

Metropolitan Edison Company, Pennsylvania Electric Company, Pennsylvania Power Company and West Penn Power Company Settlement Commitments regarding Confirmation Letters

Should the confirmation letter be discontinued, Met-Ed, Penelec, Penn Power and West Penn Power will need a minimum 6 day notice due to holiday schedules and the window provided for in their retail tariffs for meter read date schedules.

**METROPOLITAN EDISON COMPANY AND PENNSYLVANIA ELECTRIC COMPANY DEFAULT SERVICE PROGRAMS – DOCKET Nos. P-2009-2093053 & P-2009-2093054**

Settlement at Paragraph 72. The Companies will have the ability to terminate service to a customer for the customer's non-payment of supplier charges in the same manner and to the same extent that the Companies could terminate service to such a customer for non-payment of EDC charges. This change was implemented in the Met-Ed/Penelec Supplier Tariff .....

The Companies will have the ability to terminate service to a customer for the customer's non-payment of supplier charges in the same manner and to the same extent that the Companies could terminate service to such a customer for non-payment of EDC charges. For residential customers this ability will be subject to appropriate consumer protections. The Companies shall consult with the OCA, RESA and EGSs intending to serve the residential customers to develop the appropriate consumer protections. The EGSs that will be consulted are limited to those EGSs who are parties to this Settlement. (emphasis added)

This settlement was implemented through the Met-Ed/Penelec Supplier Coordination Tariff that was effective January 15, 2011 – which includes the following language.

5.3.1 (c) The Company will send the Customer a letter to confirm and verify the customer's EGS selection. If the Customer does not contact the Company within ten (10) days of the date on the confirmation letter, then the Company will process the selection. The selection will be effective as of the next scheduled Meter Read Date and the EGS will become the EGS of record for delivery provided that: (1) the Company has received at least fifteen (15) days prior notice from the EGS and all Customer information provided to the Company is accurate and complete; (2) the 10-day waiting period has expired; and (3) the Customer has not contacted the Company to dispute the EGS selection. The confirmation letter shall include notice to residential and small commercial Customers that effective January 1, 2011, the Customer's service may be terminated for failure to pay for generation service provided by an EGS and billed by the EDC (emphasis added)

**PETITION OF PENNSYLVANIA POWER DEFAULT SERVICE PROGRAM –  
Docket No., P-2010-215-7862**

Settlement at Paragraph 57. Additional material will be included in the Company's confirmation letters sent to customers switching from default generation service to an EGS which informs customers that their electric distribution service may be terminated beginning June 1, 2011, for failure to pay for EGS basic electricity supply charges incurred after that date.

**FIRSTENERGY-ALLEGHENY POWER (WEST PENN POWER) – Docket Nos.  
A-2010-2176520, A-2010-2176732**

Settlement at Paragraph 45.c. Additional material will be included in West Penn's confirmation letters sent to customers switching from default generation service to an EGS which informs customers that their electric distribution service may be terminated for failure to pay for EGS basic electricity supply charges incurred after that date. West Penn will work with the OCA, OSBA, OTS and other interested parties to develop the specific language for the confirmation letters.