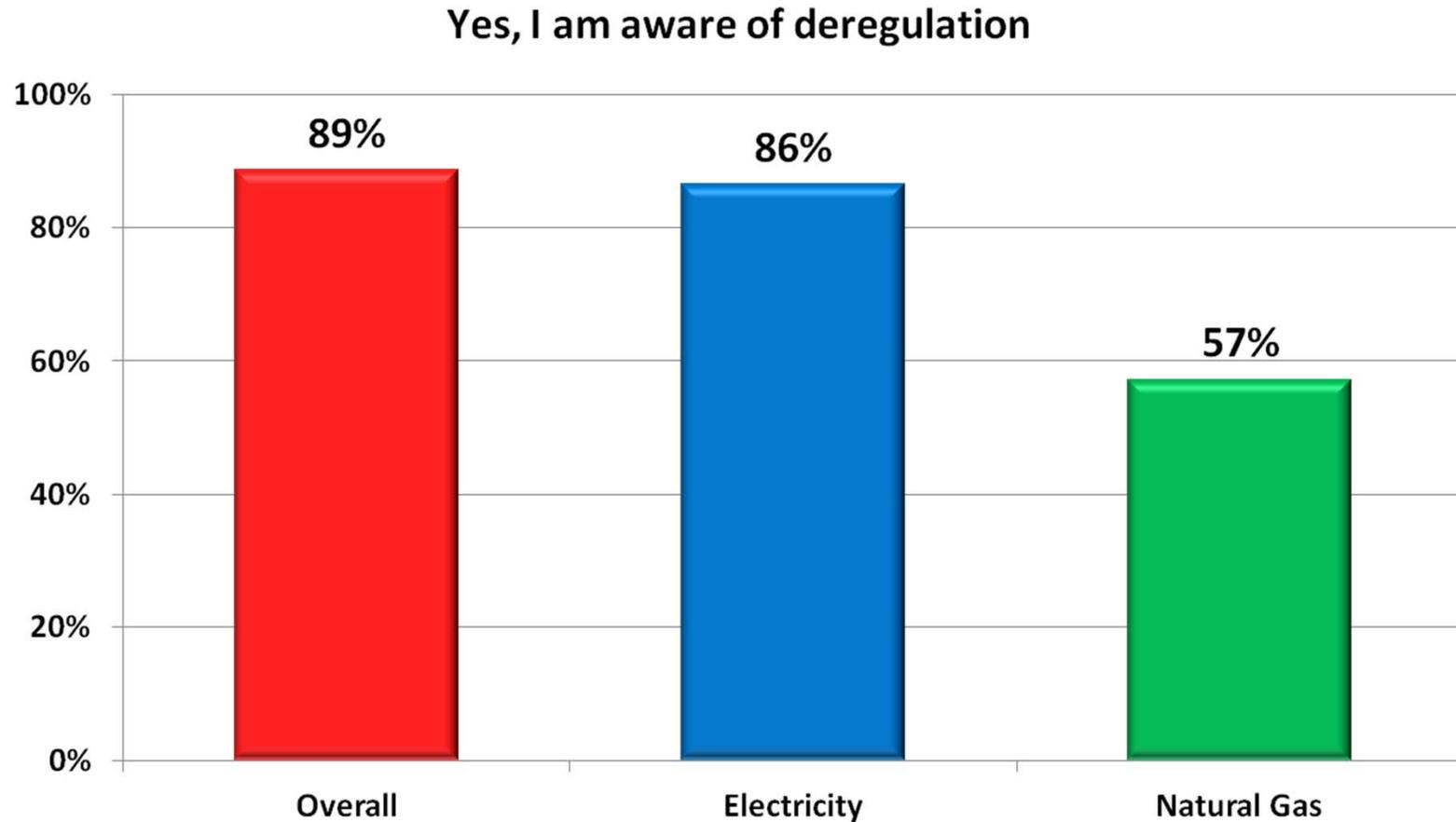
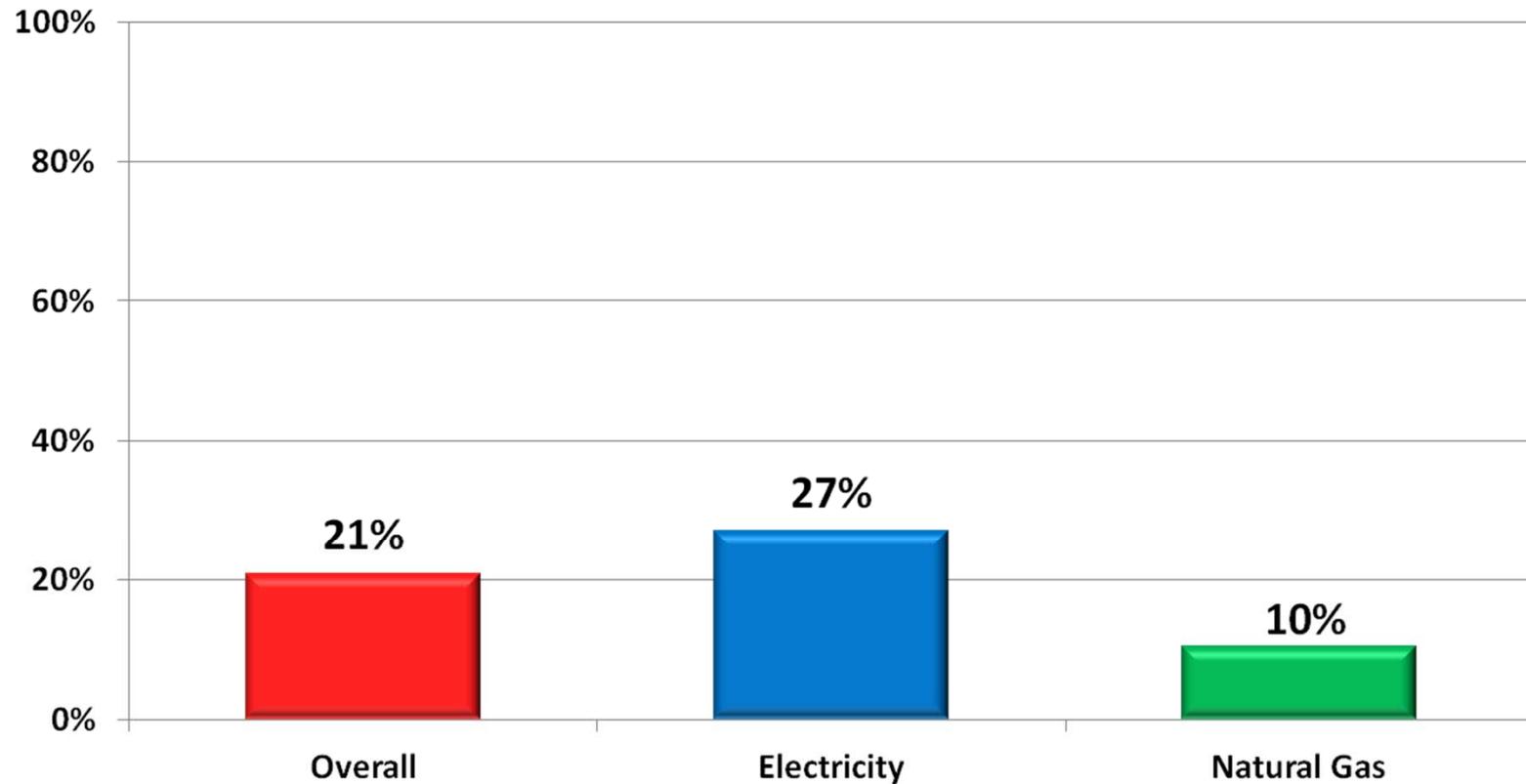


Pennsylvania Residents are Aware of Energy Deregulation



Consumers Are Slow to Act on Energy Deregulation

Yes, I have switched to an alternative supplier



Consumer Apathy is Result of Perceived Low Value

Why have you NOT switched to an alternative energy supplier?

